

## AGENDA

### OVERVIEW AND SCRUTINY PANEL

**MONDAY, 10 FEBRUARY 2020**

**1.30 PM**

**COUNCIL CHAMBER, FENLAND HALL,  
COUNTY ROAD, MARCH PE15 8NQ**

Committee Officer: Izzi Hurst  
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- 1 To receive apologies for absence.
- 2 Previous Minutes. (Pages 3 - 10)  
  
To confirm and sign the minutes of the meeting of 13 January 2020.
- 3 To report additional items for consideration which the Chairman deems urgent by virtue of the special circumstances to be now specified.
- 4 Members to declare any interests under the Local Code of Conduct in respect of any item to be discussed at the meeting.
- 5 Update on previous actions. (Pages 11 - 12)  
  
Members to receive an update on the previous meeting's Action Plan.
- 6 Health and Wellbeing Strategic Priorities. (Pages 13 - 52)

To receive an update with regard to the emerging Cambridgeshire and Peterborough Health and Wellbeing strategy and consider local priorities for the refreshed Fenland Health and Wellbeing strategy.

7 Fenland Community Safety Partnership (Pages 53 - 98)

The purpose of this report is to set out how the Fenland Community Safety Partnership (referred to as partnership) identifies priorities for Fenland. The report also details an up to date performance picture for 2019/20, and includes the performance report relating to CCTV services for 2019.

8 Progress in Delivering the Environment Corporate Objectives 2019-2020. (Pages 99 - 132)

This report sets out the Council's progress in delivering the corporate objectives from April 2019 to December 2019. This is to ensure that members have the most up to date information possible.

9 Call in of Cabinet Decision - Creation of Investment Board and Delegation of Functions (Pages 133 - 142)

To consider the Cabinet decision in relation to the Creation of Investment Board and Delegation of Functions, further to the provisions of the 'call in' process contained within section 18 of the Overview and Scrutiny Procedure Rules.

10 Future Work Programme (Pages 143 - 146)

To consider the Draft Work Programme for Overview & Scrutiny Panel 2019/20.

11 Items which the Chairman has under item 3 deemed urgent.

Thursday, 30 January 2020

Members: Councillor A Miscandlon (Chairman), Councillor A Hay (Vice-Chairman), Councillor G Booth, Councillor A Bristow, Councillor M Cornwell, Councillor M Humphrey, Councillor D Mason, Councillor M Purser, Councillor R Skoulding, Councillor D Topgood, Councillor Wicks and Councillor F Yeulett

## OVERVIEW AND SCRUTINY PANEL

MONDAY, 13 JANUARY 2020 - 1.30 PM



**PRESENT:** Councillor A Miscandlon (Chairman), Councillor A Hay (Vice-Chairman), Councillor M Cornwell, Councillor M Humphrey, Councillor D Mason, Councillor A Maul (substitute) Councillor M Purser, Councillor R Skoulding, Councillor D Topgood and Councillor F Yeulett

**APOLOGIES:** Councillor G Booth, Councillor A Bristow and Councillor Wicks

**OFFICERS IN ATTENDANCE:** Anna Goodall (Head of Governance and Customer Services), Peter Catchpole (Corporate Director and Chief Finance Officer), Izzi Hurst (Member Services & Governance Officer), Paul Medd (Chief Executive), Carol Pilson (Corporate Director and Monitoring Officer), Mark Saunders (Chief Accountant) and David Wright (Policy & Communications Manager)

**GUESTS:** Jo Andrews (Anglia Revenues Partnership), Paul Corney (Anglia Revenues Partnership), Adrian Mills (Anglia Revenues Partnership), Councillor I Benney, Councillor C Boden, Councillor S Clark, Councillor J French, Councillor S Hoy, Councillor P Murphy, Councillor C Seaton, Councillor S Tierney.

### **OSC28/19 PREVIOUS MINUTES.**

The minutes of the meeting of 11 November 2019 were confirmed and signed, subject to the following comments;

1. Councillor Cornwell highlighted an error in relation to the declaration of interest he made (OSC26/19). The declaration should read; 'Councillor Cornwell declared an interest by virtue of the fact that his son is an employee of Freedom Leisure and took no part in the discussion for this agenda item.'

### **OSC29/19 UPDATE ON PREVIOUS ACTIONS.**

Members were provided with an update on the status of actions raised at previous meetings of the Overview and Scrutiny Panel.

### **OSC30/19 ANGLIAN REVENUES PARTNERSHIP (ARP) UPDATE.**

Members considered the Anglia Revenues Partnership (ARP) Update report presented by Paul Corney.

Paul Corney informed members that ARP currently have no intention of increasing the number of partners and this would only be considered in the future if there was a strong business case to support this.

He explained that whilst initially the introduction of Universal Credit (UC) had increased processing times, this has now improved significantly. He added that the introduction of UC had allowed additional resource to be allocated to the processing of Council Tax and this approach has been extremely successful. He confirmed that all partners are in a strong position and have generated significant savings since joining ARP.

Peter Catchpole agreed and informed members that ARP and the Council are currently working on a major project to improve the 'customer journey' and enhance the service further. He explained that the project will explore improvements to the online services available to customers and drive efficiency in this process.

Members asked questions, made comments and received responses as follows;

1. Councillor Hay referenced 2.13 of the report and asked what discussions have taken place between the Council and Cambridgeshire County Council (CCC) in relation to their withdrawal of funding for the fraud initiative. Councillor Mrs French explained that discussions are ongoing with CCC and the Council will be continuing recovery work whilst working to produce a business case to present to CCC. She confirmed that members will be updated accordingly.
2. Councillor Hay stated that the figures provided in relation to 'Single Person Discount Fraud' shown in 3.7 of the report, are confusing and asked for further clarification on this. Paul Corney explained that if ARP apply a Single Person Discount and then, through fraud work, identify that this needs removing, the charges are automatically charged from that point and they are billed for that period. He explained that ARP do not seek any future savings and only claim for that financial year. He confirmed that if a person was to apply for a future discount, these are reconsidered by the team too.
3. Councillor Cornwell referenced 1.3 of the report and highlighted that the area covered by ARP is one of the more rural areas within this national list. He asked if ARP is in danger of growing 'too big too quickly' and losing their local focus. Councillor Mrs French explained that the ARP Joint Committee agrees with this view and as a result, no further partners have joined since 2015. She stated that the emphasis has been on service delivery being improved and offering partnerships in specific areas where there will be no impact on delivery, such as Enforcement, where ARP (and all the partner councils) can gain resilience.
4. Councillor Yeulett referenced 1.9 of the report and asked if all partners benefit from the ARP Enforcement Agency Service. Jo Andrews confirmed that this service is available to all partner authorities and in addition, South Norfolk Council and Norwich City Council. She explained that any fees collected above the cost of the service, are issued back to partners. She stated that the service is extremely customer focused and as a result receives very few complaints.
5. Councillor Yeulett asked for further information in relation the 'significant financial savings' referenced in 1.13 of the report. Jo Andrews explained that excess income is shared between partners based on the number of liability orders issued by the Courts. She stated that this income fluctuates year on year and if more liability orders are granted, the larger the share of surplus income. She explained that the surplus income is in the region of £800,000 and the Council's share of this is approximately £90,000.
6. Councillor Yeulett asked that the information provided in 2.13 of the report is quantified for members. Jo Andrews explained that in relation to further recovery, ARP continue to enforce a small amount of cases against persistent debtors for the Council however this has not been carried out as routinely due to the funding issue with CCC. She explained that this has generated approximately £5,000 for the Council in the past year. She explained that Charging Orders generate income over later years as once a charge is registered to a property, it will not be repaid until this property is sold which can take several years.
7. Councillor Yeulett asked for further information on the appeals to the VOA referenced in 2.12 of the report. Jo Andrews explained that Business Rate payers can appeal against their rateable value and if successful, refunds can often total a large amount of money as they are backdated. She informed members that there is a provision in the Accounts for this.
8. Councillor Miscandlon asked the process ARP use to 'write-off' claims and the cost implications for doing this. Jo Andrews explained that recovery of Council Tax and NNDR follows a statutory process and every available action is taken to recover this debt. However in some instances this is not possible, for example if a debtor absconds, if a debtor is

deceased or is bankrupt. She explained that ARP expects to collect 99.5% over the lifetime of the debt. Since the Council joined the partnership in 2014/15, the Council Tax debt raised was £45.5m. She confirmed that 99.28% of this debt has been collected and the recovery process is still underway. In relation to 'write-offs' only £165,000 has been written off since 2014/15 which is equivalent to 0.36% of the debt. The Council's share of this 'write-off' is approximately 15% or £25,000.

9. Councillor Miscandlon asked how many 'non-partners' are currently utilising ARP's services and why is this not being transacted through the ARP Trading Company. Paul Corney explained that the ARP Trading Company was originally set up to trade in areas outside of the partnership group however following legal advice, much of these additional services can be offered through a partnership arrangement and therefore the ARP Trading Company is not currently in use. He confirmed that ARP currently carries out work for Norwich City Council and South Norfolk Council. Work is also undertaken on behalf of some Housing Associations as they do not have the powers ARP have to enforce using statutory powers afforded to them by the Courts.

Members thanked Jo Andrews, Paul Corney and Adrian Mills for their attendance at today's meeting.

**The Overview and Scrutiny Panel noted the Anglia Revenues Partnership (ARP) Update report.**

### **OSC31/19 DRAFT BUSINESS PLAN 2020-21.**

Members considered the Draft Business Plan 2020-21 presented by Councillor Boden.

Members asked questions, made comments and received responses as follows;

1. Councillor Yeulett asked a question on behalf of Councillor Booth. He stated that the metrics of the Business Plan do not align with the priorities set therefore this makes it difficult to ensure the plan has been delivered. In particular, additional metrics are required in relation to; health and wellbeing, recycling rates and how these can be improved, how the Council successfully measures the promotion of culture and heritage, community safety, regeneration and inward investment (currently this only shows the number of planning applications) and the delivery of infrastructure (no milestones are given to measure against the projects discussed). Councillor Boden thanked Councillor Booth for his question and agreed that it is very important that these objectives can be successfully measured. He explained that in many cases there are no direct measures that can be quantified and welcomed member's suggestions on this matter. He explained that the Council only have marginal control of certain outcomes for example; health and wellbeing are largely influenced by other organisations. He added that the Business Plan is concise in nature as it is a public document that shows performance data. He confirmed that recycling rates are contained within the report. In relation to infrastructure, he is open to alternative metrics available to measure the delivery of these projects.
2. Councillor Yeulett asked how the Council measure the public's quality of life and satisfaction with the district. He suggested the Overview and Scrutiny Panel could assist with investigating this further. Councillor Boden said whilst this would be useful, the Council have only a marginal impact on the health and wellbeing of residents, as much of the work is outside of the Council's functions.
3. Councillor Cornwell stated that the Business Plan only focuses on Council services in relation to the 'Environment' priority and asked that further focus is put on the wider aspect of the environment. For example the effects of air pollution, tree planting etc. which will in turn improve the health and wellbeing of residents. Councillor Boden said whilst this is a useful comment, the principle of the Business Plan is to show the Council's direct impact on the environment and how it can directly effect this. He explained that individual Service

Plans concentrate of the finer details of the wider impact on the environment. In relation to air quality, the Council do have a responsibility for the monitoring of air quality and whilst they can advise and lobby for further improvement, the impact we have on this is once again limited. Councillor Miss Hoy added that the air quality in the district is one of the best in the Country and the Council have legislative powers in place to monitor this, for example the implementation of Air Quality Management Zones. She informed members that there were previously three Air Quality Management Zones within the district however these are in process of being revoked due to significant improvements.

4. Councillor Yeulett thanked Councillor Boden and Councillor Miss Hoy for their responses. He drew their attention to a recent Cambridgeshire and Peterborough Combined Authority (CPCA) document which had highlighted March High Street as being an area of high pollution. Councillor Miss Hoy explained that there had been an issue with idling cars in March High Street however this was improving. Councillor Mrs French added that as part of the consultation for the March Transport Strategy, this had been highlighted as an issue and is being seriously considered. She confirmed that they were exploring short, medium and long term solutions to tackle the issue of pollution on March High Street.
5. Councillor Mason asked if there was data available in relation to the footfall of visitors to 'places of interest' and events that could be used to measure the success of heritage and culture. Paul Medd confirmed that footfall is recorded for events such as 'Golden Age Fayres' and other Council run events however as many of the museums and historical buildings in the area are independently run, the Council do not have access to data in relation to these areas.
6. Councillor Cornwell asked if the Council have the power or duty to provide electric charging points for vehicles in the district. Councillor Boden confirmed that he believes whilst the Council may have the powers to install these, it is not a legal requirement. He highlighted that the topic of electric vehicles is a much wider debate that faces significant dispute as to its wider detrimental effect on the environment.
7. Councillor Cornwell asked for an update on the Biosphere application. Councillor Boden explained that the Council are offering appropriate support to partners however there is no update to report to members at this time.
8. Councillor Yeulett queried the statistic on page 29 of the agenda pack in relation to 50% of the UK's Grade 1 Agricultural Land being located in Fenland. Councillor Boden agreed that this statistic seemed too high and agreed to investigate this further.
9. Councillor Yeulett highlighted that the Business Plan aims to promote and enable housing growth. He asked how the Council plan to achieve this and how the new Local Plan will assist. Councillor Boden explained that the Council have an annual target of new homes to be delivered which are set by Central Government. He explained that one of the key issues in the district is sites that have been identified for housing, are not being delivered by developers. He informed members that the Local Plan will consider options available to the Council in order to tackle this problem.
10. Councillor Miscandlon agreed and reiterated that one of the main reasons for non-delivery of housing lies with developers, which in turn effects the Council's compliance with the national targets set. He hoped the new Local Plan will offer a solution to allow delivery of these sites.
11. Councillor Mason agreed and highlighted the need for appropriate infrastructure to support housing growth. Councillor Boden agreed and stated that both economic growth and infrastructure are required to support this too and assured members that the promotion of economic growth in the district will be an integral part of the new Local Plan.
12. Councillor Cornwell asked why the statistic showing '200 miles of beautiful waterways' has been included in the Business Plan introduction (page 29 of the agenda pack) when the benefits of this are not discussed elsewhere in the report. Councillor Boden confirmed that this section of the Business Plan offers a broad outline of the Fenland area and includes additional unique and statistical facts that are not always included in the Business Plan.
13. Councillor Cornwell suggested that the Business Plan should include how the Council can take advantage of these statistics. Councillor Boden said that it was felt appropriate to keep

the Business Plan to a concise length.

14. Councillor Miscandlon asked that all future reports considered by the Overview & Scrutiny Panel are kept concise and succinct. Paul Medd agreed to consider this further.
15. Councillor Tierney agreed and stated that the Business Plan has been developed with this in mind.
16. Councillor Tierney explained that the Council are currently undertaking many transformational projects and the impact of these will be shown in future Business Plans. He urged members to approach Cabinet with any comments or suggestions they have in relation to potential new projects.

**The Overview and Scrutiny Panel commented on the Draft Business Plan 2020-21.**

**OSC32/19 REVISED GENERAL FUND BUDGET AND CAPITAL PROGRAMME 2019/20; DRAFT GENERAL FUND BUDGET ESTIMATES 2020/21 AND DRAFT MEDIUM TERM FINANCIAL STRATEGY (MTFS) 2020/21 TO 2024/25; CAPITAL PROGRAMME 2020 - 2023.**

Members considered the Revised General Fund Budget and Capital Programme 2019/20; Draft General Fund Budget Estimates 2020/21 and Draft Medium Term Financial Strategy (MTFS) 2020/21 to 2024/2; Capital Programme 2020-2023 report, presented by Councillor Boden.

Members asked questions, made comments and received responses as follows;

1. Councillor Yeulett asked a question on behalf of Councillor Booth. He stated that the MTFS shows an increase to the Net Service Expenditure to 2024/25 of £1.448m. He highlighted that page 58 of the agenda pack states that there is a 0% general inflation rate for this period and asked what the increases represent. He added that if the Council are to be more 'business like' in how they run, the Council should work to not automatically increase budgets each year and absorb increases such as pay rises and pension contributions within the budget setting process. He stated that this would assist in helping the Council find the savings required. Councillor Boden disagreed with the some of the points raised in Councillor Booth's question and said focus should not be on the increase in net service expenditure but instead on the gross service and corporate expenditure. He drew member's attention to page 57 of the agenda pack and highlighted that the forecast spend for coming years shows a lower spend. He explained that the MTFS shows less expenditure for coming years however each year's expenditure is boosted by the spending of unaccounted for government grants. These cannot be budgeted for however they are shown as an increase in expenditure. Councillor Boden explained that the primary reason for increases are due to salary increases and their related costs and these must be reflected in the MTFS as they are a known change.
2. Councillor Yeulett asked for confirmation that the Fair Funding Review will consider the income generated by Councils from car parking charges and as the Council currently does not charge for parking, if this could have a detrimental impact on the Council's future funding level. Councillor Boden explained that the consultation proposals so far indicate that income generated by Councils through 'fees and charges' will be a factor in the resources element of the review however it is not possible to forecast at this time the overall impact this will have on the Council.
3. Councillor Yeulett asked what impact changes to the New Homes Bonus (NHB) could have on the Council. Councillor Boden explained that the NHB is a significant resource for authorities nationally and the new housing incentive proposals will be subject to intense scrutiny. Until these are exemplified, it is not possible to forecast the impact on the Council. He explained that the Council currently receives 'Legacy Payments' and will continue to receive these however the amounts under the new incentive scheme are unknown. He added that the MTFS prudently shows a reduction in these over the next four years.
4. Councillor Yeulett asked if consideration would need to be given to increasing Council Tax

as a result of the potential impact these schemes could have. Councillor Boden explained that currently a surplus is being generated by the Council and whilst it would be imprudent to make a commitment to not increase Council Tax, the assumption of a 0% increase has been included in the budget. He explained that as Leader of the Council his aim is to not increase this however this will be reconsidered if required. He stated that currently, he feels confident that there will be no need to increase Council Tax.

5. Councillor Cornwell highlighted that Internal Drainage Board (IDB) levies are collected via Council Tax and not via Business Rates and this could be seen as a funding imbalance. He asked for further information on this. Councillor Boden said it was incorrect to say that IDB levies are collected via Council Tax. IDB levies form part of the Council's net budget requirement which is then funded by Council Tax and Business Rates. There is no hypothecated funding, Council Tax and Business Rates fund all Council services to some degree so it is not possible to say which services are funded by Council Tax and which by Business Rates. He explained that the district has a large number of IDBs and this can be a significant financial burden to the Council. Reforms to the current system have been discussed over a number of years as IDBs tend to generate and retain large balances due to the possibility of future high-cost capital expenditure.
6. Councillor Miscandlon highlighted that many IDBs raise their precept annually and asked if the Council ever challenge this. Councillor Boden confirmed that not all IDBs increase their precepts but the current system promotes drainage boards to do this in order to build reserves but agreed that this is open to scrutiny.

**The Overview and Scrutiny Panel considered the draft budget proposals for 2020/21 and the updated capital programme.**

#### **OSC33/19 REVIEW OF FEES AND CHARGES 2020/21.**

Members considered the Review of Fees and Charges 2020/21 report presented by Councillor Boden.

Members asked questions, made comments and received responses as follows;

1. Councillor Miscandlon asked if consultations are carried out with service users in relation to increases in fees and charges. For example, do we consult with tenants of business premises? Councillor Boden confirmed that the Council do not consult tenants when revising rents, fees and charges. The nature of 'fee setting' for the Business Premises Estate is subject to many external factors, including local market activity. The Council operates the Business Premises Estate to provide start-up employment space, but needs to do so on a sustainable financial footing. It would therefore not be appropriate to apply a simple inflationary increase to rents, fees & charges. Most factors affecting rental levels are beyond the control of the Council and will include: comparable market rents the supply and demand of premises within a given area or the age and suitability of the property to perform its function, etc. The business centre rents are largely all inclusive, so increases or decreases in utility charges also need to be included in the rent setting process.
2. Councillor Yeulett asked a question on behalf of Councillor Booth. He stated that the fees and charges relating to the Port do not reference the results of the Overview & Scrutiny Panel's Economic Development Review which determined that the maintenance and capital costs of the Port are generally the cause of the service not being cost neutral. He asked officers to confirm if these costs will be included in the charging structure for the Port. Councillor Boden said it was incorrect to state that the maintenance and capital costs are the sole cause of the Port not running at a profit but explained that the Council are not commercially able to levy further charges to the Port and the service is not run as a commercial business.
3. Mark Saunders explained that the Port at Wisbech is in direct competition with both Ports at Boston and Kings Lynn and therefore the Council must remain competitive with its fees and



charges. He explained that the Council cannot increase the charges to the level required and only aim to recover the statutory costs. He confirmed that as the Statutory Port Authority, closure of the Port would require authority from Central Government and therefore there will always be a deficit on the Port accounts.

4. Councillor Boden added that depreciation costs are included for accounting purposes only.
5. Councillor Hay stated that the report infers that cemetery and burial costs have risen purely because other Local Authorities have increased their charges. Councillor Boden clarified that the Council currently charge less than neighbouring authorities. He explained that the charges allow a balanced budget but the Council do not seek to make a profit in this service area. Councillor Hay stated that the report could be amended to reflect this.
6. Councillor Skoulding reported a complaint he had received from a local undertaker in relation to delays with the Council's burial services. Carol Pilson explained that the current ground maintenance contract does limit the number of daily burials allowed in the district however this is to ensure a high quality service for such a sensitive service area. She agreed to look into this complaint further.
7. Councillor Mrs French confirmed that she too had received complaints from undertakers in relation to this.
8. Councillor Cornwell stated that discussions should be encouraged between the ground maintenance contractors and undertakers.

**The Overview and Scrutiny Panel considered the proposals contained in the report and at Appendix A and recommended to Cabinet the Fees and Charges to be included in the final budget proposals for 2020/21.**

*(Councillor Cornwell declared an interest by virtue of the fact that he is a Berth Holder at Wisbech Yacht Harbour).*

#### **OSC34/19 MARCH FUTURE HIGH STREET FUND BID.**

Councillor Boden informed members that following a recent decision made by Cabinet, it had been necessary to remove the call-in power due to an urgent deadline that had to be met.

He explained that there is a provision contained within the Constitution to allow urgent decisions to be made removing the power for the Overview and Scrutiny Panel to call-in this decision. Exercising this power must be agreed by the Chairman of the Overview and Scrutiny Panel.

He informed members that a decision had been made by Cabinet in relation to a bid for funding concerning the March Future High Street Fund (CAB11/19). The application deadline for the bid is Wednesday 15 January 2020 and therefore given the timescale, it was not practical to allow a call-in period for this item. He confirmed that the Chairman of the Overview and Scrutiny Panel had agreed to allow this due to the urgency of the application deadline.

#### **OSC35/19 FUTURE WORK PROGRAMME**

Members agreed the Future Work Programme subject to the following comments;

1. Members proposed that the meeting scheduled to take place on Monday 10 February 2020 commence at an earlier time of 1.30pm subject to the availability of external guests.
2. Councillor Cornwell proposed that the Overview and Scrutiny Panel initiate a review in to ARP and set up a review group to undertake this work. It was agreed that the review would take place over a period of three months and consist of three members with two substitutes. Members asked that an initial meeting is arranged with members of the review group, substitutes and officers for February 2020 to decide the scope and objectives of the review. The review group will consist of the following members;

- Councillor Cornwell
- Councillor Hay
- Councillor Mason
- Councillor Skoulding (substitute)
- Councillor Wicks (substitute)

Izzi Hurst agreed to arrange this.

4.26 pm

Chairman

# Agenda Item 5

## Outstanding actions from Overview and Scrutiny – January 2020

<b>ACTION NUMBER</b>  <b>MEETING DATE</b>  <b>MINUTE NUMBER</b>	<b>RECOMMENDATION/ ACTION</b>	<b>UPDATE</b>	<b>TIMESCALE</b>
<b>ACTION 1</b>  <b>13/01/2020</b>  <b>N/A</b>	Councillor Miscandlon asked that officers consider the format and length of future reports coming to Overview & Scrutiny Panel to ensure the reports are concise and succinct	Officers will try and ensure future reports are as concise and succinct as possible whilst recognising that some topics require a more technical and sometimes lengthy explanation.	<b>COMPLETED</b>
<b>ACTION 2</b>  <b>13/01/2020</b>  <b>OSC31/19</b>	Members highlighted the statistic provided in relation to Grade 1 Agricultural land in Fenland and asked for clarification on this.	The statistic shown on page 29 of the agenda pack should read; 50% of the UK's Grade 1 Agricultural Land is in the Fens'.	<b>COMPLETED</b>
<b>ACTION 3</b>  <b>13/01/2020</b>  <b>OSC32/19</b>	Councillor Cornwell asked for confirmation that non domestic premises are subject to Internal Drainage Board Levies	IDB's raise money primarily from a rate levied directly on agricultural properties and a special levy, payable by the local district council, in respect of all other types of property. There is no separate rate/levy payable by business ratepayers. The special levy payable by this Council is funded from a combination of Council Tax and retained Business Rates. The amount of business rates retained by this Council is determined by the government's calculation of our business rates baseline which is their assessment of how much we	<b>COMPLETED</b>

		<p>need to fund the services we provide, taking into account an assumed level of Council Tax. One of the services included within this assessment is Flood Defence (including IDB levies). However, it is impossible to calculate how much of our business rates baseline funding includes an element for IDB levies. Therefore, the IDB levies will be partly funded from Council Tax and partly funded by Business Rates.</p>	
<p><b>ACTION 4</b> <b>13/01/2020</b> <b>OSC33/19</b></p>	<p>Councillor Skoulding asked for further information on the scheduling of burials in the district.</p>	<p>FDC are able to schedule 2 burials per day in partnership with our contractor Tivoli. Burials are limited so that the grave digger is able to cover burials successfully and respectfully especially if that are geographically separated. Officers are looking in to the comments made at the meeting and a more detailed briefing note will be circulated shortly.</p>	<p><b>COMPLETED</b></p>

Agenda Item No:	<b>6</b>	
Committee:	<b>Overview and Scrutiny</b>	
Date:	<b>10 February 2020</b>	
Report Title:	<b>Health and Wellbeing Strategic Priorities</b>	

## 1 Purpose / Summary

To receive an update with regard to the emerging Cambridgeshire and Peterborough Health and Wellbeing strategy and consider local priorities for the refreshed Fenland Health and Wellbeing strategy.

## 2 Key issues

- Fenland is a district with clear health inequalities when compared to the rest of Cambridgeshire and the national average.
- Following changes introduced by the Health and Social Care Act 2012 new health and wellbeing partnership networks, structures and joint priorities have emerged.
- The health landscape is incredibly complex with the NHS, Hospital Trusts, the Clinical Commissioning Group, Public Health, Social Services, and Providers working within different and often complicated governance structures and to different government departments.
- As Fenland District Council, we have worked hard to build and maintain local networks to influence and impact upon health priorities and projects in partnership with other agencies. This culminated in the production of our first health and wellbeing strategy in 2014, updated in 2018. This has assisted partners in understanding the positive impact district Council services have on health and the wider determinants of health. It is timely with new health structures in place and new partnerships being forged that we are in a position to restate our strategy for improving health as a District Council with a newly commissioned strategy for 2020.
- Since 2017 Fenland has shared a Living Well Partnership with East Cambridgeshire District Council. The Partnership is chaired by the Clinical Commissioning Group and membership includes; Local Authority (including health and social care), NHS, GP's and the Voluntary Sector. Attendance at this partnership has dwindled in recent months partly due to the changing health structures locally therefore we are reviewing what is the most cost efficient and effective way of bringing together those who impact on health in a place based way.
- To give a flavour of the current health landscape, it is composed of:
- The Cambridgeshire and Peterborough Sustainability Transformation Partnership (STP) is led by the NHS and the hospital trusts as well as other partners. The STP Plan is responsible for responding the NHS Long Term Plan. The new STP priorities are 1. Integrated out of hospital care 2. Outpatient Transformation, 3. Redesigning Care Pathways, 4. Assets. More information on the STP and the STP Plan can be found here <https://www.fitforfuture.org.uk/> A new 2019 -24 Plan will be published shortly.

- To deliver the STP Plan and other local priorities, 2 Alliances have been created, North and South. Fenland, Peterborough and Huntingdonshire form the North Alliance.
- Cambridgeshire and Peterborough Clinical Commissioning Group commission services across a wide range of contracts and providers. As a part of this they have developed an Integrated Neighbourhood approach across a new set of structures called Primary Care Networks. PCNs typically cover 30,000-50,000 patients. The networks provide the structure and funding for services to be developed locally, in response to the needs of the patients they serve. There are four PCN's in Fenland with the first one launched across Wisbech GP practices.
- The County Council's statutory Health and Wellbeing Board is a forum where leaders from the health and care system work together to improve the health and wellbeing of their local population and reduce health inequalities.
- Currently the joint Cambridgeshire and Peterborough Health and Wellbeing Strategy is published for consultation. The priorities within this strategy reflect the issues in Fenland and O&S are welcome to comment on the attached strategy to inform FDC's consultation response.
- In 2019 Cambridgeshire County Council and Peterborough City Council commenced a programme called 'Think Communities'. This approach has created local networks and a local community focus which is enabling the development of closer working relationships with social care partners, the voluntary sector and Primary Care Networks.
- Fenland's health and wellbeing strategy is being refreshed and will reflect partnership structures, opportunities and priorities by bringing together the Council's current health and wellbeing and leisure strategies whilst working in partnership on key priorities.

### 3 Recommendations

- To receive and comment on the draft Cambridgeshire and Peterborough Health and Wellbeing Strategy and comment on the proposed key priorities for the Fenland Health and Wellbeing Strategy 2020-23.

<b>Wards Affected</b>	All
<b>Forward Plan Reference</b>	
<b>Portfolio Holder(s)</b>	Councillor Susan Wallwork
<b>Report Originator(s)</b>	Carol Pilson, Corporate Director Dan Horn, Head of Housing and Communities Annabel Tighe, Head of Environmental Health and Compliance
<b>Contact Officer(s)</b>	Carol Pilson, Corporate Director Dan Horn, Head of Housing and Communities Annabel Tighe, Head of Environmental Health and Compliance

**Background Paper(s)**

Fenland Health and Wellbeing Strategy 2018-21

[https://www.fenland.gov.uk/media/12208/Health-and-Wellbeing-Strategy/pdf/Health\\_Wellbeing\\_Strategy\\_v2.pdf](https://www.fenland.gov.uk/media/12208/Health-and-Wellbeing-Strategy/pdf/Health_Wellbeing_Strategy_v2.pdf)

Draft Cambridgeshire and Peterborough Joint Health and Wellbeing Strategy

STP Plan <https://www.fitforfuture.org.uk/>

[Cambs Annual public health report 2019](#)

## 4 Background / introduction

4.1 Fenland is a district with clear health inequalities when compared to the rest of Cambridgeshire. Health issues such as smoking prevalence, excess weight, coronary heart disease and alcohol related issues are worse than the Cambridgeshire average in some of Fenland's wards. (Health Profile data- <https://fingertips.phe.org.uk/static-reports/health-profiles/2019/e07000010.html?area-name=fenland>)

4.2 The Cambridgeshire Public Health report for 2019 reports a wide variation between the different areas of Cambridgeshire when reporting Indices of Deprivation:

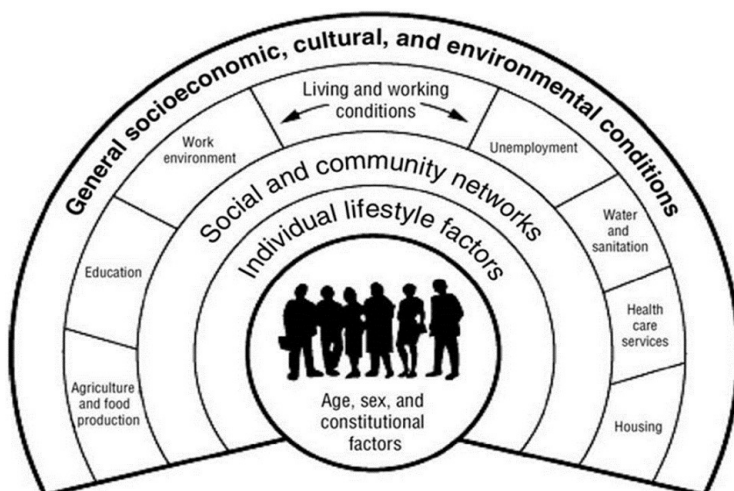
Cambridge City	Rank 210: in the least deprived 40% of Councils
East Cambridgeshire	Rank 272: in the least deprived 20% of Councils
Fenland	Rank 80: in the most deprived 30% of Councils
Huntingdonshire	Rank 248: in the least deprived 30% of Councils
South Cambridgeshire	Rank 301: in the least deprived 10% of Councils

4.3 The draft joint Cambridgeshire and Peterborough Health and Wellbeing strategy is currently published for consultation. The strategy proposes four priorities; places that support healthy living, helping children achieve the best start in life, staying healthy throughout life, good quality health and social care. The strategy places an emphasis on tackling inequalities.

4.4 The [Cambs Annual public health report 2019](#) makes prioritising health inequalities in Fenland one of its two main recommendations.

4.5 In 2014 the Council launched its first Health and Wellbeing Strategy. The Strategy set out how, through the wider determinants of health model, our organisation can contribute to the health and wellbeing of Fenland's communities. This model is widely understood and sets out how the environment, culture and the economy impact on health including issues such as worklessness, housing standards and educational attainment.

4.6 Figure 1-Wider Determinants of Health- Dahlgren &Whitehead 1991



4.7 In 2014 the Fenland strategy's main focus was to build closer working relationships with new partners following the Health and Social Care Act 2012 changes, setting out the Council's position as a health organisation. The strategy was successful in these early



aims and Fenland Council is now very engaged in local health networks working with partners. Fenland was an early adopter of such a strategy and in many ways led the way in terms of this work at district level.

4.8 In addition to collaborative working the strategic health priorities were to address lifestyle factors and its impact on coronary heart disease, smoking, physical inactivity, alcohol and excess weight.

4.9 The second Council strategy encapsulated the broader work delivered by the council including the importance of planning, transport infrastructure and the council's role as a facilitator in enabling access to services.

4.10 In addition to the Health and Wellbeing Strategy Fenland also led on a Leisure Strategy. The focus of this work was to review how services were delivered whilst building capacity within the Council's sports development offer through grant funded projects.

4.11 Outcomes from previous strategies include:

Training of frontline staff; smoking cessation referral, behaviour change skills, alcohol awareness, safeguarding, exploitation and illicit tobacco referrals. Resulted in increased awareness and confidence in dealing with referrals and better access to the support available.

Review of smoking cessation and illicit tobacco partnership followed by the development of a tobacco control strategy for Peterborough and Cambridgeshire with a local delivery plan.

Early support and facilitation of a local Dementia Action Alliance which has seen increased awareness in Fenland, Dementia Friend training and an ongoing local delivery mechanism.

Access to funding for community support to tackle homelessness and support the most vulnerable in our community.

Projects to facilitate funding for; emergency heating payments and repairs, solid wall insulation and an energy switching scheme to create opportunities for easier access to the best rates available for electricity and gas.

Local Alcohol Action partnership bringing additional resource support and awareness to Wisbech in response to community concerns.

The early design and development of a multidisciplinary team approach for Council, health and social care which will now develop further through 2020.

Health and Wellbeing a consideration within the Growing Fenland reports, both strategic and town focussed.

Health and Wellbeing projects are now a key consideration within service planning.

## **5 Evidence base**

5.1 The latest Health Profile for Fenland was completed in 2019. It provides important data and sets out where the greatest difference can be made to close the health inequality gaps in Fenland.

5.2 Health Profile data can be found here: <https://fingertips.phe.org.uk/profile/health-profiles>

5.3 In summary the data shows:

The health of people in Fenland is varied compared with the England average.

18.2% (3,255) of children live in low income families.

Life expectancy for both men and women is lower than the England average

Life expectancy is 7.3 years lower for men in the most deprived areas of Fenland than in the least deprived areas.

Levels of GCSE attainment and breastfeeding are worse than the England average.

Estimated levels of excess weight in adults (aged 18+) and physically active adults (aged 19+) are worse than the England average.

The rate for alcohol-related and self-harm hospital admissions is worse than the average for England.

- 5.4 On a more positive note, and looking to the future, many children's public health outcomes in Fenland, which are commonly linked with deprivation, such as teenage pregnancy, childhood dental health and childhood obesity, are similar to the national average.

## **6 Strategy development**

- 6.1 The evidence base shows there is much still to be done to tackle the health inequalities which exist in Fenland. Working in partnership will remain the key priority whilst working to address the key areas where the Council can have most impact.
- 6.2 The Council's priorities remain largely the same:
- Priority 1- Collaborative working
  - Priority 2 – Lifestyle and behavioural factors (focussing resources on vulnerable groups and on wards in deprivation)
  - Priority 3 - tackling inequalities within communities
- 6.3 It is proposed to bring together both the strategy for leisure and for health and wellbeing into one document. Priority 2, Lifestyle and Behavioural factors is a large part of the current Leisure Strategy and delivers a significantly important service to our communities. Some of the funding for these projects is provided by Public Health partners.
- 6.4 In delivering against the priority of collaborative working the Council plans to continue wider engagement in local health meetings and partnership structures. Recent changes and emerging partnerships will be key to success.
- 6.5 It is possible the shared Living Well Partnership with East Cambridgeshire will evolve into locally based groups delivering within PCN's.
- 6.6 The Council will be working within the new and emerging structures and priorities including; County Council Think Communities, Clinical Commissioning Group Integrated Neighbourhoods, NHS North Alliance, Peterborough and Cambridgeshire Tobacco Alliance and Public Health commissioned services.
- 6.7 At the heart of Think Communities is collaboration of the public and voluntary and community sector to help our residents help themselves to improve their health and economic well-being with less need for intervention and cost from the public sector. The ability for Council's to connect with health structures to help achieve this is seen as critical to help achieve this aspiration.
- 6.8 The draft FDC strategy will be available for comments in spring 2020 and will be supported by a delivery plan of key projects, partner and lead officers. It is envisaged the projects will compliment those currently being delivered or planned for delivery within the Fenland area and will support and enhance the success of other strategies such as the STP Plan, Cambridgeshire and Peterborough Health and Wellbeing Strategy, Wisbech Integrated Neighbourhood Priorities, Think Communities priority and the NHS long term plan and equalities strategy.

## **7 Effect on corporate objectives**

- 7.1 The actions within the strategy cut across all priorities, communities, environment, economy and quality organisation.
- 7.2 The Council's current business plan has a focus on many of the outcomes which will support improved health and wellbeing of Fenland's residents.
- 7.3 Health and Wellbeing is a key part of all council services and is reflected in service plans through project delivery.

## **8 Community impact**

- 8.1 Improved health and wellbeing of Fenland's communities.
- 8.2 Improved collaboration and efficiency in service delivery with health partners.
- 8.3 Improved community resilience and community development.

## **9 Conclusions**

- 9.1 Fenland is a district with clear health inequalities when compared to the rest of Cambridgeshire.
- 9.2 The Cambridgeshire and Peterborough Health and Wellbeing Strategy is an important overarching document for consideration. The focus on inequalities will support the targeting of resource in the right places.
- 9.3 The Council is an organisation key to supporting wider health partners and addressing health inequalities in partnership.
- 9.4 The development of a fresh strategy for 2020-23 will ensure the council remains a successful partner in the complex health arena.
- 9.5 The draft strategy will be published for public consultation in the spring for and then for presentation to Cabinet.

**WORKING DRAFT**  
**Cambridgeshire and**  
**Peterborough**  
**Joint Health and Wellbeing**  
**Strategy 2020-24**

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## Foreword

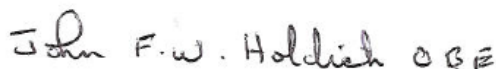
Supporting the health and wellbeing of our communities is fundamental to Local Government, as well as to the NHS. As a Health and Wellbeing Board, we recognise that many of the most important factors which affect our residents' health are social, economic and environmental.

At the time of writing our Councils have declared a Climate Change Emergency, and are working on the actions that we will be taking to address this over the coming years. Many of the actions that individuals and organisations can take to benefit the climate will also be good for our own health – walking or cycling rather than using the car; increasing the use of electric vehicles; eating more local vegetables and less meat; and making sure our houses are well insulated.

The Health and Wellbeing Board is the place where politicians, health and social care professionals and other leaders across the system work together to solve problems and lead change to benefit our residents. This year for the first time we have agreed to work together to create a joint Health and Wellbeing Strategy (2020-2024) across Cambridgeshire and Peterborough. We are also working closely with the authors of the local NHS five year plan (2019-24), so that both plans make sense together.

The communities we live in are fundamental to our health, and taking a 'Think Communities' approach based on place, rather than a silo approach based on organisations is at the core of this draft Strategy. One of the many benefits of this approach is that it helps tackle loneliness and isolation, which can be so damaging to health and wellbeing.

The local health issues are often clear, while the actions we can take locally to address them can be more challenging to agree. This draft Health and Wellbeing Strategy will now go through an extended further process of consultation with stakeholders and the public, to ensure that the actions we endorse and lead as a Health and Wellbeing Board are the right ones for our communities.



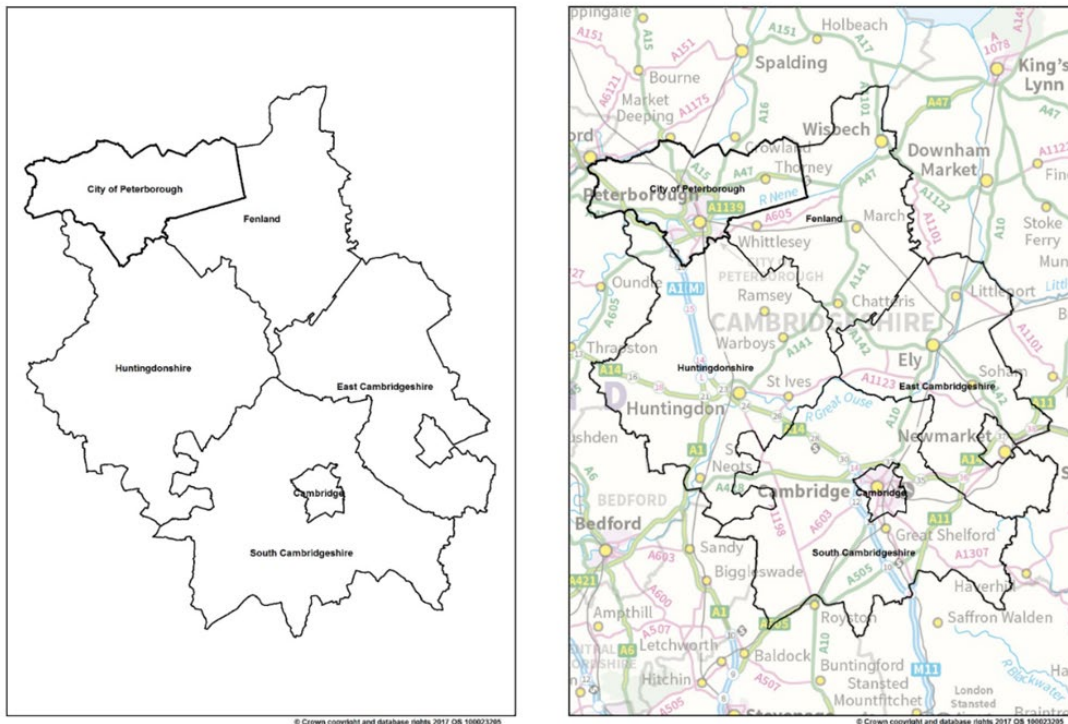
Cllr John Holdich OBE  
Leader Peterborough City Council and Chair,  
Peterborough Health and Wellbeing Board



Cllr Roger Hickford  
Deputy Leader Cambridgeshire County Council and  
Chair, Cambridgeshire Health and Wellbeing Board

## Introduction – Developing the Joint Health and Wellbeing Strategy

This Joint Health and Wellbeing Strategy for Cambridgeshire and Peterborough covers the local authority areas shown on the maps below.



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These maps show Peterborough City Council and the five City and District Councils in Cambridgeshire – Cambridge City, East Cambridgeshire, Fenland, Huntingdonshire and South Cambridgeshire. The City and District Councils provide many services which are key to health and wellbeing, so their engagement in this strategy is essential, together with NHS organisations, the community and voluntary sector and other stakeholders.

The first stage in developing the Joint Health and Wellbeing Strategy was to identify four key priorities across the organisations which make up the Health and Wellbeing Boards:

- Priority 1: Places that support health and wellbeing**
- Priority 2: Helping children achieve the best start in life**
- Priority 3: Staying healthy throughout life**
- Priority 4: Quality health and social care**

We then looked at health statistics in our Joint Strategic Needs Assessment (JSNA) Core Dataset, and identified health outcomes or inequalities across Cambridgeshire and Peterborough, which could be improved.

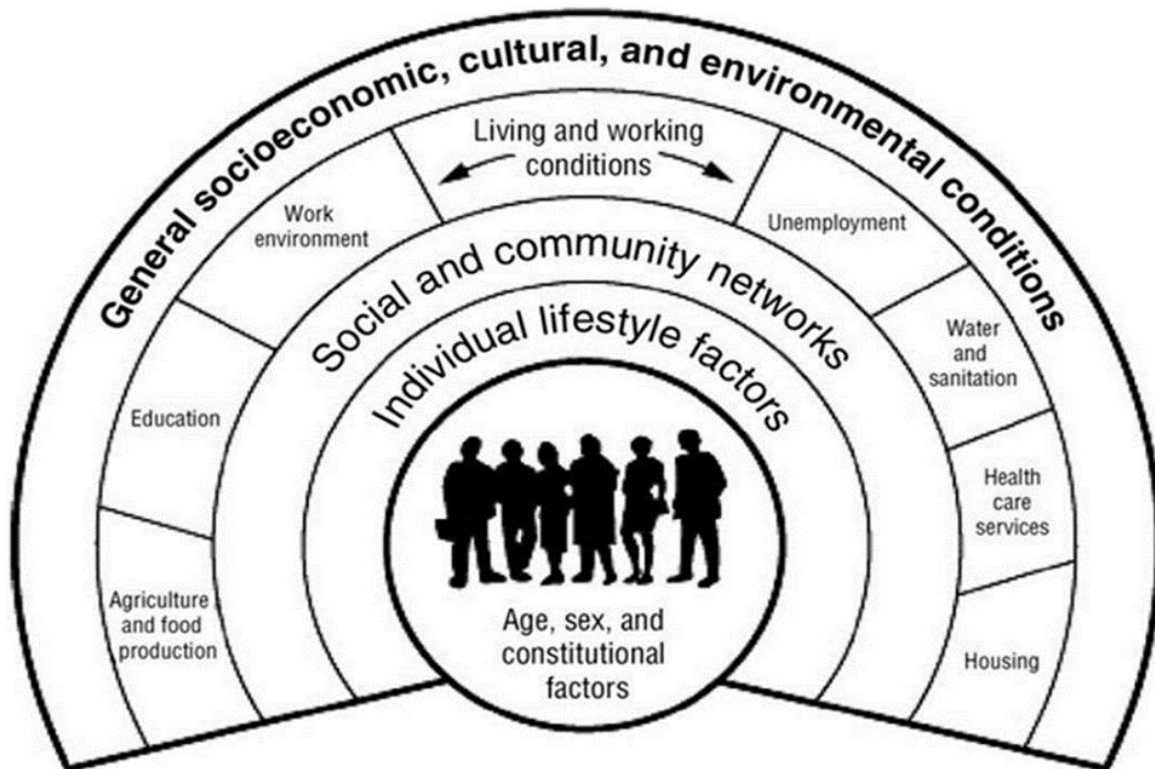
We presented this information from the JSNA core dataset to key staff in a range of local organisations and Boards, and asked them whether they already had strategies and plans in place to improve some of the health outcomes and inequalities. We also asked whether there were actions they would like the Health and Wellbeing Board to take and include in the Joint Health and Wellbeing Strategy.

We are now bringing this draft Joint Health and Wellbeing Strategy to the next stage of engagement and consultation, with a wider range of stakeholders and with the public.

## PRIORITY 1: PLACES THAT SUPPORT HEALTH AND WELLBEING

The places where we live, work, learn and socialise have a big impact on our health.

### The main determinants of health



Source: Dahlgren & Whitehead 1991

Information from the Joint Strategic Needs Assessment and discussions with a range of local stakeholders about 'Places that support our health and wellbeing' have identified three areas of focus:

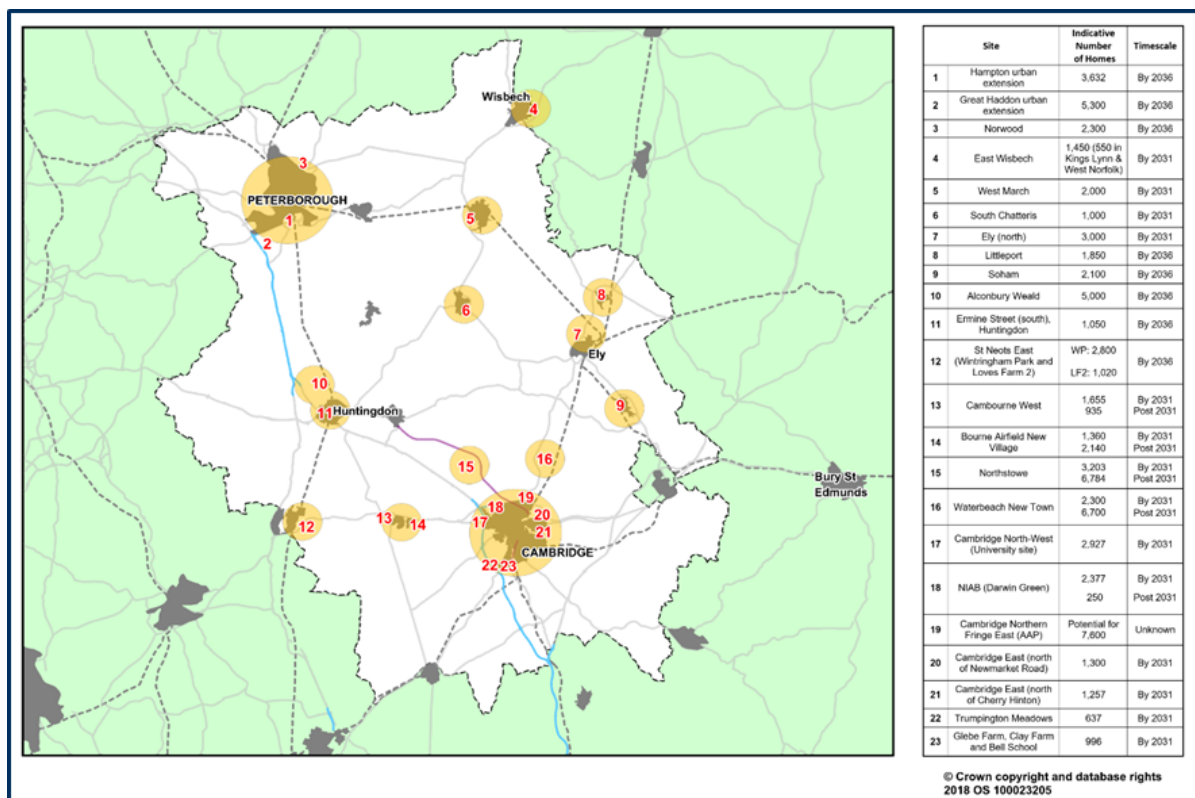
- 1.1: **Housing developments and transport which support residents' health and address climate change**
- 1.2: **Preventing homelessness and improving pathways into housing for vulnerable people.**
- 1.3: **Reducing inequalities in skills and economic outcomes across our area.**



## 1.1 Housing Developments and Transport which support residents' health and address climate change

### What does the JSNA tell us?

We have several new housing development sites in Cambridgeshire and Peterborough, and are developing new transport infrastructure and access to public transport services for both existing and new communities. If plans reflect what is known about the effects of housing, green space, walking and cycling, and good community networks on health - residents will have the best chance to be healthy. We also need to plan health and care services for the larger new housing developments.



Source: Business Information Team, Cambridgeshire County Council

### How are we working together already?

- Northstowe new town in South Cambridgeshire is one of a small number of 'Healthy New Towns' in England, which received funding to create a healthy environment. Learning from these towns has led to agreement of ten national 'Healthy New Town' planning principles ("Putting Health into Place"), which have been adopted by several large housing developers. Locally we're developing a toolkit to implement the 'Healthy New Town' principles.
- District Council planning officers from Cambridgeshire and Peterborough have met with representatives of the local NHS 'Estates' group, to work out how to plan better together for health and care services in new housing developments.
- The Combined Authority Local Transport Plan has included health and wellbeing for both existing and new residents as a key policy element. The diagram below summarises the potential impacts of transport on health outcomes and demonstrates the issues which need to be tackled.



Source: Creating healthy thriving communities: priorities for the Cambridgeshire & Peterborough Local Transport Plan. <https://cambridgeshirepeterborough-ca.gov.uk> Downloaded 14/01/2020

### What can the Health and Wellbeing Board do?

- Member organisations of the Health and Wellbeing Board can adopt the ten 'Healthy New Town' principles for local housing developments, and support the development and adoption of a local planning 'toolkit' to implement them.
- Member organisations of the Health and Wellbeing Board can commit to involvement in joint work across Planning Authorities and the NHS (STP) Estates Group, to plan health and care infrastructure.
- The Health and Wellbeing Board can endorse the Combined Authority's Local Transport Plan policies for 'Creating Healthy Thriving Communities' and monitor their implementation.
- The Health and Wellbeing Board can endorse and support member organisations' Climate Change Strategies and Action Plans as these develop.

### Outcomes for residents

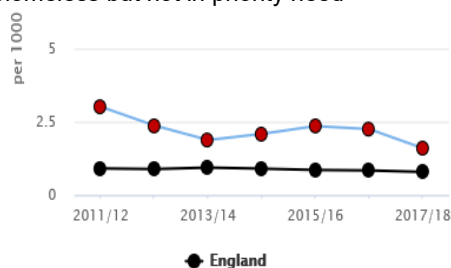
- The design of new housing developments prioritises the health and wellbeing of residents.
- Local transport infrastructure and access to public transport services helps all residents stay healthy and active.
- Housing and transport infrastructure is designed to help tackle climate change.

## 1.2 Preventing homelessness and improving pathways into housing for vulnerable people.

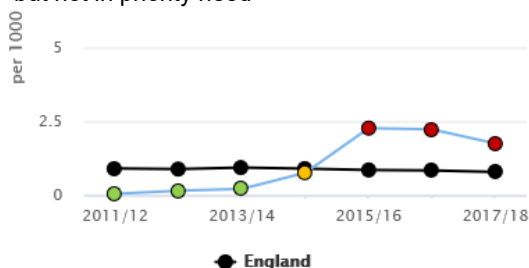
### What does the JSNA tell us?

There are higher than average numbers of statutorily homeless people in both Peterborough and Cambridge. Councils are required to provide temporary accommodation for homeless families but not for single people who are not classed as in priority need. Homeless rough sleepers often have poor mental health, drug and alcohol problems and are at risk of early death. Mental health, drug and alcohol, and criminal justice service providers say that lack of housing and homelessness may cause people to relapse into illness, addiction or criminal behaviour, when this could have been prevented. This leads to more demand on services.

Peterborough: people who are statutorily homeless but not in priority need



Cambridge: people who are statutorily homeless but not in priority need



Source: Public Health England. Fingertips <https://fingertips.phe.org.uk/> Downloaded 14/01/2020

People living with disabilities or coming out of hospital may need adaptations to their houses, so they can stay in their own home, or in some cases a new home tailored to their needs.

### How are we working together already?

Local City and District Councils are working to prevent homelessness, to provide housing and services to vulnerable people, and to make sure people with disabilities and long term conditions have access to the right adaptations for their houses. Partnership work across Cambridgeshire and Peterborough is led by the 'Sub-Regional Housing Board', which has overseen a successful homelessness prevention 'Trailblazer' pilot.

The Access Centre GP Surgery in Cambridge provides health services to rough sleepers and very vulnerable adults, but similar services are not funded in Peterborough or Wisbech, where there are also several rough sleepers. The local Clinical Commissioning Group (CCG) are assessing the health needs and current provision for rough sleepers across the area.

### What can the Health and Wellbeing Board do?

- Health and care providers on the Health and Wellbeing Board can commit to working with sub-regional Housing Board members, to prevent homelessness and develop joint pathways into housing for vulnerable people. This includes organisations working together at local level to solve problems, and strategically at Sustainable Transformation Partnership (STP) Alliance and STP Board level.
- Health and Wellbeing Board member organisations can work with the CCG to address the recommendations of the rough sleeper health needs assessment.

### Outcomes for residents:

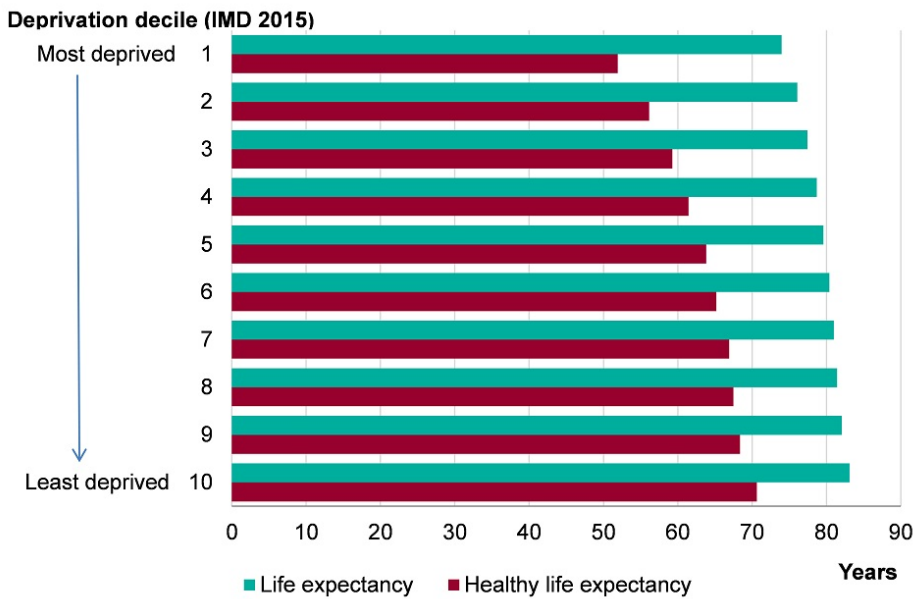
- Fewer people with health problems and other vulnerabilities are homeless or in unsuitable housing

- Rough sleepers are helped to improve their physical and mental health

### 1.3 Reducing inequalities in skills and economic outcomes across our area

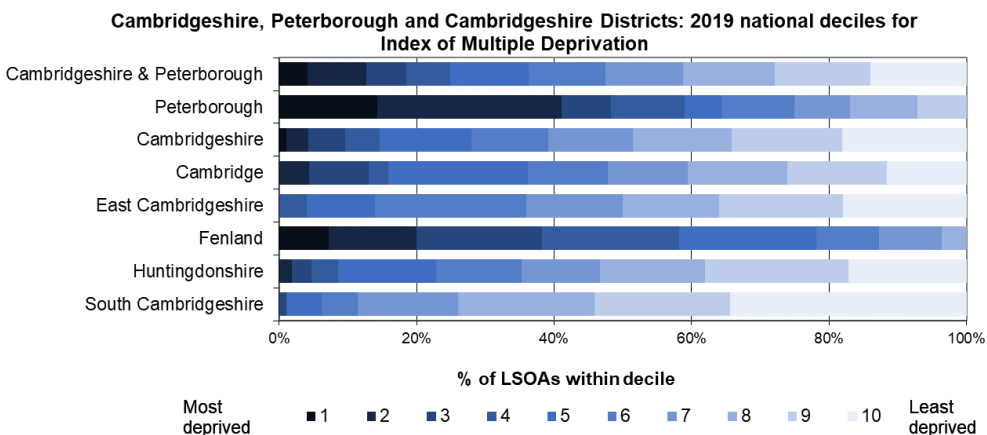
#### What does the JSNA tell us?

Nationally, there is a strong relationship between people’s social and economic circumstances and their health. On average, men who live in areas with the worst social and economic deprivation have significant health problems by their early fifties – while in the least deprived areas they stay healthy until over age seventy. The picture is similar for women.



Source: Health Profile for England 2017

In Cambridgeshire and Peterborough we see these inequalities. Many communities are prosperous and healthy with good outcomes compared to the national picture. But some communities experience poverty, low education and skills, and poor health outcomes. There are more communities with these issues (shown as blue-black on the chart below) in Peterborough and Fenland, and a smaller number in Cambridge and Huntingdon.



Source: MHCLG <https://www.gov.uk/government/statistics/english-indices-of-deprivation-2019> Downloaded 14/01/2020

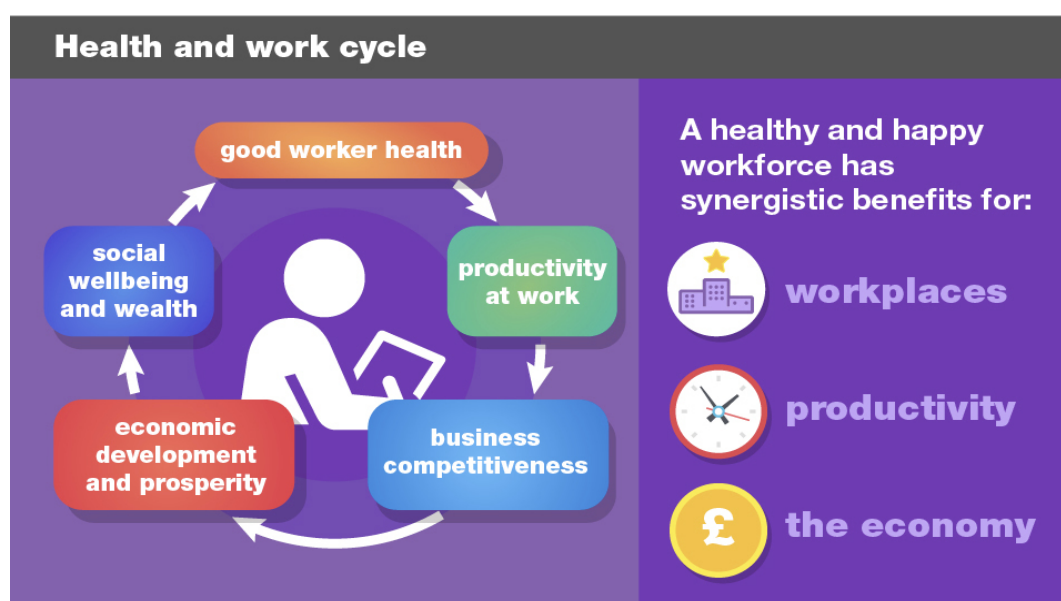
Some local people are not working because they have long term health problems - and this number is greater than people who are out of work and looking for a job.

### How are we working together already?

- The Combined Authority has approved an Industrial Strategy which recognises the different economic issues in Greater Cambridge, Peterborough and the Fens and which has as its first goal:
  - To scale growth further to benefit the whole area, building on Cambridge's world class assets to create INCLUSIVE growth across our economyInclusive economic growth means bringing local communities out of poverty - helping local people to gain the right skills, and access good quality jobs and income.
- There is a world leading life sciences and health technology sector in Cambridge and surrounding areas.
- We have a Combined Authority 'Work and Health' pilot, and a nationally funded Mental Health pilot, to help people with long term health problems back into work.

### What can the Health and Wellbeing Board do?

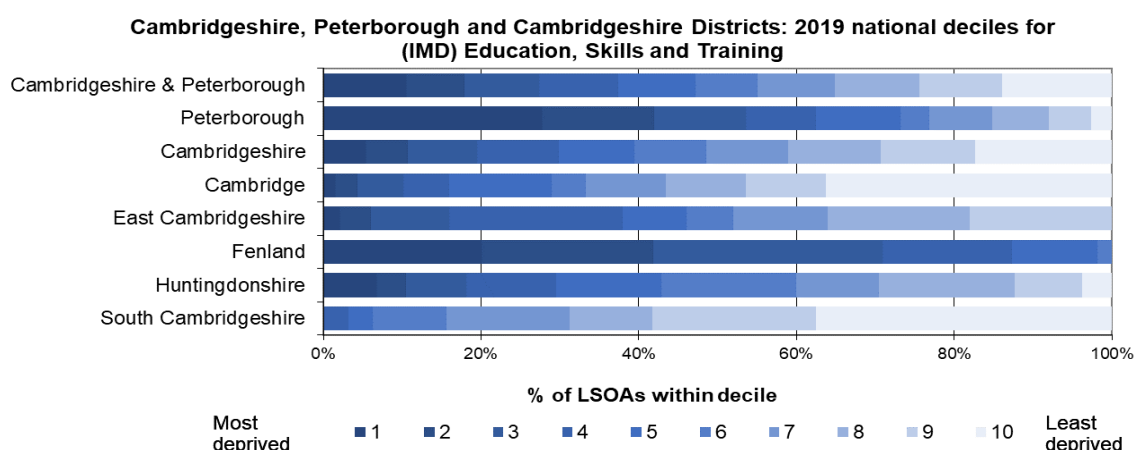
- Endorse the Combined Authority Industrial Strategy goal for inclusive growth across the area. This will create good quality jobs which support people's health.
- Healthcare providers on the HWB Board can support the Combined Authority's aim to spread the economic benefits of a strong biomedical and health technology sector beyond Greater Cambridge.
- Public health and healthcare providers on the HWB Board can work with the Combined Authority Business Board to promote workplace health programmes in local businesses, which help staff stay healthy and productive.
- HWB Board member organisations can engage with and support the local pilot programmes to support people with long term health problems back into work.



## **Adult education and skills**

### **What does the JSNA tell us?**

People with higher education and skill levels generally have better health – both through higher incomes and a better understanding of how to stay healthy. The chart below shows that many communities in Peterborough and the Fens have low levels of education and skills (marked blue black), while communities in Cambridge and South Cambridgeshire often have very high education and skill levels (marked light blue). Some people need to regain confidence and skills after an illness to return to work. For migrant workers, English language skills are key to accessing a wider range of jobs.



Source: MHCLG <https://www.gov.uk/government/statistics/english-indices-of-deprivation-2015> Downloaded 14/01/2020

### **How are we working together already?**

- The second theme of the recently approved Combined Authority Skills Strategy is ‘Empower local people to access education and skills to participate fully in society, to raise aspirations and enhance progress into further learning or work.’ It outlines several actions which will help to close the local skills gap including:
  - Improving Adult Education Budget Commissioning to link directly with apprenticeships and job progression.
  - Developing a University for Peterborough.
  - Creating a health and care sector work academy, working collaboratively with local care and health providers.

### **What can the Health and Wellbeing Board do?**

- The Health and Wellbeing Board can endorse the Combined Authority Skills Strategy theme to ‘Empower local people to access education and skills, to participate fully in society, to raise aspirations and enhance progress into further learning or work’.
- Health and care providers on the Health and Wellbeing Board can work with the Combined Authority to deliver a successful Health and Care sector work academy, supporting local people into jobs.

### **Outcomes for residents:**

- Residents in all parts of Cambridgeshire and Peterborough have access to good quality training, jobs and incomes.

- Residents working locally are helped to stay healthy by their employers.
- More residents with long term health conditions are in suitable work.

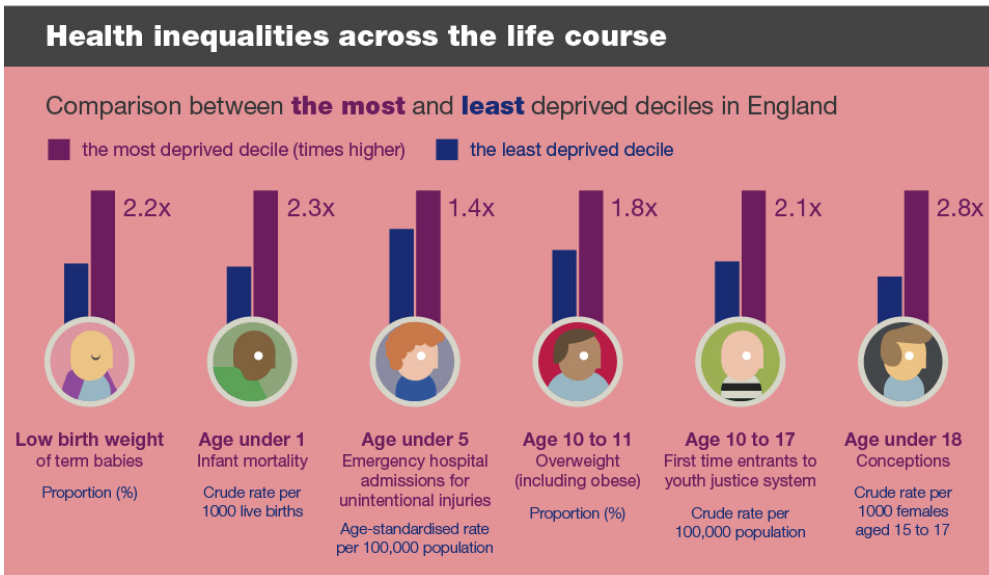
**PRIORITY TWO: HELPING CHILDREN ACHIEVE THE BEST START IN LIFE**

What happens in pregnancy and childhood influences a person’s health throughout their life.



Source: Health matters: giving every child the best start in life, Public Health England. <https://publichealthmatters.blog.gov.uk/category/health-matters/> Downloaded 14/01/2020

Social and economic factors are important - health inequalities between the most and least deprived areas locally and nationally are evident from the earliest stage.



Source: Health matters: prevention – a life course approach, Public Health England. <https://www.gov.uk/government/publications/health-matters-life-course-approach-to-prevention/health-matters-prevention-a-life-course-approach> Downloaded 14/01/2020

Information from the JSNA and discussions with a range of local stakeholders about ‘Helping Children achieve the Best Start in Life’ have identified two areas for focus:

## 2.1: The Best Start in Life from pre-birth to age five

## 2.2: Developing an integrated approach for older children and adolescents

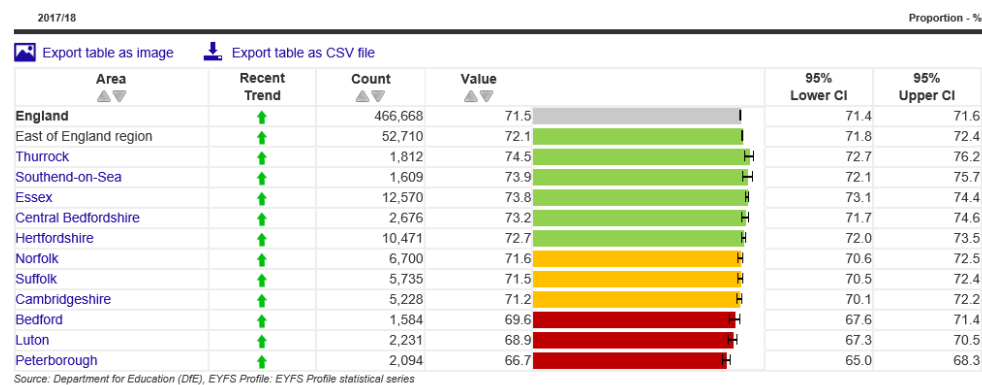
### 2.1 The Best Start in Life from pre-birth to age five

#### What does the JSNA tell us?

Both Peterborough and Fenland have more children living in poverty than the national average, and this is likely to affect their health and wellbeing.

In reception class, children are assessed for ‘school readiness’ – which covers their physical development, communication and social skills. Good ‘school readiness’ means a child is more likely to flourish at school, achieve good educational outcomes, and have good long term health. In Peterborough and Fenland, children are less likely to be ready for school than nationally, as shown in the chart below.

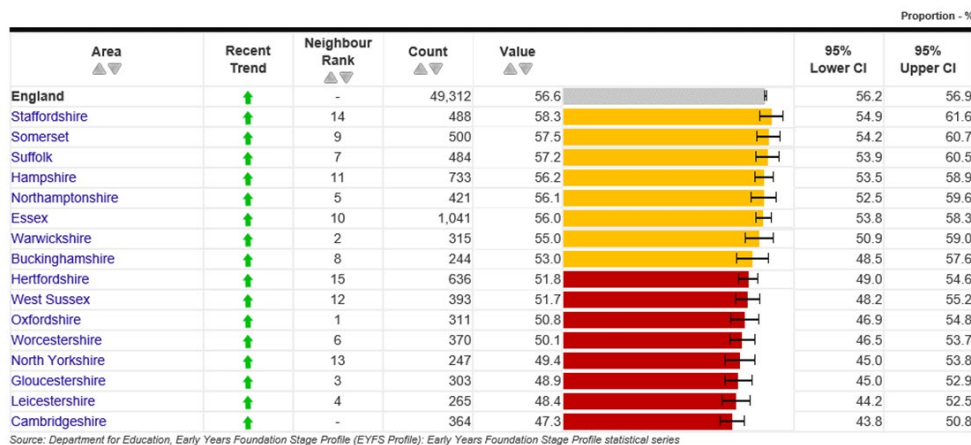
#### School Readiness: the percentage of children achieving a good level of development at the end of reception, 2017/18



Source: Public Health England. Fingertips <https://fingertips.phe.org.uk/> Downloaded 14/01/2020

In Cambridgeshire, children experiencing poverty who are eligible for free school meals are less likely to be ready for school than children from similar backgrounds in other counties as shown in the chart below.

#### School Readiness: the percentage of children with free school meal status achieving a good level of development at the end of reception, 2017/18



Source: Public Health England. Fingertips <https://fingertips.phe.org.uk/> Downloaded 14/01/2020



The child population in our main urban areas is rich in diversity – in both Peterborough and Cambridge, around half of all births in 2017 were to mothers who themselves were born outside the UK. In Peterborough, a third of schoolchildren speak a language other than English at home.

### **How are we working together already?**

- Over the past year, a multi-agency Cambridgeshire and Peterborough 'Best Start in Life' Strategy has been developed, with the vision that "Every child will be given the best start in life supported by families, communities and high quality integrated services". The BSIL strategy covers the time from conception until children start school and is focussed on three key outcomes for local children
  - Children live healthy lives
  - Children are safe from harm
  - Children are confident and resilient with an aptitude and enthusiasm for learning

A new 'Best Start in Life' service model is being developed, with increased focus on a place based approach, linking young families into local communities.

- There has been investment in a local 'Better Births' programme, including development of community hubs, improved peri-natal mental health services, and interventions to support pregnant women to stop smoking.

### **What can the Health and Wellbeing Board do?**

- The Health and Wellbeing Board can endorse the Best Start in Life Strategy 2019-24, which is overseen by the Cambridgeshire and Peterborough Children's Health and Wellbeing Executive Board.
- NHS organisations on the Health and Wellbeing Board can make sure that 'Better Births' hubs and perinatal mental health services are fully integrated with the new 'Best Start in Life' service model.
- Local authority and voluntary sector organisations on the Health and Wellbeing Board can help develop the place based 'Best Start in Life' model, by supporting links with local communities.

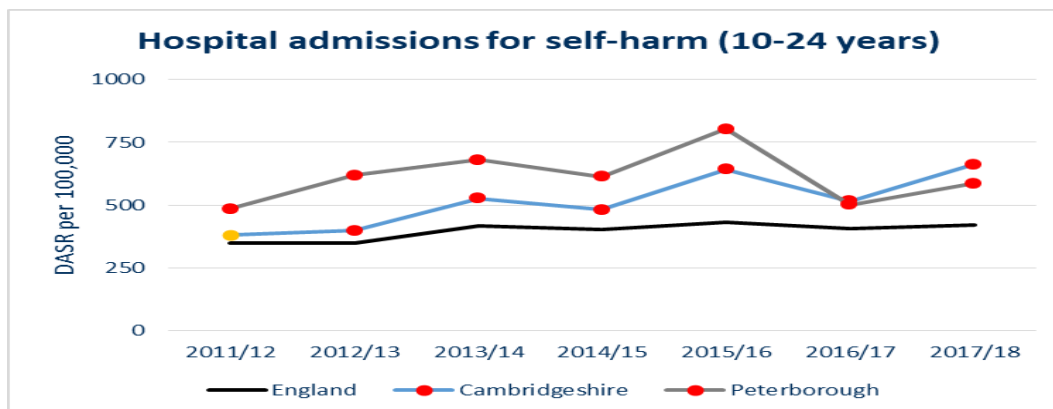
### **Outcomes for residents**

- Babies and young children are healthier and safer
- Parents and families can find the right information and support to help their children stay healthy
- Young children are more confident, resilient and ready to start school

## 2.2 Developing an integrated approach for older children and adolescents

### What does the JSNA tell us?

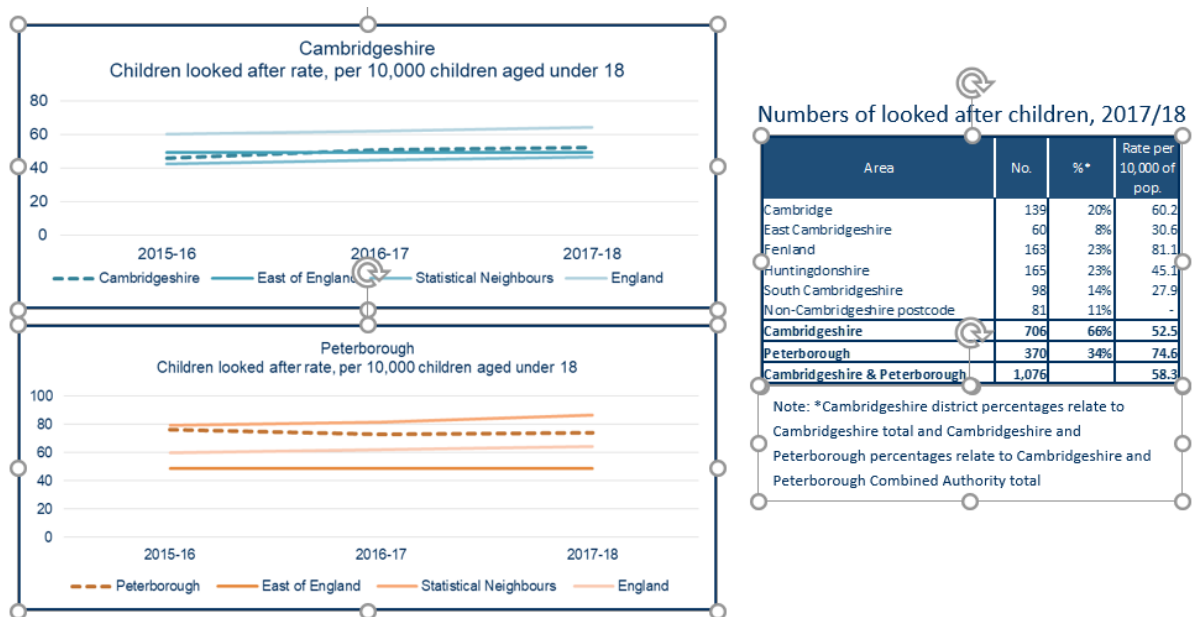
The JSNA shows that 10-24 year olds in Cambridgeshire and Peterborough are more likely to be admitted to hospital for self-harm (often an overdose) than the national average. This may be partly because hospitals around the country collect information in different ways, but it is still of concern.



Source: Public Health England. Fingertips <https://fingertips.phe.org.uk/> Graphic generated by Cambridgeshire & Peterborough Public Health Intelligence

Local 16-24 year olds are also more likely than the national average to be homeless, particularly in Peterborough. Young people in Peterborough are more likely than average to be admitted to hospital for injuries, asthma or diabetes, to be teenage mothers, and not to be in education, employment or training.

Nationally there have been rising rates of children taken into care, and these children are some of the most vulnerable people in our society. In Peterborough the numbers of children in care are in line with similar local authorities. In Cambridgeshire there are more children in care than in similar counties, and their rates of health checks and immunisations are low.



Source: Public Health England. Fingertips <https://fingertips.phe.org.uk/> Graphic generated by Cambridgeshire & Peterborough Public Health Intelligence

### How are we working together already?

- The Cambridgeshire and Peterborough Children and Young People Emotional Wellbeing Board works jointly to improve services and outcomes for young people with mental health problems.
- The Clinical Commissioning Group receives national NHS funding to improve child and adolescent mental health services by delivering a 'Local Transformation Plan'.
- The Police and Crime Commissioner is funding work to promote young people's resilience through the local Healthy Schools Support Service.
- The Cambridgeshire and Peterborough Special Educational Needs and Disability (SEND) Strategy aims to provide joined up support for children and young people with disabilities across Education, Health and Social Care.
- Peterborough City Council has received national funding for a 'Family Safeguarding' pilot, in which adult mental health, drug and alcohol, and domestic abuse workers provide direct care and support to parents. This reduces the number of children who need to go into care. Cambridgeshire County Council will receive similar funding in autumn 2019, to implement the 'Family Safeguarding' model.

### What can the Health and Wellbeing Board do?

- The Health and Wellbeing Board can ask the Children's Health and Wellbeing Executive Board to bring together organisations and stakeholders, to develop an integrated outcomes framework and strategy for older children and adolescents across Cambridgeshire and Peterborough.
- Health and Wellbeing Board member organisations can help Children in Care to belong in local communities, by taking practical steps to include them and those who care for them in local activities and services.

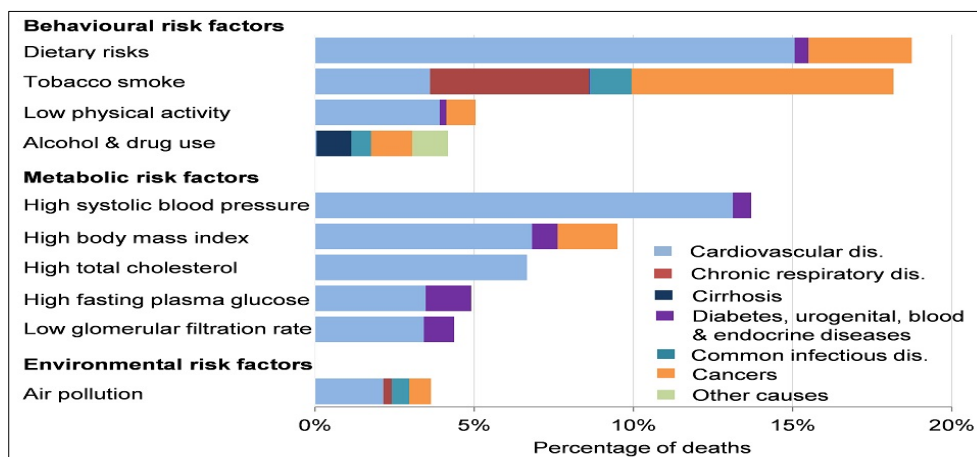
### Outcomes for residents

- Children and young people have better mental health
- Fewer young people are homeless

- Fewer young people are not in education training or work
- Vulnerable young people are included in local communities and get help and support when they need it
- Fewer young people are taken into care

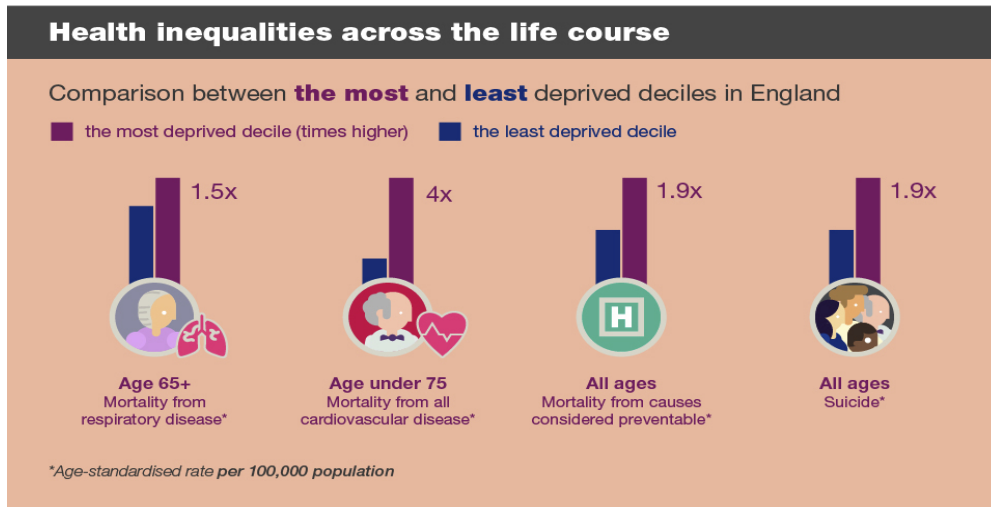
### **PRIORITY THREE: STAYING HEALTHY THROUGHOUT LIFE**

Research shows that some lifestyle behaviours have a major impact on a person’s risk of developing long term health conditions such as heart and lung disease, cancer and diabetes. The biggest risks are eating an unhealthy diet and smoking tobacco, each responsible for about 20% of deaths. Too little physical activity and alcohol and drug use are also significant.



Source: Global Burden of Disease Study 2013 in Health Profile for England 2017. Public Health England,

Social and economic factors remain relevant in adulthood, with big differences in health between the most and least deprived communities, locally and nationally.



Source: Health matters: prevention – a life course approach, Public Health England.  
<https://www.gov.uk/government/publications/health-matters-life-course-approach-to-prevention/health-matters-prevention-a-life-course-approach> Downloaded 14/01/2020

Information from the JSNA and discussions with a range of local stakeholders about ‘Staying healthy throughout life’ have identified four outcome areas for focus:

- 3.1: **A joined up approach to healthy weight, obesity and diabetes**
- 3.2: **Reducing inequalities in heart disease and smoking**
- 3.3: **Improving mental health and access to services**
- 3.4: **Ageing Well – working with a growing older population**
- 3.1 **A joined up approach to healthy weight, obesity and diabetes**

### What does the JSNA tell us?

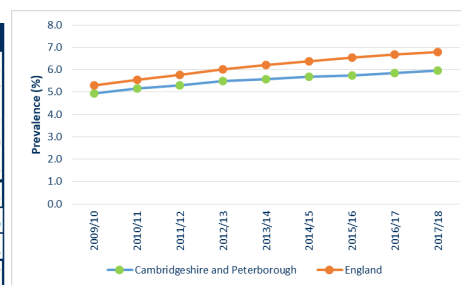
Obesity increases the risk of several diseases including diabetes, heart disease, cancer and arthritis. In Cambridgeshire and Peterborough, between one in three and one in four children are overweight or obese by the time they leave primary school. Both locally and nationally, some communities with high rates of poverty and deprivation, and some ethnic groups including South Asians, have higher childhood obesity rates.

Around two in three adults are estimated to be overweight or obese, and in Peterborough and Fenland rates of overweight, obesity, and diabetes are all worse than the national average. The numbers of people with diabetes have been rising both locally and nationally and more than one in twenty adults now has diabetes.

### Recorded prevalence of obesity 18+ years, 2017/18

Area of GP location	Percentage	Number of people
Cambridge	4.7	7,601
East Cambridgeshire	9.2	6,227
Fenland	13.2	12,353
Huntingdonshire	8.7	12,489
South Cambridgeshire	7.1	7,555
Cambridgeshire	8.1	46,225
Peterborough	10.1	16,916
<b>Cambridgeshire and Peterborough CCG</b>	<b>8.5</b>	<b>63,141</b>
England	9.8	4,530,447

### Recorded diabetes prevalence, 17+ years



Source: Public Health England. Fingertips <https://fingertips.phe.org.uk/> Graphic generated by Cambridgeshire & Peterborough Public Health Intelligence

NHS benchmarking statistics show that outcomes of treatment for patients with diabetes in Cambridgeshire and Peterborough are generally worse than the national average.

### How are we working together already?

- A local authority led Healthy Weight Strategy for Cambridgeshire was approved in 2017 and a Healthy Weight Strategy for Peterborough is in process of being produced. These include actions to promote both healthy eating and physical activity.
- The NHS led Sustainable Transformation Partnership (STP) has identified obesity and diabetes as a clinical priority, and is producing a local Diabetes and Obesity Strategy.
- The Cambridgeshire and Peterborough Public Health Reference Group (PHRG) have collated information on more than 50 fast food outlet policies from other UK local authorities.

### What can the Health and Wellbeing Board do?

- The HWB Board member organisations can approve and adopt the Cambridgeshire and Peterborough Healthy Weight Strategies and the STP Obesity and Diabetes Strategy - and make sure they are implemented in a joined up way with consistent messages.
- Planning authorities on the HWB Board can use the PHRG review of local authority fast food policies, to consider what they could introduce locally.

### Outcomes for residents

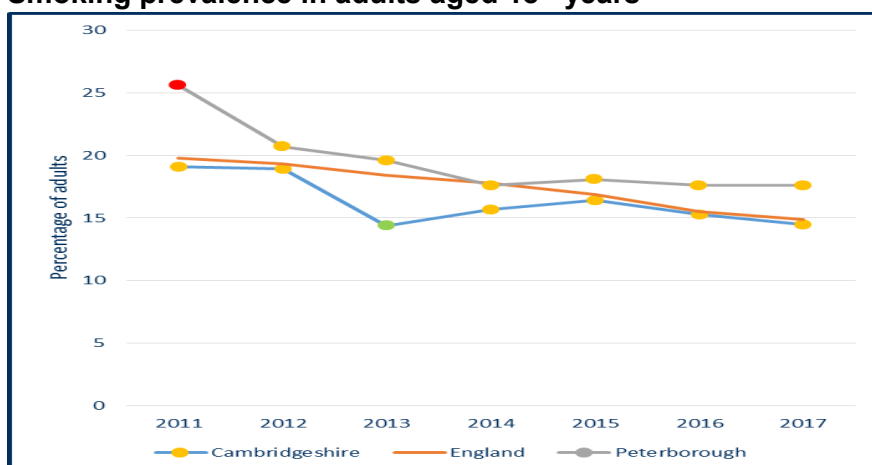
- More children and adults have a healthy weight
- Fewer residents develop obesity and diabetes
- Residents with diabetes in all parts of Cambridgeshire and Peterborough have access to good care

## 3.2 Reducing inequalities in heart disease and smoking

### What does the JSNA tell us?

Local smoking rates haven't fallen as fast as elsewhere and are now above the national average in Peterborough and similar to average in Cambridgeshire. Almost one in four women in Wisbech smoke during pregnancy, which can affect the health of both mother and baby, compared with one in ten women nationally.

### Smoking prevalence in adults aged 18+ years

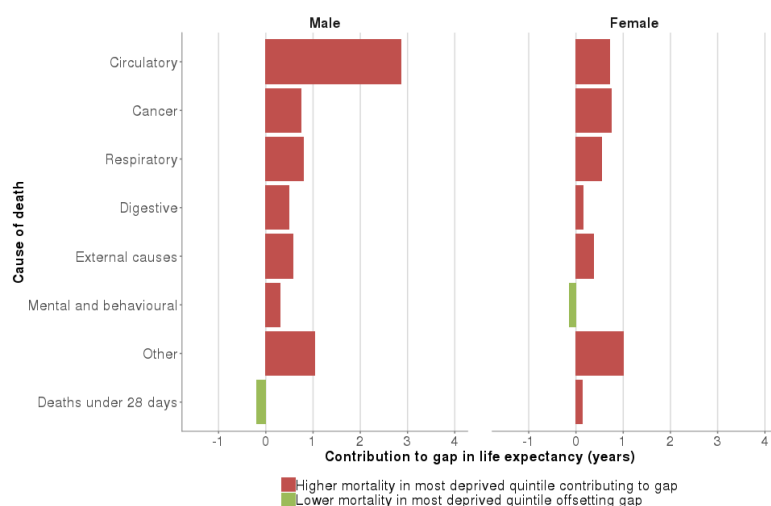


Source: Public Health England. Fingertips <https://fingertips.phe.org.uk/> Graphic generated by Cambridgeshire & Peterborough Public Health Intelligence

Deaths under the age of 75 from circulatory disease (heart disease and stroke) are higher than average in both Peterborough and Fenland.

Both nationally and locally, heart disease is linked with social and economic deprivation and with ethnicity – there are higher rates in both South Asian and some Eastern European communities. Circulatory disease accounts for three years of the difference in life expectancy between men in the most and least deprived areas of Peterborough, and there are also high rates in Wisbech.

Bar chart showing the breakdown of the life expectancy gap between the most deprived quintile and least deprived quintile of Peterborough, by broad cause of death, 2015-17



Source: Public Health England based on ONS death registration data and mid year population estimates, and Ministry of Housing, Communities and Local Government Index of Multiple Deprivation, 2015

Public Health England. Segment Tool <https://analytics.phe.gov.uk/apps/segment-tool/> Downloaded 14/01/2020

## How are we working together already?

- The Cambridgeshire and Peterborough Smoke Free Alliances have developed a local multi-agency strategy to prevent and reduce the harm caused by smoking and tobacco.
- The local Clinical Commissioning Group (CCG) has developed a Prevention Strategy, which focusses on the role of local NHS organisations in tackling smoking and high blood pressure.
- The NHS led Sustainable Transformation Partnership (STP) has identified cardiovascular disease as a clinical priority and is developing a local Cardiovascular Disease strategy.
- In Peterborough, public health staff are working with the mosques to develop a healthy living programme to help prevent diabetes and heart disease.
- In Wisbech, addressing smoking has been identified as a priority for local work to improve health, across organisations.

## What can the Health and Wellbeing Board do?

- Health and Wellbeing Board organisations can endorse and adopt the Cambridgeshire and Peterborough Smoking and Tobacco Strategy, led by the Smoke Free Alliances.
- The Health and Wellbeing Board can endorse the CCG Prevention Strategy, and the Clinical strategy for Cardiovascular Disease led by the STP.

- Health and Wellbeing Board member organisations and Primary Care Networks can focus resources on working together in the most deprived areas of Peterborough and Wisbech to prevent and effectively treat cardiovascular disease.

**Outcomes for residents:**

- Fewer residents die early as a result of smoking
- Fewer residents die early from heart disease
- Residents with heart disease in all parts of Cambridgeshire and Peterborough have access to good care

### **3.3 Improving mental health and access to services**

**What does the JSNA tell us?**

Around one in ten adults nationally have depression, according to information on GP practice records. Locally, it is more common for people to have depression in Fenland, and least common in Cambridge. In Cambridge the rates of serious mental illness such as schizophrenia and bipolar disorder are higher than average (about one in one hundred adults). Around one in two hundred adults are recorded on GP registers as having learning disabilities, and the rate is highest in Fenland.



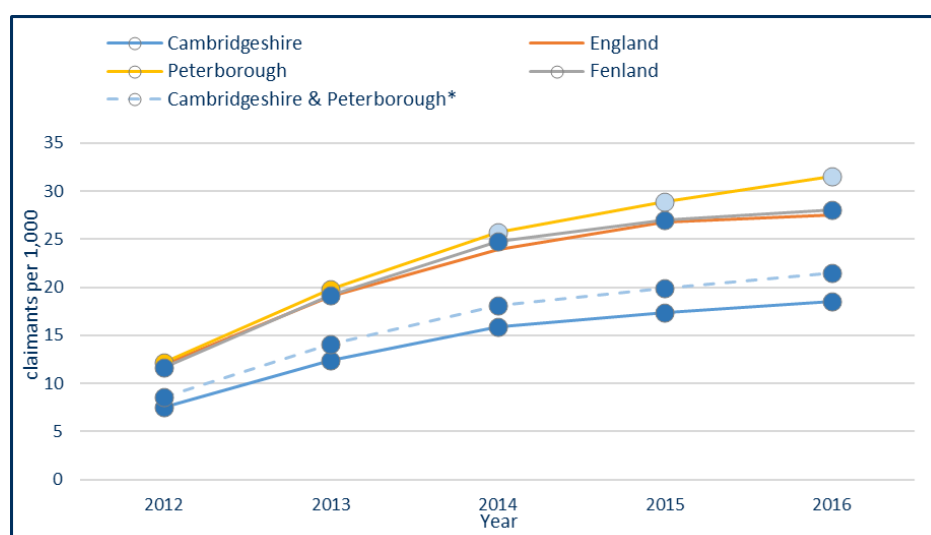
## Recorded prevalence of mental health conditions and learning disabilities, 2017/18

Area of GP location	Schizophrenia, bipolar affective disorder and other psychoses		Depression (18+)*		Dementia		Learning disabilities	
	Percentage	Number of people	Percentage	Number of people	Percentage	Number of people	Percentage	Number of people
Cambridge	1.0	2,013	7.0	11,410	0.5	922	0.3	584
East Cambridgeshire	0.7	609	9.4	6,368	0.7	599	0.4	364
Fenland	0.6	733	11.0	10,352	0.7	866	0.6	650
Huntingdonshire	0.7	1,249	9.7	13,897	0.8	1,420	0.5	837
South Cambridgeshire	0.8	1,045	8.6	9,197	0.7	892	0.3	451
Cambridgeshire	0.8	5,649	8.9	51,224	0.7	4,699	0.4	2,886
Peterborough	0.8	1,870	8.5	14,272	0.7	1,521	0.5	1,072
<b>Cambridgeshire and Peterborough</b>	<b>0.8</b>	<b>7,519</b>	<b>8.8</b>	<b>65,496</b>	<b>0.7</b>	<b>6,220</b>	<b>0.4</b>	<b>3,958</b>
England	0.9	550,918	9.9	4,589,213	0.8	446,548	0.5	284,422

Source: Public Health England. Fingertips <https://fingertips.phe.org.uk/> Graphic generated by Cambridgeshire & Peterborough Public Health Intelligence. \* Patients with a record of unresolved depression since April 2006.

Since 2012, the numbers of people claiming benefits for mental health problems which make them unable to work has risen and is highest in Peterborough.

### Employment Support Allowance (ESA) claimants for mental and behavioural disorders



Source: Public Health England. Fingertips <https://fingertips.phe.org.uk/> Graphic generated by Cambridgeshire & Peterborough Public Health Intelligence

The Health Watch 'What would you do?' survey and focus groups identified some concerns about local mental health services in particular:

- Waiting times for both adults and children's mental health services.
- Services sometimes seeming fragmented – with people either too ill or not ill enough to access them.
- Care can seem to be service centred rather than person centred.

### How are we working together already?

- The local 'Mental Health Crisis Concordat' brings together NHS, police, local authority and voluntary sector services. The local 'Dial 111 option 2' mental health crisis service developed recently, is due to be rolled out nationally.

- A multi-agency Suicide Prevention Strategy approved in 2018 is being implemented.
- There have been several successful bids for national funding streams leading to local service developments. These include:
  - o The child and adolescent mental health Local Transformation Plan
  - o National NHS funding to pilot waiting targets for mental health appointments
  - o NHS funded pilots for suicide prevention and for helping people with mental health issues into employment
- The national 'Campaign to end Loneliness' is working with local stakeholders to produce a Cambridgeshire and Peterborough Loneliness toolkit, which aims to improve both mental and physical health outcomes.

### **What can the Health and Wellbeing Board do?**

- Health and Wellbeing Board member organisations can support work through 'Think Communities' to address loneliness in Cambridgeshire and Peterborough.
- The Health and Wellbeing Board can work with the Sustainable Transformation Partnership (STP) Board and Crisis Care Concordat, to ensure that there is joined up governance and oversight for all aspects of mental health strategy.
- Health and Wellbeing Board member organisations can support pathways for vulnerable people with mental health problems into housing and employment.

### **Outcomes for residents**

- More residents feel included in their communities and fewer experience loneliness
- Residents with mental health problems can access the support they need from 'joined up' services which make sense to them
- More people with severe mental health problems are in stable housing and employment

## **3.4 Ageing Well – working with a growing older population**

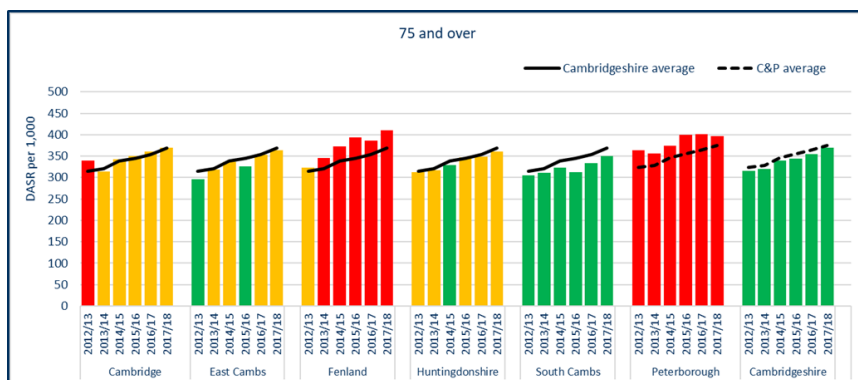
### **What does the JSNA show?**

Older people make a huge and often unpaid contribution to society – for example through grandparents caring for children, and retired people continuing to use their skills through volunteering. The numbers of people in Cambridgeshire and Peterborough aged seventy-five or over are expected to increase by between 40% and 50% from 2016 to 2026.

The risk that a local resident aged 75 or over will be admitted to hospital as an emergency increased between 2012/13 and 2017/28 in all parts of Cambridgeshire and Peterborough.

Emergency hospital admission rates for older people are highest in Fenland and Peterborough and lowest in South Cambridgeshire.

**Directly age standardised emergency admission rate per 1000 population for people aged 75+ years**



Source: NHS Digital Hospital Episode Statistics, ONS mid-year population estimates

Once in hospital, there is a history in Cambridgeshire of some older people staying in hospital for longer than they need to. This is called a ‘delayed transfer of care’. The Sustainable Transformation Partnership (STP) has prioritised delayed transfers of care as an area for joint health and social care action, and there have been recent improvements, which need to be maintained.

The risk of developing dementia increases with age, and may increase the need for both health and care services. While many cases of dementia aren’t preventable the risk can be reduced by lifestyle changes in mid to later life.



Source: Health matters: midlife approaches to reduce dementia risk, Public Health England. <https://www.gov.uk/government/publications/health-matters-midlife-approaches-to-reduce-dementia-risk/health-matters-midlife-approaches-to-reduce-dementia-risk> Downloaded 14/01/2020

A common reason for hospital admission, and sometimes for onward referral to residential care is a serious fall. Elderly residents of Cambridge City are more likely than those in other areas to be admitted to hospital for a fall.

## Emergency hospital admissions, falls in people aged 65+ years, 2017/18

Indicator	Period	England rate per 100,000 <sup>1</sup>	C&P* rate per 100,000 <sup>2</sup>	C&P* number	Pboro rate per 100,000 <sup>3</sup>	Pboro number	Cambs rate per 100,000 <sup>1</sup>	Cambs number	Cambridgeshire Districts				
									Cambridge	E Cambs	Fenland	Hunts	S Cambs
People aged 65 & over (persons)	2017/18	2,170	2,140	3,261	2,043	602	2,164	2,659	2,551	2,014	2,177	2,056	2,123
People aged 65 & over (males)	2017/18	1,775	1,732	1,076	1,636	192	1,754	884	1,187	1,491	1,951	1,612	1,696
People aged 65 & over (females)	2017/18	2,453	2,437	2,185	2,320	410	2,465	1,775	2,881	2,400	2,355	2,361	2,469
People aged 65-79 (persons)	2017/18	1,033	935	982	897	179	943	803	1,263	752	951	956	876
People aged 65-79 (male)	2017/18	855	764	388	759	72	766	316	1,173	533	799	794	658
People aged 80 & over (persons)	2017/18	5,469	5,636	2,279	5,357	423	5,702	1,856	6,440	5,673	5,730	5,246	5,741
People aged 80 & over (female)	2017/18	6,115	6,345	1,591	6,082	303	6,410	1,288	7,243	6,570	6,031	6,008	6,521

Source: Public Health England. Fingertips <https://fingertips.phe.org.uk/> Graphic generated by Cambridgeshire & Peterborough Public Health Intelligence

The HealthWatch ‘**What would you do?**’ survey of local people’s views on health services asked ‘What is most important to help you keep your independence and stay healthy for as long as possible?’ The most highly rated answer was ‘I want to be able to stay in my own home for as long as it is safe to do so’.

People also said they wanted ‘seamless’ health and social care services; access to appropriate and timely housing adaptations and wider, more varied range of housing options; access to their local community; access to better transport options; and that it was important to support carers in their caring roles. People valued their local support networks, and wanted better information about how health and care services worked and where to go for information or support.

### How are we working together already?

- Local authorities and the NHS work together to prepare and deliver ‘Better Care Fund’ Plans using nationally allocated resources.
- The Sustainable Transformation Partnership (STP) has prioritised joint work on delayed transfers of care, and these are improving.
- The local authority ‘Adults Positive Challenge Programme’ is providing better information for older people and their families, and encouraging services to work flexibly with older people, building on their strengths and community networks - including two ‘Neighbourhood Cares’ pilots.
- The multi-agency ‘Ageing Well’ Board brings together joint preventive programmes for older people including falls prevention and a multi-agency dementia strategy.

### What can the Health and Wellbeing Board do?

- Health and Wellbeing Board member organisations can work more closely with the Adults Positive Challenge and Ageing Well Board programmes to support older people in their homes and communities – helping people make sense of the services available to them and taking a ‘Think Communities’ approach (see p.26)
- The Health and Wellbeing Board can monitor how well we are working together to help older people receive their care outside hospital, using a system ‘emergency bed days’ measure.

### Outcomes for residents

- Older residents are supported to stay healthy and independent in their homes and communities for as long as possible.
- Older residents spend less time in hospital.
- Older residents feel that health and social care services are ‘joined up’ and make sense to them.

## **PRIORITY 4: GOOD QUALITY HEALTH AND SOCIAL CARE**

## Views of local residents and patients

Good quality health and social care when you need it matters to everyone. One of the most up to date sources of information on local people's views of healthcare in Cambridgeshire and Peterborough is the **HealthWatch 'What would you do?' report**, published in May 2019. Over 800 people gave their views and there were some clear messages:



Source: HealthWatch Cambridgeshire & Peterborough. <http://www.healthwatchcambridgeshire.co.uk/> Downloaded 14/01/2020

'We identified recurring and persistent themes in the comments people wrote in the surveys and when talking to us in the focus groups. These messages are very similar to what we hear in our routine collection of people's experiences of health care locally.

- People we heard from want faster, easier access to primary care services, particularly to GPs
- People are interested in self-help and are asking for support to access information and appropriate services to help them keep well
- Support is not always offered; people often look for support themselves sometimes whilst coping with illness or another's illness. They find that information is in lots of different places, often not current, and often not accessible
- Carers with long-term conditions often have the additional challenges of caring for others. People often experience poor communication between services and as a patient. Often the patient / carer has to co-ordinate it themselves and chase to get anywhere
- Patients want to be listened to, especially people with long-term conditions who are often 'experts' in their condition and able to recognise when their health changes
- People with conditions over a long time told us they experienced worsening services
- Care can seem to be service-centred rather than person-centred. We heard this particularly of autism and mental health services
- Care is often not joined-up – especially for people with long-term or multiple conditions. People told us they wanted to be seen and treated holistically. The experience was of systems not 'talking' to each other, and people not understanding how the system works
- There is a 'digital divide'. Not everyone does or can use the internet, but there is awareness of its potential
- Travel and transport difficulties continue to be barriers to effective health care. There is some evidence of willingness to travel and the limits on this for some aspects of care and some groups.

## External quality inspections

External Care Quality Commission inspection reports for local NHS Trusts are variable, ranging from outstanding to 'requires improvement'. The Queen Elizabeth Hospital Trust in Norfolk, which is used by residents of Wisbech and North Fenland has recently been rated as 'inadequate'. Most GP practices are rated as good and some as outstanding, but some have been rated as 'inadequate' or 'requires improvement' and there is a higher proportion of these GP practices in Peterborough.

Trust	2014	2015	2016	2017	2018	2019
Cambridge University Hospital Foundation Trust		Inadequate	Requires improvement	Good		Good
Peterborough & Stamford Hospitals Foundation Trust	Requires improvement	Good			Good	Requires improvement
Hinchingbrooke Hospital	Inadequate		Good		Requires improvement	Requires improvement
Cambridgeshire and Peterborough Foundation Trust		Good			Good	
Cambridgeshire Community Services	Good				Good	Out-standing
Papworth		Good				Out-standing

Source: Care Quality Commission. <https://www.cqc.org.uk/what-we-do/how-we-do-our-job/inspection-reports#cqc-solr-search-theme-form>

### Demand and financial pressures

The Cambridgeshire and Peterborough health system is one of the most financially challenged in the country – with the mid-2019 annual deficit across local NHS organisations totalling in the order of £190 million. A large part of this deficit sits with NHS hospitals which treat patients from outside the area – so not all of this funding is spent on Cambridgeshire and Peterborough residents. Local Council social care and public health services are also under pressure financially, and services face additional pressure from a growing and ageing population.

### Health inequalities

While local NHS Trusts are providing good quality services across Cambridgeshire and Peterborough, it's not always clear that services and staff are allocated proportionately to need. There are many differences in service provision which are historical, and which may not be related to current health needs and inequalities.

### **The Cambridgeshire and Peterborough Sustainable Transformation Partnership (STP)**

The Cambridgeshire and Peterborough Health and Wellbeing Boards work alongside the Cambridgeshire and Peterborough Sustainable Transformation Partnership (STP). The STP Board is made up from the Chairs and Chief Executives of the main local NHS organisations, and Local Authority representation. It is accountable to regional and national NHS regulators.

The STP Board is preparing an STP Five Year Plan for NHS services in Cambridgeshire and Peterborough (2019-24), which also covers partnership working with local authority social care and public health services. This is the local version of the nationwide NHS Long Term Plan. It aims to transform the local health and care system and ensure financial sustainability, while tackling deprivation related health inequalities and leveraging the benefits of local research and innovation expertise. The STP Five Year Plan for Cambridgeshire and Peterborough will be available on weblink [www.fitforfuture.org.uk/](http://www.fitforfuture.org.uk/) and is working toward five main priority programmes to transform local health and care services:

1. Develop a high quality, efficient integrated primary, community, mental health, acute and social care model, based around integrated neighbourhoods. This will build on the current integrated neighbourhood teams work and potentially leverage partnerships with industry
2. Implement a full outpatient transformation programme looking at modernising the pathway end-to-end
3. Redesign high volume and high cost healthcare pathways (starting with trauma/orthopaedics and ophthalmology) across community and through acute care, to reduce inefficiencies and variation and ensure quality.
4. Identify opportunities to make the best use of the existing fixed cost base in the local NHS, including estates and IT
5. Leverage research and innovation, focused on responding to the challenges in the NHS Long Term Plan across the whole STP area and wider region

It's essential that the Health and Wellbeing Board and the STP Board have a shared vision and fully aligned strategies for health and social care services. This section of the Health and Wellbeing Strategy reinforces the STP Board aims to tackle health inequalities, achieve financial sustainability, and develop new, high quality, care models based on neighbourhood teams. The four focus areas for the Health and Wellbeing Strategy are:

- 4.1: Embedding a 'Think Communities' approach to place based working**
- 4.2: A joint approach to population growth**
- 4.3: Addressing financial challenges together**
- 4.4: Acting as a system to reduce health inequalities**

#### **4.1 Embedding a 'Think Communities' approach to place based working**

## **What does the JSNA tell us?**

No two local communities are exactly the same and some are very different – for example in Doddington & Wimblington ward in rural Cambridgeshire, one in four residents is aged 65+ and only one in twenty was born outside the UK. In Central ward in Peterborough, only one in ten residents is aged 65+ and one in two was born outside the UK. The health needs and the skills and assets within different communities also vary widely.

## **How are we working together already?**

Public sector bodies in Cambridgeshire and Peterborough are increasingly working together using a 'Think Communities' approach. This means freeing up local staff to work together across organisations and with communities to solve problems and achieve the outcomes local people want. The approach aims to build relationships locally and address situations where 'care is not joined up' and 'systems not talking to each other', described in the HealthWatch **What would you do?** report. Small voluntary sector organisations can be key to the Think Communities approach – which aligns with the skills and assets already held within communities and neighbourhoods.

There are now several 'Think Communities' pilot areas across Cambridgeshire and Peterborough. Some are new and others are building on work which was already happening. Pilot areas include the Ortons in Peterborough, Oxmoor in Huntingdonshire, Wisbech in Fenland, 'Neighbourhood Cares' areas in Soham and St Ives, and the Southern Fringe in Cambridge/South Cambridgeshire.

At the same time, the NHS both locally and nationally is developing Primary Care Networks, based on groups of GP practices covering about 30,000-50,000 people. In Cambridgeshire and Peterborough, community health services and adult social care are creating integrated neighbourhood teams around these GP practice groups – aiming to build local relationships and 'joined up' care.

## **What can the Health and Wellbeing Board do?**

- Health and Wellbeing Board organisations can endorse and adopt the 'Think Communities' approach, as the locally agreed way of working in partnership with each other and local communities.
- Health and Wellbeing Board organisations can actively promote joint working across 'Think Communities' pilots and Primary Care Network integrated neighbourhood teams – recognising the geography covered will sometimes, but not always, be the same.
- At district level, 'Living Well Partnerships' can consider joining wider 'Think Communities Delivery Boards',

## **Outcome for residents**

- Residents understand how they can help themselves and each other to stay healthy in their local communities
- Residents experience 'joined up' local services which help them to solve problems and achieve the health and social care outcomes they want

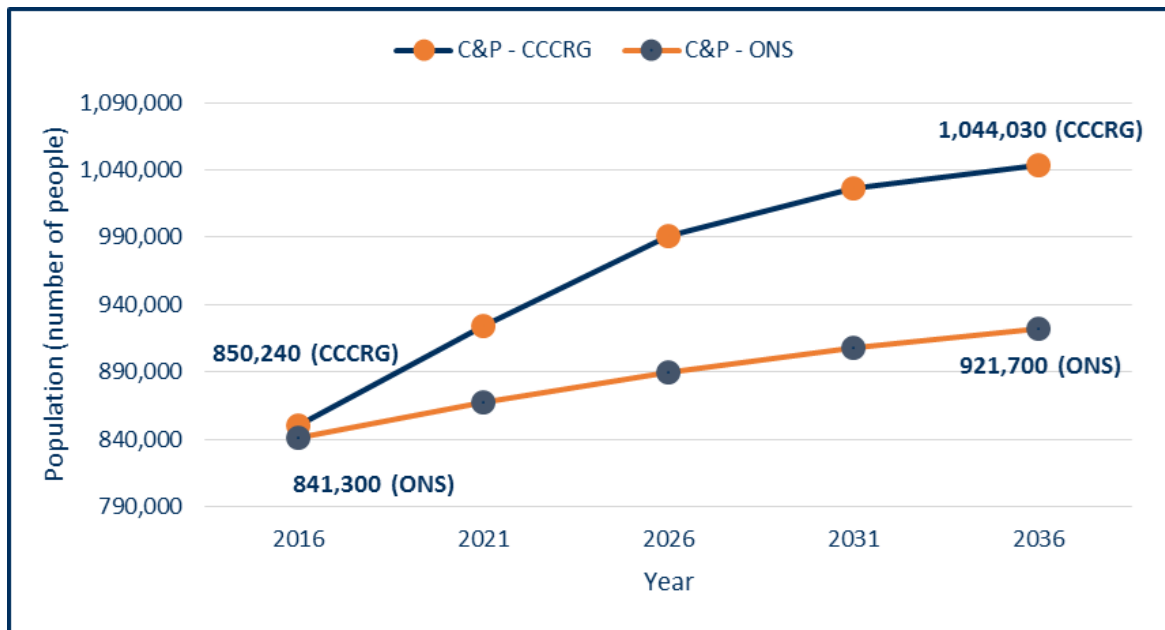
## **4.2 A joint approach to population growth**



## What does the JSNA say?

We expect our population to grow alongside our growing economy, but forecasts from different sources vary. The nationally calculated population forecasts predict we will have around 900,000 people in Cambridgeshire and Peterborough by 2026, while our locally calculated forecasts predict we will have about 990,000 people. This is important because if more people live locally there is more demand on health and social care services. We need national funding for these services to keep up with local population growth.

### Cambridgeshire and Peterborough - absolute long term (20 year) population change, 2016 to 2036 (all ages)



Source: ONS 2016-based Subnational population projections and CCCRG mid-2015 based population forecasts (JSNA CDS figure 8)

## How are we working together already?

- NHS organisations are aware of and use the Cambridgeshire County Council Research Group population forecasts for planning purposes.

## What can the Health and Wellbeing Board do?

- Health and Wellbeing Board member organisations can work together to make sure we present the same clear narrative to national government about how our population is growing, and the impact on infrastructure and services.

## Outcomes for residents

- Residents are confident that enough health and social care services will be provided to meet the needs of a growing population

### 4.3 Addressing financial challenges together

In mid-2019, NHS organisations within Cambridgeshire and Peterborough were overspending by approximately £190 million per year compared to their baseline allocations from national NHS funding. This deficit is subsidised nationally and by other Sustainable Transformation Partnerships (STPs) within the Eastern Region. It's important to note that much of this overspend is at our hospitals, which treat many patients from outside Cambridgeshire and Peterborough as well as the local population.

In contrast, Local Authority adult social care and public health services in Cambridgeshire and Peterborough do not have a high spend compared to other areas.

Public health funding is allocated to local authorities through a national ring-fenced grant, and due to historical issues public health services in Peterborough are funded at 20% below the expected level for an area with its level of need. In Cambridgeshire, the funding is about 5% below the expected level.

Adult social care funding is locally generated through Council tax with some national grants in addition. In Peterborough and Cambridgeshire, spend has historically been lower than or similar to benchmark. Council finances are challenged both nationally and locally and social care budgets are experiencing severe financial pressures. Ongoing transformation is needed to remain within the available budgets.

#### **How are we working together already?**

- NHS and local authorities recognise the high level of financial constraints in the system, and that all organisations have significant financial pressures.
- NHS and local authority finance directors communicate and work together through a sub-group of the Sustainable Transformation Partnership (STP) Board.

#### **What can the Health and Wellbeing Board do?**

The Health and Wellbeing Board can

- Work with the STP to ensure that national lobbying on fair funding for Cambridgeshire and Peterborough is joined up and consistent.
- Engage with service transformations designed to bring the health system finances back into balance.
- Identify opportunities where integration across NHS and local authority services can improve prevention, join up care for service users and reduce overall costs.

#### **Outcomes for residents**

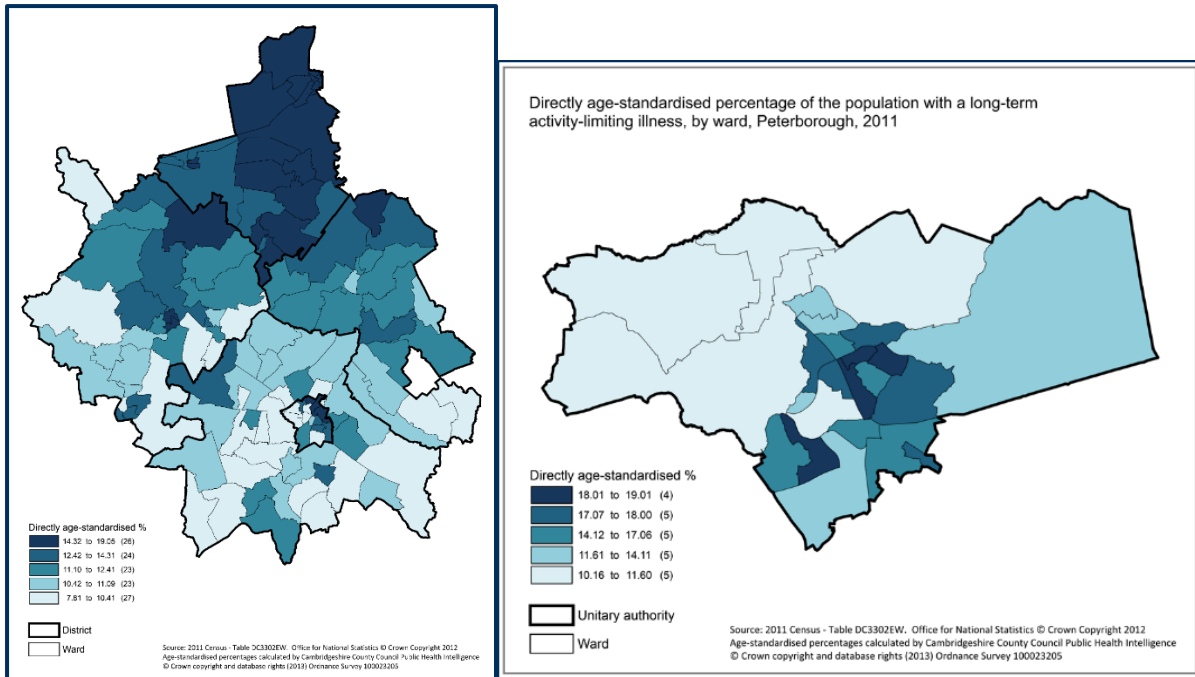
- Health and care services are financially sustainable

#### **4.4 Acting as a system to reduce health inequalities**

##### **What does the JSNA say?**

Needs for health and social care services are not equally distributed across Cambridgeshire and Peterborough. People in Fenland and Peterborough are more likely to have long term illnesses which limit their activities in daily life. The maps below show that communities with the poorest health can be concentrated into small areas – including central Peterborough, north Fenland and north east Cambridge.

##### **Long-term activity-limiting illness, ward, 2011**



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It is not always easy to provide health services in proportion to local needs – particularly in rural areas like Fenland which are some distance from the nearest hospital.

### How are we working together locally?

- Some services have modelled their provision in relation to needs. For example local authority Child and Family Centres in both Cambridgeshire and Peterborough have remodelled their provision to provide more focus on areas with the highest needs, and health visiting services have use a workforce modelling tool – the ‘Benson model’ to allocate workforce where families and children’s needs are highest. This is made easier by a Child Health Information System which provides good local data.
- Some public health contracts specify that services must see a higher proportion of their clients from areas of deprivation and this is performance monitored.
- Some place based community pilots in areas with higher deprivation take a holistic approach and include health and wellbeing alongside other community issues, for example Wisbech 2020 and Peterborough’s Can Do area.

### What can the Health and Wellbeing Board do?

- Health and care service providers on the Health and Wellbeing Board can use their own service data, together with wider population health data, to identify whether their services are reaching communities with the highest level of needs and whether their workforce is allocated proportionately. This can form part of a wider ‘Population Health Management’ approach.
- The Health and Wellbeing Board can encourage Primary Care Networks which look after communities with higher levels of deprivation and poorer health to develop joint preventive programmes with local authority public health services.
- Health and Wellbeing Board member organisations can consider their role as ‘anchor organisations’ in Cambridgeshire and Peterborough, including how their employment, workplace health and procurement practices can support good quality training and jobs for more disadvantaged communities.

- The Health and Wellbeing Board can endorse the Cambridgeshire & Peterborough Clinical Commissioning Group (CCG) Health Inequalities Strategy, currently in development.

### **Outcomes for residents**

- More residents from socially disadvantaged communities have training and jobs in health and care services
- Residents from communities with the worse health outcomes receive extra support to stay well and prevent health problems
- Residents from communities where many people have health problems or disability experience good access to health and care support services

## **GLOSSARY**

**Health and Wellbeing Board:** A statutory partnership board which provides a forum where key leaders from the health and care system work together to improve the health and wellbeing of their local population and reduce health inequalities. It is a sub-committee of the local County or City Council.

**Sustainable Transformation Partnership (STP):** A non-statutory partnership of NHS organisations and local authority social care providers in an area, which works to run services in a more coordinated way, agree system-wide priorities, and plan collectively how to improve residents' day-to-day health.

**Clinical Commissioning Group (CCG):** Clinically led statutory NHS bodies, responsible for the planning and commissioning of health services for their local population.

**HealthWatch:** A statutory mechanism intended to strengthen the collective voice of users of health and social care services and members of the public, both nationally and locally. The aim of LHW is to give citizens and communities a stronger voice to influence and challenge how health and social care services are provided within their locality.

**Care Quality Commission (CQC):** The independent regulator of all health and social care services in England. Its job is to make sure that care provided by hospitals, dentists, ambulances, care homes and services in people's own homes and elsewhere meets government standards of quality and safety.

**Combined Authority (CA):** A combined authority is a legal body set up using national legislation that enables a group of two or more councils to collaborate and take collective decisions across council boundaries. The Cambridgeshire and Peterborough CA has a directly elected Mayor.

**Healthy New Towns:** The [Healthy New Towns Programme](#) was launched in 2015 with funding from NHS England to explore how the development of new places could provide an opportunity to create healthier and connected communities with integrated and high-quality services.

**Think Communities:** The Think Communities partnership approach (2018) has been developed in collaboration with partners to create a shared vision, approach and priorities for building Community Resilience across Cambridgeshire and Peterborough.

Agenda Item No:	7	
Committee:	Overview and Scrutiny	
Date:	10th February 2020	
Report Title:	Fenland Community Safety Partnership	

## Cover sheet:

### 1 Purpose / Summary

The purpose of this report is to set out how the Fenland Community Safety Partnership (referred to as partnership) identifies priorities for Fenland. The report also details an up to date performance picture for 2019/20, and includes the performance report relating to CCTV services for 2019.

#### Key issues

- The Fenland Community Safety Partnership develops projects from chosen themes over the financial year; these themes have previously been determined from quarterly strategic assessments. However, in 2019 the Office of the Police and Crime Commissioner (OPCC) has requested as part of the funding given to the Council that the partnership adopts a new approach to determining its work strands. Although this was also accompanied with a reduction in funding from the OPCC it was agreed this new approach would see a 2 year funding cycle rather than 1 year. More detail is set out at 3.4 and 3.5.
- The partnership through the funding agreement also has become the County lead on Homelessness Prevention through its Trailblazer work pathway for vulnerable and/or socially excluded people into housing.
- For 2019/20 the priorities remained aligned to the OPCC Police & Crime Plan and partnership work themes will support the prevention work of County wide delivery boards.
- Priorities
  - **Priority 1: Offending:**  
Offending linked to shoplifting for day to day essentials.  
Activity was focused on the introduction of Essentials by Sue across Fenland to impact upon the need of teenagers to steal sanitary items and toiletries through need or embarrassment.
  - **Priority 2: Victims:**  
Cyber Crime  
Activities are being focussed on raising awareness of cybercrime, how to prevent and how to report through community engagement.
  - **Priority 3: Communities:**  
Impact of substance abuse (alcohol & drugs) on the community

Seeking opportunities to further reduce crime and anti-social behaviour associated with substance misuse whilst also seeking diversion opportunities to improve health and wellbeing outcomes.

- There are currently 9 county wide delivery boards covering
  - Mental Health
  - Domestic Abuse & Sexual Violence
  - Cambridgeshire Criminal Justice Board Offender Sub-Group
  - Road Safety
  - Child Exploitation, Gang Activity and County Lines
  - Prevent
  - Drug & Alcohol misuse
  - Youth Justice
  - Organised Crime & Modern Day Slavery
  
- The partnership continues to performance manage its activity through an action plan which is SMART and outcome focussed. The priority headings are linked to the Police & Crime Commissioners Plan and focuses on Communities, Victims and Offenders. The partnership believes these require a long term strategy to ensure improvements are sustainable in the long term.
  
- The CCTV service has maintained its 24/7 delivery requirement during 2019 ensuring key targets have been met and maintained.

## 2 Recommendations

- That this report is considered and the following is noted;
  - The current performance of the partnership for 2019/20
  - The themes chosen for 2020/21 remain linked to the PCC Plan. Namely Supporting Victims, Stronger Communities and Reducing Offending.
  - The CCTV performance report for 2019/20

<b>Wards Affected</b>	All
<b>Forward Plan Reference</b>	N/A
<b>Portfolio Holder(s)</b>	Cllr Susan Wallwork - Portfolio Holder for Communities
<b>Report Originator(s)</b>	Alan Boughen – Community Safety Officer Fenland CSP <a href="mailto:aboughen@fenland.gov.uk">aboughen@fenland.gov.uk</a> 01354 602102 Aarron Locks – CCTV Shared Services Manager <a href="mailto:alocks@fenland.gov.uk">alocks@fenland.gov.uk</a> 01354 622481
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<b>Background Paper(s)</b>	Appendix A - FCSP Action plan 2019/20 Appendix B - CCTV performance report 2019/20

### **3 Background / introduction**

- 3.1 The Fenland Community Safety Partnership (partnership) is a statutory partnership that has been meeting regularly since 1998 on a 3 monthly basis.
- 3.2 Statutory partners include;
- Fenland District Council (FDC)
  - Cambridgeshire Constabulary
  - Office of the Police & Crime Commissioner
  - Cambridgeshire County Council (CCC)
  - Cambridgeshire Fire and Rescue Service
  - Cambridgeshire Clinical Commissioning Group
  - BeNCH (Revised Probation Service)
- 3.3 Non-statutory partners include;
- Drug and Alcohol services
  - Clarion Housing
  - Voluntary Services
- 3.4 The Partnership meets four times a year to set the strategic direction in relation to community safety issues. Each time the partnership meets, the chosen priorities are reviewed and performance is recorded and assessed in detail through the partnership action plan.
- 3.5 For the 2 year funding cycle 19/20 and 20/21 the partnership will determine its priority work themes through the strategic steer and recommendations of the Countywide Delivery Boards which will drive Fenland related place based preventative work closely aligned to the Police & Crime Plan of the OPCC.
- 3.6 The OPCC has suggested the partnership adopt this new approach in a way that allows us to Understand, Plan, Do and Respond over the 2 year funding cycle.
- 3.7 During the Understand and Plan phases the partnership has continued to deliver work linked to the themes identified in the previous commissioned strategic assessments.
- 3.8 To date the partnership has had updates from the Drug & Alcohol Misuse Board, Organised Crime & Modern Day Slavery Board, Prevent Board and Child Exploitation/Gangs/County Lines Board.
- 3.9 Activity related to Fenland place based preventative work will be recorded within the action plan for 2020/21.
- 3.10 The partnership continues to evolve whilst adapting to this new approach of delivering place based preventative work on behalf of the delivery boards.
- 3.11 The ongoing challenge for the partnership and delivery boards is to develop a process that will ensure the Fenland partnership can deliver preventative place based work which is focused on evidenced based issues. Issues which



have a significant community impact across Fenland whilst reflecting the police and crime plan priorities as set out by the Office of the Police & Crime Commissioner who has provided funding for the partnership.

- 3.12 The partnership is the County lead for Homelessness Prevention through its Trailblazer work. The main focus being to identify pathways for vulnerable and/or socially excluded people into housing. Sharing best practise and success with other Cambridgeshire local authorities.

#### **4 Performance updates for 2019/20 action plan**

4.1 Below are the performance highlights for 2019/20;

4.2 Theme 1: Supporting Victims

- Tackling Cybercrime & Scams - Working alongside Cambridgeshire and Peterborough Against Scams Partnership (CAPASP) and the Cyber Protect Team from Cambridgeshire Constabulary the following activity was completed in Fenland.
  - Cybercrime & Scams themed community engagement events held at each of the four towns
    - Attended by representatives of Neighbourhood Watch, Cyber Security Officer and Neighbourhood Officers from Cambridgeshire Constabulary
    - Over 100 copies of either The Little Book of Big Scams or Little Book of Cybercrime handed out
    - Disclosures made and referred to Action Fraud
  - Silver Mondays awareness session
    - Supported by Wisbech rotary club
    - Supported by Peterborough City Environment Trust promoting health & wellbeing initiatives
    - 180+ people from the older generation
    - Talk given by Cyber Security Officer from Cambridgeshire Constabulary
    - 32 copies of either The Little Book of Big Scams or Little Book of Cybercrime handed out
    - Question & Answer session completed
  - Frontline Staff workforce development
    - Aimed at those who work within the community especially with vulnerable people (elderly, disabilities, learning needs etc) and community members, increasing knowledge and self-help.
    - Attendees were encouraged to complete Friends Against Scams training package prior to attendance
    - Fenland CSP members and District Council elected members encouraged to complete Friends Against Scams training package

- 33 frontline staff and community members attended the session
  - Presentations by Cambridgeshire Constabularies Cyber Security Officer and Charlotte Homent from CAPASP.
  - Attendees included staff from Clarion, Fenland District Council, Cambridgeshire County Council, Cambridgeshire Constabulary, Accent Nene and Alzheimer's UK.
  - The training improved knowledge and increased awareness of how to deal with Cybercrime and scams, in the home, workplace and how to sign post potential victims to advice/guidance.
- Improve the awareness of Fenland Businesses to the risks presented by Cybercrime
  - Cambridgeshire Constabulary's Fraud & Cybercrime Security Officer was introduced to the Economic Development Officer for FDC.
  - Development of a 'Business Related Cybercrime' page on the Fenland for Business website. [Business Related Cybercrime | Useful Information | Fenland For Business](#)
- Action to tackle Domestic Abuse (DA) in Fenland including:
  - Support the DA Champions Network and encouraged attendance by other local partners including representatives from the Rosmini Centre and Clarion.
  - DA Champions Network is a workforce development and networking session devised and delivered by the Cambridgeshire & Peterborough Domestic Abuse & Sexual Violence Partnership.
  - Community engagement events providing advice and guidance in relation to domestic abuse, support networks and coercive control
  - Frontline Staff workforce development
    - Aimed at those who work within the community and community members, improving knowledge and self-help.
    - Attendees were encouraged to complete online training provided by Cambridgeshire & Peterborough Domestic Abuse & Sexual Violence Partnership. (DASV)
    - 48 people attended included housing staff, traveller teams, young people workers, health and children centres, food banks, district elected members and street pride.
    - Guest speakers were from DASV Cambs & Pboro, Independent Domestic Violence Advisor and Refuge.
  - Online training link [Welcome to Cambridgeshire DASV Partnership](#)

#### 4.3 Theme 2: Reducing Offending in Fenland

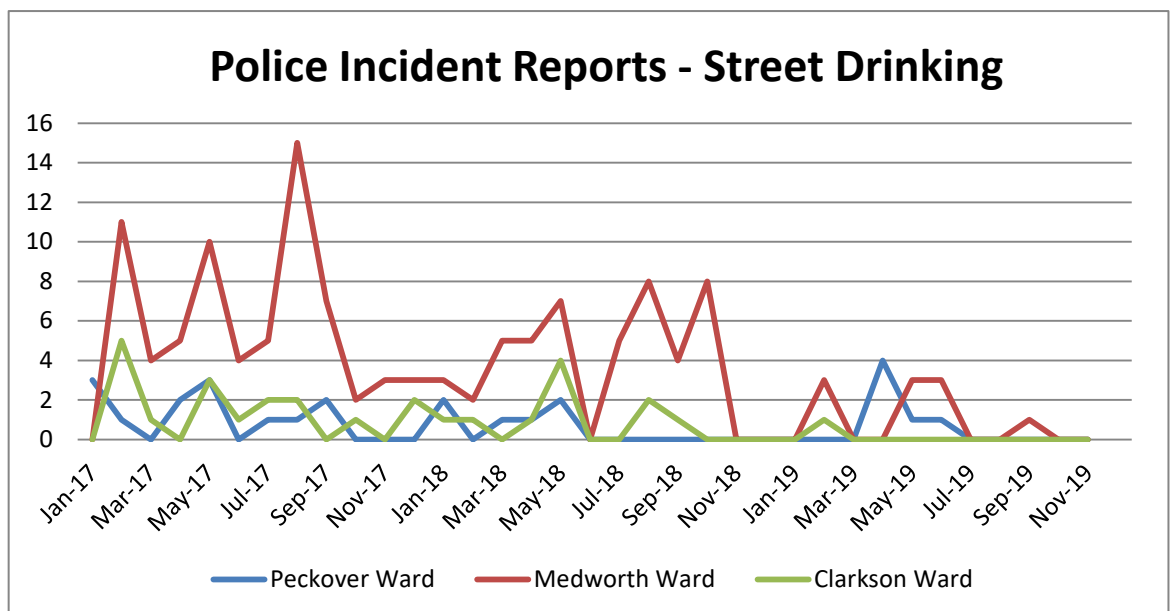
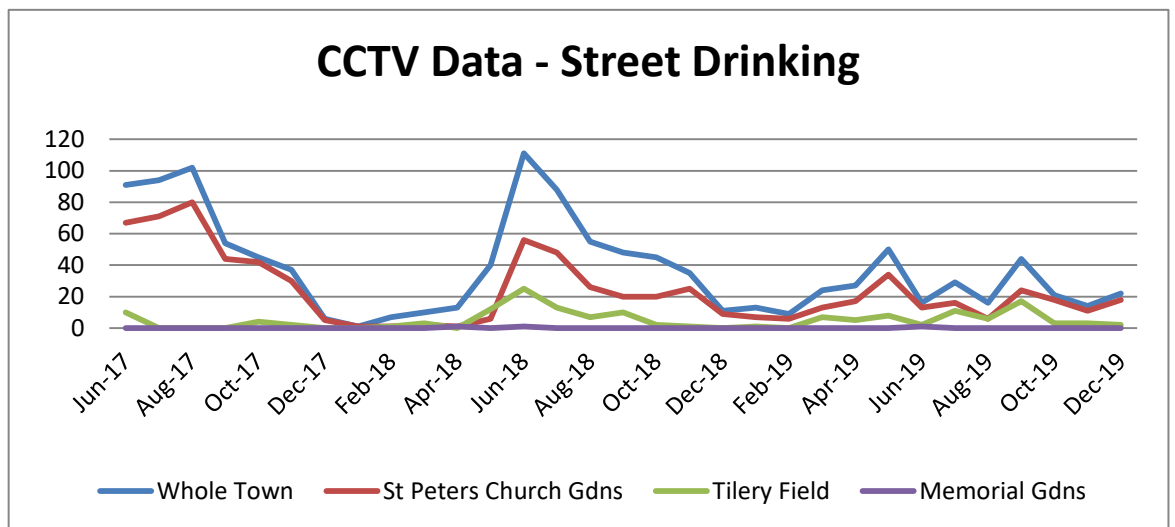
- Essentials by Sue
  - Essentials by Sue, is a project to protect the dignity and comfort of young people and reduce crime in Fenland.
    - Lack of access to daily items such as to sanitary items, toiletries and underwear.
    - The fear is that a lack of these items not only causes discomfort, can lead to embarrassment and being bullied by their peers.
    - This can perpetuate a cycle of low self-esteem
    - In the worst cases, young people resorting to crime in order to try and get hold of these 'essentials'.
  - Donation boxes and information posters and leaflets are in place at
    - March police station Burrowmoor Road, March PE15 9RB
    - March Library City Road, March PE15 9LT
    - Fenland Hall, Customer Service Centre County Road March PE15 8NQ
    - Chatteris Community Hub Furrowfields, Chatteris, PE16 6DY
    - Whittlesey Community Hub 31 - 35 Market Street, Whittlesey, PE7 1BA
    - Wisbech Police station Nene Parade, Wisbech PE13 3BT
    - Wisbech Library 5 Ely Place, Wisbech PE13 1EU
    - Radiology Dept, North Cambs Hospital The Park, Wisbech PE13 3AB
    - Wisbech Customer Service Centre The Boathouse, Harbour Square, Wisbech PE13 3BH
  - Distribution locations are in place at the four senior Academies in the District.
    - These locations are also donation points and it is hoped in time they will become self-sufficient.
  - There is work ongoing with a partner agency to use other public accessible locations as distribution points during the school holiday times.
  - There has been a full range of promotional activity including student briefings, staff briefings, social media promotion and corporate media release.
  - Medium term the CSP will continue to monitor and support participating organisations/locations.

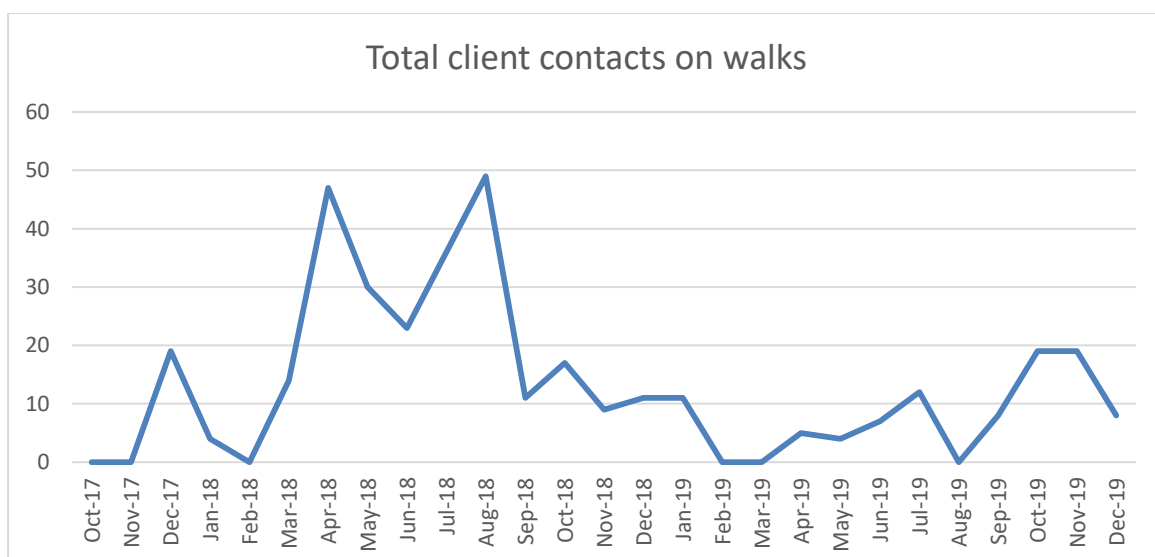
#### 4.4 Theme 3: Support Safer & Stronger Communities.

- Road Safety and Younger Drivers continue to be a focus.
  - The partnership has been supported by the Cambridgeshire & Peterborough Road Safety Partnership to seek opportunities to reduce the likelihood of this cohort being involved in collisions. This has included :
    - Delivering the Cambs Drive iQ platform to 6<sup>th</sup> forms
    - Wisbech, March & Whittlesey have participated during 2019
    - Session at College of West Anglia in Wisbech for Anglia Water Apprentices
      - driving at work is recognised as a risk, especially when younger drivers
- Substance Abuse
  - The Local Alcohol Action Area (LAAA) programme for Wisbech was concluded in January 2019 after successful two year participation.
  - It was felt appropriate to rejuvenate the partnership approach and this led to a partnership workshop being held in May 2019.
  - Partners attending the workshop included representatives from FDC teams including Licensing, Street Scene and Housing. Externally, from health, police and support networks.
  - An action plan was agreed with the focus being street drinking and associated anti-social behaviour.
  - Action plan is based upon Education, Prevention and Enforcement.
  - Best practise identified from previous work and other local authorities. (Boston and West Midlands)
  - Education and prevention through work conducted by non-enforcement partners namely Change Grow Live 2 outreach projects for Drug and Alcohol misuse and Rough Sleeping.
  - Enforcement will adopt a tiered approach where first intervention is aimed at education and prevention before increasing the level of intervention for repeat offenders.
  - Since the workshop in May there have been 3 further partnership meetings which have provided opportunity to understand the available performance data, seek appropriate

legal advice, sign off information sharing agreements, develop education/prevention leaflets and determine hotspot locations.

- Some of the design and development work continues
- The previous Wisbech Alcohol Partnership, the introduction of the Public Spaces Protection Order and control measures relating to new Off Licenses being opened has led to a continued decrease in instances of street drinking measured by police and CCTV as well as a decline in the numbers engaged with by outreach workers.
- Performance charts






- Using information from street cleansing staff which includes details about alcohol litter deposits and ASB activities the group are identifying potential hot spot locations for patrol activity which is shared with all partners involved.
- Over time the on-street partnership activity will provide direct evidence which will either support or undermine the performance data.
- Despite all evidence corroborating a drop in Street Drinking it is recognised there remains a public perception that it is not. Therefore through the Community Safety Partnership and work of the Responsible Authority Officer group which is a multi-agency team looking at hot spot licensing issues of concern there will remain a focus on tackling the issue and communicating the progress to all stakeholders and residents.
- Hate Crime
  - Supporting Cambridgeshire Constabulary rejuvenate their 3<sup>rd</sup> party reporting scheme
  - Confirmed participation
  - Refreshed and updated guidance
  - Training opportunity
- For full information on the Partnership projects please see the 2018/19 action plan at Appendix A.
- Partnership activities do impact upon more than the headline priority. For example, substance abuse & road safety which impact upon all three key areas of Victims, Offender and Community.

## 5 You Said - We Did

5.1 Please see the below table detailing the 'you said, we did' approach from the previous Overview and Scrutiny meeting in 2019.

You Said	We did
<p>Councillor Mrs Laws submitted a question to the O&amp;S Panel asking why data was not included in relation to Whittlesey's food bank</p>	<p>The 3 named centres in Chatteris, March &amp; Wisbech are overseen by the Trussell Trust who also manage the scheme in Ely. Our initial contact was through the trust.</p> <p>There is an emergency food service in Whittlesey run by the church which we became aware of and contact has been made.</p>
<p>Councillor Boden suggested that the online-training course for Scam Awareness is circulated to all members.</p>	<p>Training link - <a href="#">online learning</a> circulated through Members Services prior to and following the district elections.</p> <p>Useful Info also available here</p> <div style="text-align: center;">  <p>Useful Info Sheet.docx</p> </div>
<p>Councillor Boden suggested that the Council focuses on informing local businesses of the risk of Cybercrime.</p>	<p>In partnership with the Fraud &amp; Cybercrime Security Officer from Cambridgeshire Constabulary, we worked with Economic Development to introduce a page on the Fenland For Business website which provides information and guidance relating to Cybercrime. <a href="#">Business Related Cybercrime</a></p> <p>The Constabulary in association with Cambs &amp; Pboro against Scams Partnership held a free 'Fraud Prevention for Businesses' event in September 2019. This was also promoted through the Fenland For Business website.</p> <p>There continues to be</p>

	communication between the respective parties. Most recently following the Travelex cyber security breach.
Councillor Boden asked that the O&S Committee be provided with the results of the analysis into the high level of female offending in Fenland.	<p>This remains outstanding due to data extraction issues following the introduction of new software applications within Cambridgeshire Constabulary.</p> <p>It remains an open task on the CSP action plan.</p> <p>Consideration to analysis based on male/female offending. Looking at violent crime, theft, theft shoplifting and criminal damage will be discussed</p>

## 6 Other Activity

### 6.1 Safety Zone

The 2019 Safety Zone sessions were completed during the months of April, May and June 2019.

During the 3 events held at Fire Stations in March, Whittlesey and Wisbech over 1000 pupils from 30 Primary Schools across Fenland took part in activities delivered by staff from Fire, FDC, Police, County Council and volunteers helping deliver the environmental safety activity.

New for this year were booklets given to children before and after their attendance. The purpose of the booklets was to help determine the learning outcomes of the children. The booklet was divided into sections aligned with the exercise subjects namely, fire safety, water safety, community safety, product safety and environmental safety.

Each child also received a certificate of attendance.

There were 3 disclosures from children relating to knife crime and these were followed up immediately by the police.

Pupil feedback included:

- "I enjoyed all of it but Road Safety has to be my absolute favourite"
- "I learned how to save someone out of the water"



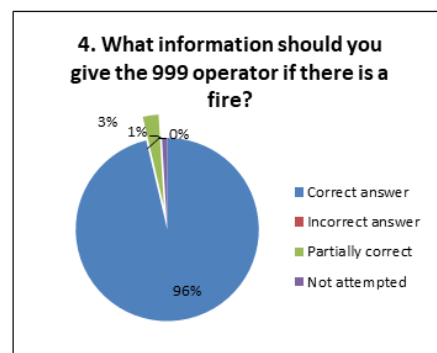
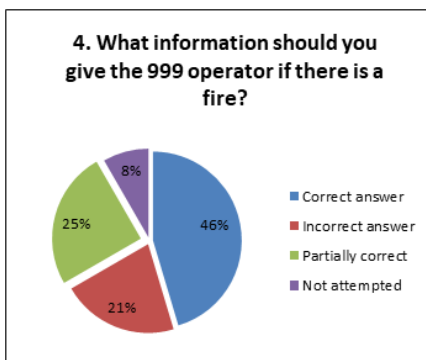
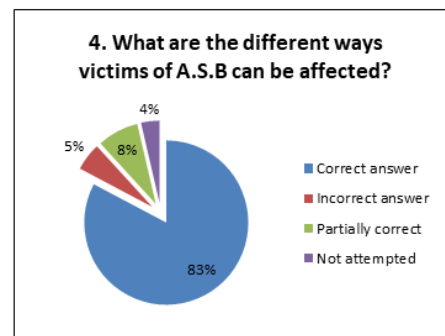
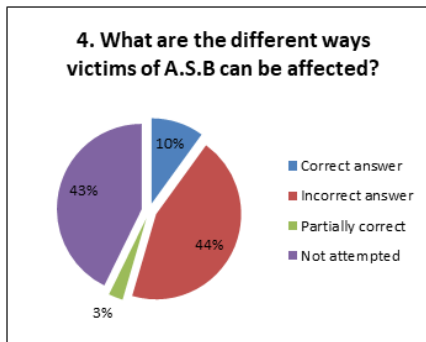
- “Learning about shoplifting was interesting as we were told how much you will be fined and that is scary and made me not want to do it”
- “I learnt which bin to put the rubbish in which I didn’t know”
- “I am going to convince my mum to stop smoking immediately”
- “Do not talk to people online”
- “Fire safety 10/10 😊 “

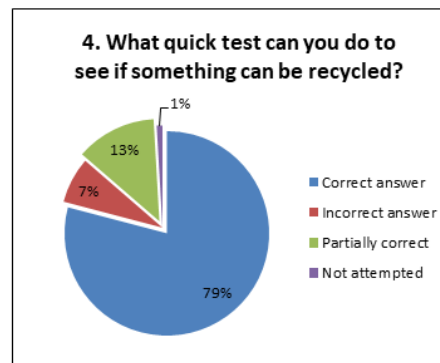
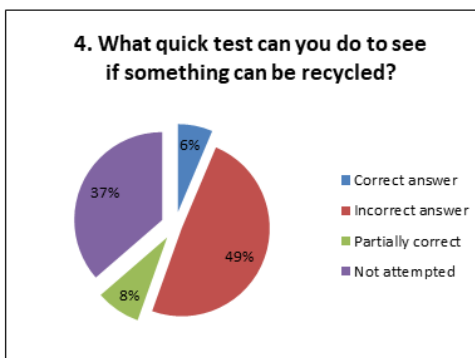
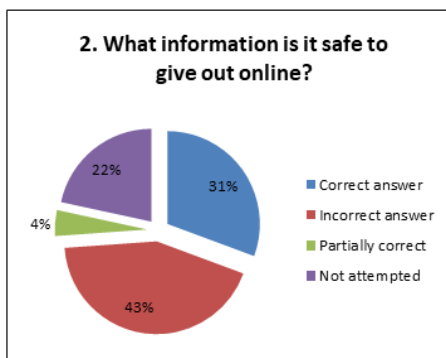
Feedback from teaching staff included - The children from Coates had an amazing morning with you, thank you so much for organizing such great activities. Your organisation was seamless and the activities pitched perfectly for my Year 5 children.

The events were promoted through by the Community Safety Partnership with an article being printed within the local newspaper and published on their website.

[Article](#)

This year also saw the introduction of formal performance monitoring to ensure the aims and objectives of the Safety Zone have been achieved. The following charts are examples of the learning outcomes.





## 6.2 Domestic Homicide Reviews

The partnership is responsible for and accountable to the Home Office for the completion of Domestic Homicide Reviews. These reviews are completed through convening a panel which is independent of any criminal investigation with the intention to identify learning or good practise which can be shared to prevent further domestic abuse related deaths.

The review report author and panel determines recommendations from the identified learning and/or best practise identified during the completion of the review. The recommendations are translated into an action plan. The delivery of the action plan is overseen by the partnership through a standing agenda item.

During this reporting period the 2 action plans generated following the 2016 and 2017 DHR's have been satisfactorily completed and closed.

Following an incident in December 2018 the CSP has been overseeing the completion of a DHR during 2019. This particular review is very complex and is unlikely to be completed until the spring of 2020. The Home Office, who quality assures the DHR's, has been consulted all through the process due to the unprecedented time it is taking to complete.

## 7 **2019/20 Priority themes**

7.1 The Community Safety Partnership will continue to develop communication lines with the 9 countywide thematic delivery boards to identify what preventative opportunities there are specific to Fenland.

7.2 The FCSP will continue to support the Police Crime & Commissioner Crime Plan and use the same priority headings in 2020/21 as in previous years, namely

- Supporting Victims
- Reducing Offending
- Supporting Safer and Stronger Communities

The finer detail of what partnership activity will be undertaken for each of these priority headings will be determined by the identified priorities of the respective county delivery board, the evidence linked to Fenland and identified preventative pathways specific to Fenland.

## **8 CCTV performance report for 2019**

8.1 At the Overview and Scrutiny panel meeting on the 2nd June 2014 an update relating to CCTV services was requested alongside the Fenland Community Safety Partnership performance update.

8.2 On a quarterly basis a CCTV stakeholder meeting is held with key contributing partners, including representation from each of the four town councils which allows for a full and comprehensive performance update to be provided in relation to CCTV services. This approach also allows for partners to provide feedback on the CCTV service, including input in to local performance outcomes and indicators.

8.3 For full information on CCTV performance relating to 1st January to 31 December 2019 please see the CCTV performance report at Appendix B.

8.4 A full update on the CCTV shared service can be found on the Progress Against the Environment Priorities O&S report.

## **9 Effect on corporate objectives**

9.1 The work of the Fenland Community Safety Partnership contributes to the Environment corporate priority and demonstrates an excellent partnership ethos for the Quality Organisation priority

## **10 Community impact**

10.1 The broad work of the Fenland Community Safety Partnership has an impact within Fenland communities through reducing crime & anti-social behaviour, reducing the fear of crime, improved public perceptions and building community cohesion. All these outcomes contribute to making Fenland safer and stronger.

## Appendix A

### **Fenland Community Safety Partnership**

#### **Partnership delivery plan**

**01 April 2018 – 31 March 2020**



**FENLAND**  
Community Safety  
Partnership

### **Strategic Themes 2018 – 2020**

Supporting Victims

Reducing Offending

Support Communities

**The Community Safety Partnership plan** – Is developed to identify and tackle behaviours, locations and trends which have a detrimental effect on the quality of life for Fenland residents the plan is designed to react to new emerging issues and address long term problems

**What are you trying to achieve?**

**How will that goal be reached?**

**How will you demonstrate success?**

## ACTION PLAN PERFORMANCE

### Key

	<b>Progressing well and on target: minimum risk of failure</b>
	<b>Requires intervention to ensure target is met: small-medium risk</b>
	<b>Needs urgent intervention to ensure project progresses: medium-high risk</b>

Supporting victims							
Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
<b>Cyber-Crime (Q2 18/19 Strategic Assessment)</b>							
	Engagement event for each of the four towns within Fenland.  To be supported by key partners from Cambridgeshire Constabulary and/or CAPASP.	Increased awareness amongst the community of cybercrime risks, preventative measures, where to obtain help etc.	All sections of the community.		Rosie Cooke	<p>Scheduled activities:</p> <p>8<sup>th</sup> Jan – morning and afternoon at March Tesco and Chatteris Jacks – Nigel Sutton &amp; NPT</p> <p>16<sup>th</sup> Whittlesey Library – Police – inviting CAPASP</p> <p>21<sup>st</sup> Wisbech ASDA – afternoon - NPT – Invite CAPASP</p> <p><u>Update 31/01/2019</u></p> <p>Engagement sessions have been held March and Chatteris with support from the Fraud and Cybercrime Security Officer and the local neighbourhood police team.</p> <p>The events had a higher turnout than usual.</p> <p>There was one disclosure and the person appropriately signposted to Action Fraud.</p> <p>There was a lot of conversation regarding people having avoided being a victim or knowing of people who had been victim of cybercrime.</p> <p>46 copies of The Little Book of Big Scams and Little Book of Cybercrime were handed out during the two events.</p> <p>The event at Whittlesey on the 16<sup>th</sup> January was supported by Neighbourhood Watch. 2 people signposted to Action Fraud. Others discussed TV license scam and fraud banking emails.</p>	

					<p>21 copies of Cybercrime book and 18 copies of scam book handed out.</p> <p><u>Update for 25/04/2019</u></p> <p>The final community engagement event was held at Asda in Wisbech on 21/01/2019 following the 'Silver Monday' event that morning. The event was supported by the local neighbourhood police team and a representative from the local Neighbourhood Watch. All remaining 18 'Little Books' were handed out.</p>
	<p>Improve knowledge of professionals and community on subject of scam awareness.</p>	<p>Completion of e-learning provided by friends Against Scams'</p>	<p>Those who work within the community especially those considered vulnerable (elderly, disabilities, learning needs etc)</p> <p>Community members, increasing knowledge and self-help.</p>	<p>Alan Boughen</p>	<p><u>Update 31/01/2019</u></p> <p>Members of the CSP have been provided with the link to complete the Friends Against Scams training package. It is intended to promote the training package further after the January meeting using FCSP board members completion of the training as a positive influence on other teams within member organisations.</p> <p><u>Update for 25/04/2019</u></p> <p>Members from FDC, Cambs Police and Cambs Fire have successfully completed the online course and been issued their Friends Against Scams pin badge. CSP members were encouraged to widen the reach of the trg to their staff. Elected members of FDC have been encouraged to complete the same training through a member services O&amp;S update on the 12/03/2019.</p> <p>A Cybercrime training event is being organised for the 14<sup>th</sup> May 2019 in partnership with Cambs Constabulary's Cyber Security Advisor Nigel Sutton and the County Council Economic and Community Protection Manager Charlotte Homent. The intention is to raise awareness amongst frontline staff that have contact with those considered most vulnerable to scams/cybercrime of the preventative measures that can help protect people from becoming victims.</p> <p><u>Update for 18/07/2019</u></p> <p>On the 14<sup>th</sup> May the Fenland Community Safety Partnership hosted a Cyber Crime Training Event at the Boathouse in Wisbech.</p> <p>The Cybercrime training was delivered by Nigel Sutton the Fraud and Cyber Security Advisor from Cambridgeshire police to 33 frontline staff working across Fenland which included staff from Clarion, Fenland District Council, Cambridgeshire County Council, Cambridgeshire Police, Accent Nene and Alzheimer's UK. The training increased knowledge and improved awareness of how to deal with Cybercrime and scams, in the home, workplace and how to sign post potential victims to advice/guidance.</p> <p>The event was supported by Charlotte Homent from Cambridgeshire &amp; Peterborough Partnership against Scams (CAPASP)</p> <p>Those who attended were also requested to become Friends Against Scams by completing the online course.</p> <p><u>Update for 30/01/2020</u></p>

						FDC staff from within the Communities, Planning, Leisure and Environment teams have been encouraged to complete the Friends Against Scams online training following a team presentation which included raising awareness about online safety.
	Cybercrime Roadshow at 'Silver Mondays' event 21 <sup>st</sup> January 2019	Increased awareness amongst the community of cybercrime risks, preventative measures, where to obtain help etc.	Age group generally considered to be more vulnerable.		Rosie Cooke	<p><u>Update 31/01/2019</u></p> <p>Morning of 21/01/2019 planned event in partnership with County Community Protection and Cambs Constabulary. Cambs Constabulary (Nigel Sutton) presentation and engagement support from County Community Protection (Charlotte Homent). Will include information display, access to Little Book of CyberCrime and Little Book of Big Scams and seeking recruitment of Cyber Ambassador.</p> <p><u>Update for 25/04/2019</u></p> <p>On the 21/01/2019 Nigel Sutton, Cambridgeshire Constabularies Fraud &amp; Cybercrime Security Officer completed a presentation to 180+ people at The Light Cinema Wisbech. The group was predominantly from the older generation and there was also opportunity to ask questions before and after the event. 32 copies of the 'Little Book' were handed out. This event was also supported by the Peterborough City Environment Trust promoting health &amp; wellbeing initiatives.</p>
	Social Media Campaign during January 2019	Raise awareness of cybercrime methods and prevention options.	Fenland Community		Alan Boughen	<p>Information resources available from 'Get Safe Online' and permission given to use content.</p> <p><u>Update 31/01/2019</u></p> <p>There has been a daily twitter post of a stay safe online themed message and accompanying video. CSP members have been encouraged to repost to maximise the reach and both @Fencops and @Fenlandcouncil are tagged into the daily posts.</p> <p><u>Update for 25/04/2019</u></p> <p>Business related cybercrime advice as published on the Fenland for Business web page was promoted through social media streams of the CSP and Fenland for Business, as well as tagging other business related social media accounts.</p> <p><u>Update for 30/01/2020</u></p> <p>FCSP officers are now part of the Cambs Police Cyber Protect Ambassadors email circulars which provides awareness of current scams/cybercrime trends. This information is subsequently shared through CSP social media posts and by partners.</p>

	Improve the awareness of Fenland Businesses to the risks presented by Cybercrime	Raise awareness of cybercrime methods and prevention options.	Fenland Business Community		Alan Boughen	<p><u>Update for 25/04/2019</u></p> <p>Cambridgeshire Constabulary's Fraud &amp; Cybercrime Security Officer has been introduced to the Economic Development Officer for FDC. This has led to the creation of a 'Business Related Cybercrime' page on the Fenland for Business website. <a href="#">Business Related Cybercrime   Useful Information   Fenland For Business</a></p> <p>The Cybercrime officer will also provide regular written contribution for inclusion within the Fenland for Business newsletter which is distributed to 500+ members.</p> <p><u>Update for 30/01/2020</u></p> <p>Following the addition of the Cybercrime awareness page on the Fenland For Business website the Constabularies Cyber protect teams haven't had any direct contact from local businesses.</p> <p>Cyber Protect continue to communicate with Fenland For Business, most recently providing an update and guidance relating the to the Travelex ransom attack.</p>
<p><b>Domestic Abuse</b></p> <p><i>This work stream sits across all priority areas of Victim, Offender and Communities.</i></p>	<p>Migrant Outreach workers with Fenland have been given appropriate training to recognise DA and how to respond/signpost</p> <p>(link to DHR 01/2017DB 6a)</p>	Improved knowledge of sigs/impact/support relating to domestic abuse	Migrant outreach workers to complete e-learning package provided through DASV Partnership.		Alan Boughen	<p><u>Update for 26/07/18</u></p> <p>e-learning link for Cambs&amp;Pboro DASV partnership online DA course has been circulated to Cambs Police and FDC Housing for completion by staff who work in roles that bring them into contact with the migrant population. It is recognised Cambs Police already have a comprehensive DA training programme. Housing have passed link to Inclusion and 'Change Grow Live' organisation.</p> <p>Those outreach workers who are employed by Cambs police receive internal DA training which is more in depth than that provided through the DASV link. Consequently police staff have not completed the suggested DASV e-learning.</p> <p>Andrea Svitkova the Migrant Outreach worker funded through the controlling migration fund has completed the training.</p> <p>Inclusion and Luminous have been requested to consider requiring their outreach staff to complete and this is being followed up through the Wisbech Alcohol Partnership by Aarron Locks.</p> <p><u>Update for 01/11/2018</u></p> <p>23<sup>rd</sup> August circulated to all CSP members the DHR recommendation linked to this action and links to the e-learning as well as countywide training menu.</p> <p>Wider circulation by the Chair of the Reducing Re-offending Group.</p>



						<p>Waiting an update from both Inclusion and Luminus regarding their progress. This is being managed through the Alcohol Project meeting.</p> <p><u>Update 31/01/2019</u></p> <p>Luminus provide their new staff with DA awareness training as part of their induction and have annual mandatory training on the subject. CGL (formerly Inclusion) provide staff full training on the subject of DA and appropriate referral mechanisms.</p> <p><u>Update 25/04/2019</u></p> <p>Two eastern European staff members from Clarion Housing Group and the Rosmini Centre at Wisbech have been invited to be part of the DA Champions Network.</p> <p><u>Update for 18/07/2019</u></p> <p>DASV Partnership will have a new online training course available in July/August 2019. This will be circulated amongst partnership members and other partnership groups within Fenland to encourage completion by staff/organisation members.</p> <p><u>Update for 30/01/2020</u></p> <p>Migrant outreach workers attended a DA awareness event on the 28/11/2019 as part of this event all attendees were requested to complete the new DASV online training. Organisations represented included the Ferry Project, Rosmini Ctr and Children Centres.</p>
	<p>FCSP to consider options to increase awareness campaigns relating to DA.</p> <p>To include seeking volunteers from within the migrant community to support DA awareness campaigns</p> <p>(linked to DHR 01/2016LR 2c and 01/2017DB 7a)</p>	<p>Improved knowledge of domestic abuse, support routes and reporting.</p>	<p>Delivery of an awareness campaign.</p> <p>Partners involved in delivery / supporting the campaign.</p> <p>Volunteers engaged from within migrant community.</p>	<p>December 2018</p>	<p>Rosie Cooke</p>	<p><u>Update for 26/07/18</u></p> <p>Meetings arranged with DASV engagement officer to discuss options and access supporting material.</p> <p>Links have been made with local Refuge manager and contact has been made with Rosmini centre.</p> <p>Supported DASV activity during the world cup period with particular approach to local sports clubs.</p> <p>Planning to support 16 days of action national campaign in November</p> <p><u>Update for 01/11/2018</u></p> <p>Domestic abuse awareness in Fenland will be delivered in partnership with DASV Partnership and Refuge along with volunteers from the Rosmini centre. There are planned awareness events in November at the four market towns as part of the usual engagement activity and also at The Oasis Childrens Centre, Wisbech. DASV partnership and Refuge have committed to support and we're expecting a volunteer from Rosmini.</p>

This activity will support the national campaign '16 days of action'. This will also be supported by social media activity through November and into December.

This quarter we have provided the Rosmini Centre with domestic abuse handbooks, information and resource. The centre manager has also been provided an input relating to the DASV partnership website and the multi-lingual opportunities available.

Rosmini Centre has bid for funding to deliver a 'Freedom Programme' in multi-lingual format. <http://www.freedomprogramme.co.uk/>

Children Centres have agreed to support the awareness campaign, translated material was a desire and they were made aware of the translated version of the DASV website. Other material provided included leaflets from Refuge, discreet help line vouchers, 'do you recognise yourself' posters and DASV partnership DA toolkit for professionals. There has been links developed between the Refuge Outreach work and Children Centres with the intention to provide support where appropriate.

Delivery of Tough Love took place 3rd & 4<sup>th</sup> October to 4 Fenland academies and colleges. Increased awareness of coercive and controlling behaviour.

Clarkson Academy	250 students
Cromwell community college	250 pupils
Sir Harry Smith	200 student
Octavia Academy	24 students
Queen Mary Centre	26 parents & professionals

Neale Wade decided not to participate as a result of accommodation difficulties.

Disrespect Nobody Campaign and associated learning material has been promoted within each participating school and they have each agreed to deliver a theme based lesson following the performances. These may be immediately after the theatre production or within a specific PD lesson.

Update 31/01/2019

**2018 Fenland Community Safety Partnership - Domestic Abuse Awareness Campaign Summary**

Following recommendations from a Domestic Homicide Review the Fenland Community Safety Partnership has worked with partners to deliver a campaign to raise awareness of Domestic Abuse and Coercive Control in Fenland. One of the recommendations was to work closer with the Eastern European community. We have been successful in identifying DA champions from the Eastern European community.

The DA Champions will receive information from the DA champion's network and have been invited to attend the quarterly meetings; who in turn will build trust and share key messages within their communities to help DA victim's access support and guidance.

Our work to raise awareness of DA has been supported by Refuge, Women's Aid, Cambridgeshire & Peterborough DASV Partnership, Neighbourhood Policing Teams and Cambridgeshire County Council Family Workers. We have also been supported with resources provided by the DASV

Partnership and Refuge, including toolkits/posters/leaflets and discreet handouts for both professionals and the community. These have been shared with Children's Centres, GP services and Fenland District Council contact centres. The partnership working has identified opportunities for DA support groups. Development work to introduce such groups is currently underway.

**DA Awareness Launch** The DA awareness campaign was launched in October 2018 with the delivery of the Tough Love Theatre Performances; an applied theatre project that raises awareness around Coercive Control and Domestic Abuse in teenage intimate relationships.

The play was followed by an actor facilitated post-show talk exploring the issues raised. All five performances were successfully delivered to 774 young people in Fenland colleges and academies (Thomas Clarkson, Cromwell, Sir Harry Smith & Octavia). Parents and professionals also attended an evening performance and took away information from Refuge and Circle 33.

**Outreach sessions**

Community Safety has delivered DA awareness sessions that were sensitively adapted to reach Fenland residents in partnership with Refuge, Age UK, Centre 33 and Cambridgeshire County Council Family Workers.

These included:

- Sessions at Children's Centres in Chatteris, Whittlesey, March, and Wisbech
- Events for the older generations in partnership with Age UK and the Rotary Club,
- A session at the Rosmini Centre in Wisbech for families from the Eastern European community
- Community engagement events in libraries and supermarkets in Chatteris, Whittlesey, March, and Wisbech.

**Media Campaign** Our program of DA awareness sessions has run in conjunction with a media campaign, promoting daily messages to mainstream and marginalised groups to help victims and their families recognise abuse and provide them with links to advice and support and reporting.

**Future Training Opportunities** Community safety, the DASV Partnership and Refuge are currently planning a training session to be delivered in March 2019 for front facing staff working in Fenland. This is to raise awareness of how to identify DA and appropriately signpost victims and their families. This will be coordinated and hosted by Community Safety at Fenland Hall.

Update for 25/04/2019

On March 20<sup>th</sup> 2019 awareness raising session was delivered to 47 front line professionals from across Fenland. The training was delivered by colleagues from Cambs & Pboro DASV Partnership and Refuge. Subjects included recognising different kinds of DA, victim impact, coercive control, risk assessments, referrals processes and Sarah's law. Attendees came from various teams with Fenland District Council including Housing Staff, County Council teams who work in Fenland, Community Transport, Bobby Scheme, Third sector organisations including Cambs-sight, Ormiston, Dementia & Alzheimer's support and Centre 33

Update for 18/07/2019

DASV Partnership will have a new online training course available in July/August 2019. This will be circulated amongst partnership members and other partnership groups within Fenland to encourage completion by staff/organisation members.

Update for 31/10/2019

15/07/2019\_Cambs Women's Aid is introducing an 'Ask Me' campaign recruiting members of the community to act as 'Community DA Ambassadors'. There is a focus on members of the migrant community. In Fenland they have a session planned for March town. The DASV partnership is proactively encouraging them to hold a similar event in Wisbech. CSP projects officer to contact organisers to offer support for Wisbech event.

Another DA awareness raising event is being held at Fenland Hall on 28/11/2019 supported by Cambs & Pboro DASV Partnership and Womens Aid. Subjects being spoken about include Domestic Abuse Disclosure Scheme, Coercive Control and what services can victims be referred to. Some of the content will link to recommendations being made in the draft review report of the live DHR.

All attendees are being asked to complete the updated DASV e-learning package. 50 plus attendees from across the district. Including Rosminin, Ferry Project, RSL's, Family Workers, Children day care providers, education etc.

Update for 30/01/2020

DA awareness event was held on 28/11/2020 at March YPM. This was attended by 48 front line professionals and volunteers who have direct contact with community members. This included Housing Staff, Traveller teams, Young people workers, health and children centres, food banks, district elected members and street pride.

Guest speakers were from DASV Cambs & Pboro, IDVA and Refuge.

Some positive feedback was received and another similar event is being planned for late 2020 or early 2021.

**Hate Crime**

Diverse Community Forum (DCF) to review Hate Crime reporting process within Fenland

Improved community awareness & confidence to report Hate Crime

Increase reported Hate Crime compared to 16/17

April-June  
July-Sept  
Oct-Dec  
Jan-Mar

D Bailey / DCF  
  
Awareness Campaign supported by R.Cooke

Update for 09/11/17

Hate Crime Recording - tbc

3rd Party Reporting – This will be an agenda item for the Diverse Communities Forum meeting in December 2017.

Hate Crime Awareness Week - Supported by the partnership through a number of Social Media posts through the FCSP Twitter feed and the Social Media feeds of FDC.

Supported an engagement/Hate Crime Awareness event in partnership with the police at the Rosmini Centre, Wisbech on Wednesday 18/10/17.

Update for 25/01/2018

Hate Crime Recording

Period	2016/17	2017/18	Difference
April to June	10	15	+5
July to Sept	17	17	=
Oct to Dec	20	18	-2

For the period Oct to Dec 2017 33% of recorded hate crime were classified as prosecution possible, compared to 15% for same period 2016.

At the December DCF meeting it was agreed the third party reporting scheme needed rejuvenating and this was scheduled for the spring of 2018. At the February 2018 meeting further discussion is to be held to plan for the rejuvenation launch.

Through DCF review current 3<sup>rd</sup> party reporting process. Taking account of national, local and online developments to rejuvenate and promote scheme in Fenland.

Feb 2017 – Review concluded  
  
June 2018 – New 3<sup>rd</sup> party reporting scheme adopted and promoted.

Awareness Campaigns supported by Comm Safety Team

14<sup>th</sup> to 20<sup>th</sup> October 2017 – Stop The Hate UK

Update 26/04/2018

Conversations have been ongoing since February with reporting centres as to how they can be assisted/ supported to see how they can be most effective in a time of limited/ reducing resources and with no financial support to directly undertake this work. Alternative working methods are being discussed and an update will be given in the next report update.

Hate Crime Recording

<b>Period</b>	<b>2016/17</b>	<b>2017/18</b>	<b>Difference</b>
April to June	10	15	+5
July to Sept	17	17	=
Oct to Dec	20	18	-2
Jann to March	20	7*	

\*March 17/18 data not yet available

Contact points have promoted the opportunity for people to report hate crimes directly to them, reporting centres and or the police. As well as challenging prejudices and preconceptions presented to them about Eastern Europeans with facts and utilising stereotyping and myth busting leaflets. This has resulted in at least one crime that with hitherto been unreported being received and investigated. It is highly likely that in this case the victim will be rehomed by a social housing association in light of evidence provided to extract them from the situation they currently face. This will provided a better quality of life for them.

The ongoing twitter promotional programme is ongoing.

The Community Survey now contains a question asking whether participants have been affected by Hate Crime.

Update for 26/07/18

David Bailey has written to existing reporting centres and those in the community who accept or signpost people to report Hate Crime across Fenland. As well as all Town and Parish Councils explaining to them what Hate Crime is, its impact in the community and asking if they'd like to continue to be a reporting centre and for those who are not the opportunity to "sign up".

I've also offered new/ refresher training to all who want to engage at a time to suit them. Options, mornings, afternoons, evenings and on weekends.

Update for 01/11/2018

Recorded crime figures as provided by Cambridgeshire Constabulary.

<b>Period</b>	<b>2017/18</b>	<b>2018/19</b>	<b>Difference</b>
April to June	15	13	-2

July to Sept	17		
Oct to Dec	18		
Jann to March	14		

David Bailey is working on developing a list of remaining 3<sup>rd</sup> party reporting centres and determining the number of referrals through these centres in both 2017 & 2018

Update for 31/01/2019

Recorded crime figures as provided by Cambridgeshire Constabulary.

Period	2017/18	2018/19	Difference
April to June	15	13	-2
July to Sept	17	20	+3
Oct to Dec	18	9	-9
Jan to March	14		

The rejuvenation of the 3<sup>rd</sup> party reporting process has been put on hold. The police have requested the County Council take over the scheme and this currently sits with Rob Hill. Following a conversation with Rob it was felt appropriate to postpone what we're doing to ensure there was no confusion having too much change over a short period.

Update for 25/04/2019

Recorded crime figures as provided by Cambridgeshire Constabulary.

Period	2017/18	2018/19	Difference
April to June	15	13	-2
July to Sept	17	20	+3
Oct to Dec	18	9	-9
Jan to March	14	11	-3

8 reports related to race, 2 sexuality related and 1 transgender.

There is countywide review of 3<sup>rd</sup> party hate crime reporting. Cambridgeshire Constabulary have indicated they will only support one 3<sup>rd</sup> party reporting location in each of the district/city council areas. Concerns have been shared with Rob Hill regarding this approach indicating one centre for Fenland isn't ideal, it is preferable for the police to choose the single location rather than the district council (DC) as it could negatively impact upon other work streams where the DC are partners and the 3<sup>rd</sup> party scheme is a police led scheme supported by the DC to increase victim confidence to report hate crime.

Work by David Bailey has identified blockages relating to the Hate Crime reporting mechanism by educational establishments. There has been communication between FDC's Chief Executive and the County Council Chief Executive and Director of Education

in relation to this and the difficulties are being addressed.

Cambridgeshire Constabularies Tiff Lane has completed three Assembly presentations at TCA on the subject of Hate Crime. Inspector Lombardo is to deliver presentations to the Fenland Academies on the subject of ASB but will also include elements of Hate Crime.

Referral process within schools in relation to PREVENT has been shown to work following the referral of a TCA pupil and their subsequent adoption by the Prevent Team.

Update for 18/07/2019

Recorded crime figures as provided by Cambridgeshire Constabulary.

<b>Period</b>	<b>2018/19</b>	<b>2019/20</b>	<b>Difference</b>
April to June	13	20	+7
July to Sept	20		
Oct to Dec	9		
Jan to March	16		

Cambridgeshire County Council's Communities and Partnership Committee has unanimously allocated the following sites as independent reporting centres in Fenland:

- Fenland Hall, County Road, March, PE15 8NQ, and Rosmini Centre, 69A Queens Road, Wisbech, PE13 2PH

The idea is that in some cases police involvement may put people off reporting incidents of hate crime, a problem the government is bringing in changes to solve. In addition to using the preferred online reporting method through True Vision it is intended to reduce the anxiety of reporting Hate Crime if this can be done at non-police locations.

The fixed centre's to report hate crime will be part of a "hub and spoke approach" and complemented by "satellite locations". With more coordination and promotion being invested this time around. Further enhancements would be delivered as progress was made

Her Majesty's Inspectorate of Constabulary has warned there is a real possibility that Brexit will trigger a spike in hate crimes. So Cambridgeshire County Council's Communities and Partnership Committee are supporting this work with that in mind to ensure there are solutions in place.

Update for 31/10/2019

Recorded crime figures as provided by Cambridgeshire Constabulary.

<b>Period</b>	<b>2018/19</b>	<b>2019/20</b>	<b>Difference</b>
April to June	13	20	+7
July to Sept	20	37	+17
Oct to Dec	9		
Jan to March	16		

All public accessible computers at Fenland District Council 'Service Centre' now have a 'tile link' which allows the direct reporting of Hate Crime by victims at a 3<sup>rd</sup> party location through the preferred option of True Vision.

						<p>Through engagement and social media supporting hate crime week W/C 16/10/2019</p> <p><u>Update for 30/01/2020</u></p> <p>Recorded crime figures as provided by Cambridgeshire Constabulary.</p> <table border="1"> <thead> <tr> <th>Period</th> <th>2018/19</th> <th>2019/20</th> <th>Difference</th> </tr> </thead> <tbody> <tr> <td>April to June</td> <td>13</td> <td>20</td> <td>+7</td> </tr> <tr> <td>July to Sept</td> <td>20</td> <td>37</td> <td>+17</td> </tr> <tr> <td>Oct to Dec</td> <td>9</td> <td>20</td> <td>+11</td> </tr> <tr> <td>Jan to March</td> <td>16</td> <td></td> <td></td> </tr> </tbody> </table> <p>Cambridgeshire Constabulary has rejuvenated the 3<sup>rd</sup> party reporting scheme and the CSP projects officer is working with their Hate Crime lead to facilitate some training for the centre's that operate across Fenland.</p> <p>The Constabularies Hate Crime lead attended the October CSP meeting and presented to the partnership about the work of the 3<sup>rd</sup> party centre's.</p>	Period	2018/19	2019/20	Difference	April to June	13	20	+7	July to Sept	20	37	+17	Oct to Dec	9	20	+11	Jan to March	16		
Period	2018/19	2019/20	Difference																							
April to June	13	20	+7																							
July to Sept	20	37	+17																							
Oct to Dec	9	20	+11																							
Jan to March	16																									

**Reducing Offending in Fenland**

Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
<b>Re-Offending links to accommodation (Q1 18/19 Strategic Assessment)</b>							
	Why does Fenland have a higher proportion of female offenders than any other area within Cambridgeshire & Peterborough?	Understand female offending: crime type, age group, needs to offend.	Completion of re-search and provision of report.			<p><u>Update for 31/01/2019</u></p> <p>Cambridgeshire Constabulary have been unable to complete the research due to more serious competing demands.</p> <p><u>Update for 25/04/2019</u></p> <p>Following some initial analysis by Cambridgeshire Research Group into this aspect of offending It was recommended and agreed at the January 2019 CSP meeting to include more detailed research within the end of year assessment.</p>	
<b>Shoplifting</b>	Review current capacity	Partnership is aware of	Review		Rosie	<u>Update for 09/11/17</u>	



	<p>of emergency provision of local support services in Fenland.</p>	<p>current gaps that exist within local support services (food banks).</p> <p>Partnership will be best informed on local food bank provision to promote and where applicable, provide support for change.</p>	<p>completed = yes</p>		<p>Cooke</p>	<p>Review completed. There are three Foodbanks in Fenland at Chatteris, March and Wisbech. They mainly provide 'long life' food to those who self-refer or are referred by an agency. The foodbanks do operate an allocation policy to prevent abuse of the charitable provisions.</p> <p>Foodbanks have limited supplies of toiletries as these items are rarely donated. They don't provide access to toys due to storage space. However, where they are able and supply permits they do hand out donated toys on an identified 'needs' basis.</p>
	<p>Task and finish group established to;</p> <ul style="list-style-type: none"> <li>• Implement local project based on Sue's Essential model</li> <li>• Development of a business pack</li> <li>• Provide training and guidance to local business on community resolution opportunities.</li> <li>• Review and evaluate the local ShopWatch schemes.</li> </ul>	<p>Established task and finish group (multi agency)</p> <p>Delivery of agreed partnership projects (Sue's Essentials)</p> <p>Reduced shoplifting from the young female cohort</p>	<p>Sue's Essentials model implemented = yes/no</p> <p>Reverse the current upward trend of shoplifting = yes/no</p>	<p>December 2017 – Task and finish group to be established</p>	<p>Neighbourhood Inspector</p> <p>FDC Community Safety</p>	<p><u>Update for 09/11/17</u></p> <p>Within East Cambs it has been identified that young females have not been collecting Sue's Essentials from Foodbanks instead using their mothers to do so. It is felt this could be due to the nervousness/stigma of going into a Foodbank and the opening times are during the days/times when requiring the items are at school or college.</p> <p>Due to recent Police restructure and change in personnel this project will be recommenced from late November onwards.</p> <p><u>Update 25/01/2018</u></p> <p>The police restructure, introduction of a new policing Inspector for Fenland and demand upon partnership agencies has meant there hasn't been the progression on this action as would have been liked.</p> <p>Recorded shoplifting offences remains at similar levels to 2016 with 14 more offences in 2017 through the period April to December.</p> <p>Consideration is being given to rolling out the Sue's Essentials scheme as in other Cambridgeshire districts.</p> <p><u>Update 26/04/18</u></p> <p>Meeting held between R.Cooke and East Cambs originator of 'Essential's by Sue' to understand how the scheme was introduced contribution of supplies, promotion and how those in need accessed the service.</p> <p>Some key points identified were</p> <ul style="list-style-type: none"> <li>• Initial funding</li> <li>• Management of financial contributions</li> <li>• Methods to collect donated items</li> <li>• Access to service</li> <li>• Promotion</li> <li>• Negative media articles</li> <li>• Positive community feedback</li> </ul> <p><u>Update for 26/07/18</u></p>

Action plan has been developed with intention of project launch in October 2018. Work to complete includes sourcing operational material which will require small funding bid to CSP and continued engagement with key project delivery partners.

Update for 01/11/2018

Following the July Strategic Assessment findings relating to a higher proportion of females offenders in Fenland compared to the remainder of the County, the police are sponsoring research to understand in more details the nature of female offending in Fenland.

Police recorded crime shows a reduction in recorded shoplifting offences between April and August 2018 when compared to the same period 2017.

Wisbech sector reduced by 21% (189 to 149)

March Sector (includes Chatteris and Whittlesey) reduced by 10% (77 to 69)

Update 31/01/2019

Supplies are being coordinated, Communication strategy being planned, partners briefed and involved for a launch by the end of March 2019.

Update 25/04/2019

Essentials by Sue Launch Update

Promotional material is being sourced through FDC print room. Once available the scheme will be launched without delay. Donation points have been agreed in police stations, foodbanks, Young People March and academies. Other locations still being considered. Information about the scheme will be promoted through FDC communications.

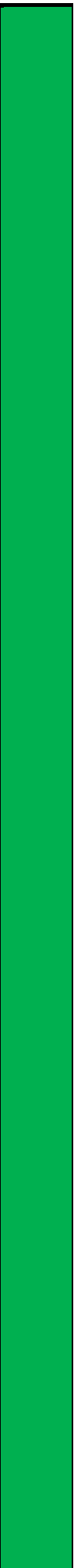
Update 18/07/2019

Elections and purdah considerations have caused further delay. However progress has been made and full roll-out planned to coincide with new school year as schools heavily involved and summer break likely to cause loss of momentum.

Work with colleges and academies are taking place prior to the summer break to finalise working arrangements with lead staff to ensure the project is introduced to students in September. This will include CSP projects Officer and Sue Loaker attending assemblies.

Cromwell Community College participated in a media promotion with Community Safety on the 03/07/2019, supported by FDC Comms Team and Sue Loaker. Once approved the media release will be used to promote essentials by sue to encourage donations to start to come in ready for distribution when the Autumn term commences.

Update for 31/10/2019



### **Extended Delivery Partners**

Cambridgeshire libraries/Louise Aldridge requested a meeting to discuss the EBS project in Fenland. March and Wisbech libraries are now additional donation points. There has also been an offer for the libraries to be an access point toiletries for teens to during the school holidays, once staff have been introduced to the project in the future.

### **Updated Donation Points**

- March police station Burrowmoor Road, March PE15 9RB
- March Library City Road, March PE15 9LT
- Fenland Hall, Customer Service Centre County Road march PW15 8NQ
- Chatteris Community Hub Furrowfields, Chatteris, PE16 6DY
- Whittlesey Community Hub 31 - 35 Market Street, Whittlesey, PE7 1BA
- Wisbech Police station Nene Parade, Wisbech PE13 3BT
- Wisbech Library 5 Ely Place, Wisbech PE13 1EU
- Radiology Dept, North Cambs Hospital The Park, Wisbech PE13 3AB
- Wisbech Customer Service Centre The Boathouse, Harbour Square, Wisbech PE13 3BH

Donations have been collected from all points, further publicity arranged to promote scheme and thank donators. Items donated have been sorted and given to all participating collection points.

### **Flyers**

Flyer has been amended and distributed to appropriate locations.

### **Project Promotion**

- Cambs Radio
- Fenland Citizen
- Twitter
- FDC Facebook
- What's Breaking
- Information Flyers and posters at all donation points

### **Direct Work with Colleges and Academies**

Dates are being finalised for school promotional events with staff and students.

Colleges and academies have suggested inviting students and staff to bring in one personal hygiene item to donate on this day to help boost donations and the resources each school will have to support their students in need. This will take place this November and December in:

- Sir Harry Smith Community College
- Cromwell Community College
- Neale Wade Academy
- Thomas Clarkson Academy

### Update for 30/01/2020

All four academies have now fully adopted EBS and working towards becoming self-sufficient through management of their own donation and collection processes.

Cambs Libraries in Fenland have indicated a willingness to become collection centres to

						bridge the gap when the academies are on extended holiday breaks. This is being progressed by the CSP Projects Officer.  Donation points at the police stations, North Cambs Hospital and libraries have been most successful with good support from local Foodbanks.	

**Support safer and stronger communities**

Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
<b>Drug &amp; alcohol abuse and the community impact (Q3 18/19 Strategic Assessment)</b>						<p>CSP Meeting held on 31<sup>st</sup> January 2019 at which the Q3 strategic assessment was presented and discussed.</p> <p>Street drinking and associated ASB, the PSPO and resulting community concern in Wisbech was determined to be the most pressing aspect of substance abuse within Fenland.</p> <p>The recommendation relating to convening a professionals workshop to consider and develop a partnership approach to deal with Education, Diversion and Enforcement was considered appropriate.</p> <p>Consultation with and involving key community stakeholders was also considered to be relevant to understand what stakeholders feel are the specific issues, the impact and the solutions.</p>	
<b>Street drinking</b>	Deliver the Fenland Alcohol Partnership action plan inline with the LAAA requirements	<p>Reduced alcohol related incidents including street drinking</p> <p>Reduced risk of alcohol harm to the local community</p>	LAAA program delivered = yes (ongoing)		A Locks	<p>Please see Wisbech Alcohol Project Plan for further detail on performance and progress.</p> <p>The vacant Outreach Recovery worker post has been successfully recruited during April 2018 with the officer expecting to start duties in early June.</p> <p><u>Perf Measures</u></p> <ol style="list-style-type: none"> <li>1. Number of partnership meetings held</li> <li>2. Updates delivered to stakeholders</li> <li>3. Off-Watch implemented</li> <li>4. Enforcement response to reported breach of PSPO</li> <li>5. Number of national alcohol campaigns supported</li> <li>6. IBA training to front line officers</li> <li>7. Reduced street drinking in PSPO locations</li> <li>8. Number of recovery walks conducted</li> </ol> <p><u>Update for 01/11/2018</u></p>	

						<p>Please see Wisbech Alcohol Project Plan for further detail on performance and progress.</p> <p><u>Update for 31/01/2019</u></p> <p>The Wisbech Alcohol Partnership participation in the Home Office Local Alcohol Action Area (LAAA) programme 2 commences at the end of January 2019. The programme saw the partnership develop and deliver a 13 point action plan which helped deliver the following key actions / outcomes;</p> <ul style="list-style-type: none"> <li>• Recruitment of multi-lingual outreach recovery professionals to support and enhance the weekly walks within key street drinking hotspots</li> <li>• Removal of the Designated Public Places Order and replaced with a focused and more targeted Public Spaces Protection Orders in key locations of Wisbech</li> <li>• Supported National and Local Alcohol campaigns including 'alcohol awareness week', 'Morning After' and 'Dry January', through partner social media channels</li> <li>• Provided front line officer training on Alcohol Identification and Brief Advice (IBA) to several Fenland organisations ensuring correct advice and signposting was being made to service users and clients showing signs of alcohol or substance misuse</li> </ul> <p>The Alcohol Partnership will be reviewing its work and arranging a partner workshop in early 2019 to help inform and steer the partnership in working towards action plan development and delivery for 2019/20.</p> <p><u>Update for 25/04/2019</u></p> <p>The LAAA programme was concluded in January 2019 after successful two year participation. The Wisbech Alcohol Partnership has highlighted the good work delivered during the two year period including providing a case study to the Home Office in respect to the Recovery Outreach Work that has been delivered and continues to be provided in Wisbech.</p>
<b>Wisbech Street Drinking &amp; Associated ASB</b>	Deliver a partnership workshop to examine the street drinking situation within Wisbech using the O'SARA problem solving model.	Partnership action plan following the Prevention, Intervention, Enforcement model.	An agreed partnership action plan	Delivery of workshop.  Agreed partnership action plan.	Alan Boughen	<p><u>Update for 25/04/2019</u></p> <p>Workshop is being held 16<sup>th</sup> May 20-19 at the Boathouse, Wisbech. Key stakeholder partners have been identified and notified of the planned event. Partners are primarily from those services considered to be front line. Whether this is enforcement, diversion, education or victims.</p> <p><u>Update for 18/07/2019</u></p> <p>Workshop held on Monday 20<sup>th</sup> May. Those attending included representatives of FDC, Police, county Council, CGL, Ferry Project and Sun Network. A draft action plan has been developed which has been shared with those in attendance. Other than the need for some small changes the action plan reflected the outcome of the workshop.</p> <p>The next phase is to seek partnership commitment to deliver against the plan and develop a process to monitor and record inputs/outcomes.</p> <p><u>Update for 31/10/2019</u></p>

						<p>Partnership discussions were held on 12<sup>th</sup> September 2019 involving CGL, County Substance Abuse leads, FDC teams Licensing, StreetScene, Community Safety and Housing.</p> <p>Agreement in principle was found for a staged response to multiple breaches of the PSPO where education and diversion were the priorities before enforcement. This process requires reviewing by FDC legal team and has been requested.</p> <p>It was also agreed to try and re-kindle the joint partnership 'recovery walks' involving CGL and Central and Eastern European Homelessness Project (CEEHP) – Wisbech outreach workers. This is being progressed by CGL staff based at Wisbech and staff overseeing the CEEHP.</p> <p>The CSP ISA has been circulated amongst partners involved in the work.</p> <p>All members felt there was a need for regular round the table discussion; the next will be during the 1st week of November. ECINs is to be used.</p> <p>Work is ongoing to bring this all together and recorded within an action plan.</p> <p><u>Update for 30/01/2020</u></p> <p>Third meeting of a partnership approach was held on 20/12/2019. These meetings are subject of minutes and actions. All meeting notes and actions are filed on the respective ECINs case. Next meeting scheduled for early February.</p> <p>Through use of information from street cleansing staff which includes details about alcohol litter deposits and ASB activities the group are identifying potential hot spot locations for patrol activity which is shared with all partners involved.</p> <p>Data from police, CCTV and CGL outreach work indicates a continued reduction in street drinking.</p>
	Delivery of the partnership agreed action plan.	Partnership agreement and commitment to deliver against the specific elements of the action.				<p>The majority of this has been agreed, see above update, there remains some work ongoing associated to patrol capacity.</p>
		Development of a process to monitor and record input/output of partnership work.				<p><u>Update for 31/10/2019</u></p> <p>Partnership meeting on the 12<sup>th</sup> September agreed ECINs would be the appropriate recording system to use. Round the table meeting were felt to be beneficial and some of those present raised the Cambridge City 'street life' meeting as an example where by all partners would share knowledge and information to facilitate an effective and efficient response.</p> <p>The frequency of the meetings would not be 'set in stone' but decided by the group at the closing of the current meeting. The first formal group meeting would be in the first week of November.</p>

<b>Safety Zone 2019</b>	Deliver Safety Zones programmes for all primary schools within Fenland.	Successful Delivery and participation by all primary schools.	Sessions successfully delivered.	<ul style="list-style-type: none"> <li>• 3 geographical SZ delivered</li> <li>• Number schools</li> <li>• Number students</li> </ul>	Sharon Dove/Rosie Cooke	<p><u>Update 25/04/2019</u></p> <p>Safety Zones are planned as follows</p> <ul style="list-style-type: none"> <li>• March/Chatteris = w/c 29<sup>th</sup> April 2019.</li> <li>• Whittlesey = w/c 3<sup>rd</sup> June 2019</li> <li>• Wisbech = w/c 24<sup>th</sup> June 2019</li> </ul> <p>New for this year are booklets being handed out to children pre and post session. The intention being to determine the learning outcomes of the children. The booklet is divided into sections aligned with the exercise subjects e.g. fire safety, water safety, community safety, product safety and environmental safety.</p> <p>Partners contributing to the events include Fire, Police, FDC and County Council.</p> <p><u>Update 18/07/2019</u></p> <p>450 pupils from 11 Primary Schools around the March &amp; Chatteris area took part in activities that were held at March Fire Station w/c 29<sup>th</sup> April 2019. Partnership members involved in delivering the group sessions included Fire, FDC, Police, County Council and volunteers helping deliver the environmental safety activity. 1 knife crime disclosure relating to a 12yr old child carrying a knife in the local park. The events were promoted through the week by the CSP and Fire Service with an article being printed within the local newspaper and published on their website. <a href="#">Article</a></p> <p>The Whittlesey event was held 3<sup>rd</sup> and 4<sup>th</sup> June. 4 schools and 180 pupils. One disclosure relating to a year 7 student carrying a knife at school and out &amp; about.</p> <p>Teacher feedback –</p> <p><i>The children from Coates had an amazing morning with you, thank you so much for organizing such great activities.</i></p> <p><i>Your organization was seamless and the activities pitched perfectly for my Y5 children.</i></p> <p><i>Many thanks Jo Kitchener Y5 Class Teacher</i></p> <p>Wisbech event was held at Wisbech fire station week commencing 24<sup>th</sup> June. 15 schools participated including Meadowgate with 439 pupils attending. There was one disclosure made regarding a knife being carried.</p> <p><b>Completed for 2019/20</b></p>
<b>Drug Related Deaths</b>	Fenland was identified as having had more drug related deaths than the national average. Following more analysis of the problem there wasn't anything identified that indicated Fenland had unique	Improved knowledge and understanding about drug related harm reduction for front line professionals who are likely to have contact with drug users.  Reduction in drug related deaths in Fenland to levels	Delivery of a workforce development session for frontline staff who work across Fenland.		Rosie Cooke	<p><u>Update 30/01/2020</u></p> <p>Provisional date set for 31<sup>st</sup> March 2020 at Fenland Hall. Arrangements continue to be made in partnership with Drug and Alcohol Team in the Public Health Joint Commissioning Unit &amp; CGL.</p>

	<p>problems contributing to the number of drug related deaths.</p> <p>It has been recommended by the Drug &amp; Alcohol Misuse Delivery Board that there is some work force development for front line professionals in relation to 'drug related - harm reduction'</p>	<p>lower than or at least the same as national average.</p>					
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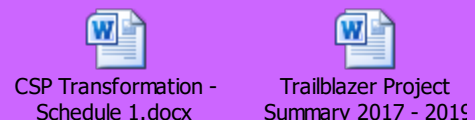
**Transition to Place Based System Leader CSP – County Delivery Board**

Priority	Action	Outcome	Target Date	Milestone	Lead Officer	Progress Narrative / Risk	RAG
Understand	Develop communication links with County Delivery Boards.	FCSP will understand and be able to articulate the nature of the issues specific to Fenland through communication with the respective delivery boards.				<p><u>Update for 18/07/2019</u></p> <ul style="list-style-type: none"> <li>Partnership Officer has emailed all chairs of the 9 Countywide Delivery Boards to introduce the partnership to the respective board and to commence communication regarding the process of identifying and understanding Fenland specific issues and how the CSP can support preventative activity.</li> <li>There is a scheduled CSP Officers meeting on 25/06/2019 being chaired by Rob Hill which will outline the proposals for working with the individual delivery boards.</li> <li>Following the meeting on the 25/06/2019 there is still no indication of how the CSP is to communicate/link with the respective county delivery groups to ensure the CSP can deliver the appropriate priority preventative pathways.</li> <li>The CSP has invited representatives from both Substance Abuse and Modern Day Slavery Delivery Groups to attend the October meeting and give a short presentation providing an insight to the issues local to Fenland and where the CSP can help preventative activity.</li> </ul> <p><u>Update 31/10/2019</u></p> <ul style="list-style-type: none"> <li>Members from 2 of the Delivery Boards have been invited to attend the meeting on the 31<sup>st</sup> October. Substance Abuse and Modern Day Slavery rep's have agreed to attend. If this approach is considered appropriate does the Partnership have any recommendations for the January meeting?</li> </ul> <p><u>Update 30/01/2020</u></p> <ul style="list-style-type: none"> <li>Invited to the January meeting are representatives of Child Criminal Exploitation and Prevent. Both Delivery Groups have agreed to send a representative.</li> </ul>	
Plan		FCSP having determined the Fenland priority issues and understanding the impact those issues have across Fenland will support/co-ordinate a place based preventative response.				<p><u>Update 30/01/2020</u></p> <p>Following presentations by representatives of both the Substance Abuse and OCG Delivery Boards there were some tasks which the CSP could assist with.</p> <ul style="list-style-type: none"> <li>OCG Board – <ul style="list-style-type: none"> <li>Attendance at partnership continued development day at police HQ</li> <li>Awareness of OCG profile document and how it relates to Fenland when published in early 2020</li> </ul> </li> <li>Substance Abuse – <ul style="list-style-type: none"> <li>Coordinate –a frontline professional's awareness event to help - Reducing</li> </ul> </li> </ul>	



						Drug Related Deaths (DRD) in Fenland. To ensure that front line workers receive drug awareness training and have the relevant skills and confidence to discuss harm reduction techniques with users. (see above actions under Safer & Stronger Communities)	
Do		FCSP will support/co-ordinate the implementation of an action plan to deliver the preventative work required across Fenland in partnership with appropriate partners and stakeholders				<p><u>Update 30/01/2020</u></p> <ul style="list-style-type: none"> <li>• OCG Board <ul style="list-style-type: none"> <li>○ FCSP officer has attended the staff development day organised by Cambridgeshire Constabulary in relation to Organised Crime</li> </ul> </li> <li>• Substance Abuse – <ul style="list-style-type: none"> <li>○ Coordinate –a frontline professional’s awareness event to help - Reducing Drug Related Deaths (DRD) in Fenland. To ensure that front line workers receive drug awareness training and have the relevant skills and confidence to discuss harm reduction techniques with users. (see above actions under Safer &amp; Stronger Communities)</li> </ul> </li> </ul>	
Review		FCSP will review their activity and consult the appropriate delivery board and stakeholders to determine the positive and negative aspects of activity.					

**Place Based System Leadership - pathway for vulnerable and/or socially excluded people into housing**



Priority	Action	Outcome	Target Date	Milestone	Lead Officer	Progress Narrative / Risk	RAG
<b>Develop protocols with partners across Cambridgeshire and Peterborough (in priority order)</b>							
	Housing mental health & substance misuse	Create clear pathways and develop countywide protocols. Improve joined up working and communication	20 <sup>th</sup> June		Helen Brown	<p><u>Update for 18/07/2019</u></p> <p>Multi-agency event held on 20<sup>th</sup> June 2019 at Hunts DC. Over 80 people attended including several experts by experience. Currently collating all the information into a newsletter format. First Task and Finish Group will be held mid-September.</p> <p><u>Update for 31/10/2019</u></p> <p>Multi-agency event held on 20<sup>th</sup> June 2019 at Hunts DC. Over 80 people attended including several experts by experience.  <a href="https://cambridgeshireinsight.org.uk/housing/priority-themes/housing-need/homelessness-trailblazer/improving-pathways/">https://cambridgeshireinsight.org.uk/housing/priority-themes/housing-need/homelessness-trailblazer/improving-pathways/</a></p>	

						<p>The first Task and finish group was held on 18<sup>th</sup> Sept 2019. Findings and action plan to be available soon</p> <p><u>Update for 30/01/2020</u></p> <p>Task and Finish group met on 28<sup>th</sup> November 2019. Action plan available and can be shared if required. This pathway will link into the Criminal Justice Services pathway where possible as there is an intrinsic overlap. Pathways to be mapped in future. Possible protocol to be established.</p>
	Housing & Health inc. hospital discharge protocol	Improve joint working and have clear pathways. Reduce delayed Transfer of care	September 2019		Helen Brown	<p><u>Update for 18/07/2019</u></p> <p>Initial contacts made. Provisionally booked Hunts DC civic suite for a multi-agency event on 4<sup>th</sup> September 2019.</p> <p><u>Update for 31/10/2019</u></p> <p>Initial contacts made. Have been liaising with Newcastle City Council Active inclusion team. They have shared their protocol and multi-agency practices. To organise a meeting with key people to move this forward.</p> <p><u>Update for 30/01/2020</u></p> <p>This work is currently on hold for now.</p>
	Housing & Criminal Justice protocol – embed joint working	Improve joint working and have clear pathways	On-going		Helen Brown	<p><u>Update for 18/07/2019</u></p> <p>Offer of training for prison staff. Plans to organise a follow up event to launch the protocol and improve areas that are not working.</p> <p><u>Update for 31/10/2019</u></p> <p>Offer of training for prison staff. Plans to organise a follow up event to launch the protocol and improve areas that are not working.</p> <p><u>Update for 30/01/2020</u></p> <p>CJS Task and Finish Group meets regularly. Protocol being embedded, emphasis on early referral into housing. Early signs are that engagement between services has improved and there is increased success in accessing temporary accommodation, including for some challenging cases. Decrease in physical homeless presentations at offices due to increased use of the “duty to refer”.</p> <p>This protocol was featured in MHCLG national guidance earlier this year.</p>
	Building relationships with private rented landlords	Build a larger supply of Private Property available to our Clients	On-going		Trailblazer Team	<p><u>Update for 18/07/2019</u></p> <p>The Trailblazer Team are doing this as part of their everyday work.</p> <p><u>Update for 31/10/2019</u></p> <p>The Trailblazer Team are doing this as part of their everyday work.</p> <p><u>Update for 30/01/2020</u></p> <p>The Trailblazer Team are doing this as part of their everyday work. Plans are being made to hold another LL event at the Boathouse, Wisbech late Feb 2020. 2 successful events have previously been held within current fiscal year.</p>

	Building joint working practices with registered providers – commitment to refer	Encourage RP's to work with us to prevent homelessness.	On-going		Trailblazer Team	<p><u>Update for 18/07/2019</u></p> <p>Ongoing work by the Trailblazer Team. Registered Providers are referring cases regularly.</p> <p><u>Update for 31/10/2019</u></p> <p>Ongoing work by the Trailblazer Team. Registered Providers are referring cases regularly.</p> <p><u>Update for 30/01/2020</u></p> <p>Ongoing work by the Trailblazer Team. Registered Providers are referring cases regularly.</p>	
	Hoarding protocol and bidding for extra services	Setting up of a Countywide Hoarding Panel. P3 pilot scheme employing a coordinator role. Improve partnership working	July 2019		Helen Brown	<p><u>Update for 18/07/2019</u></p> <p>The Partnership Hoarding working group has been meeting for several months. The first Hoarding Panel is on 25<sup>th</sup> July 2019 at Stanton House, Huntingdon. Invites have been sent out. This first panel will discuss how it will be run, terms of reference, sharing agreements, consent etc. The first Official panel will be in Sept 2019. P3 to bid for funds from the County Council Cultivate and Innovate Fund in August to employ a Coordinator and part time assistant. Helen Brown will chair Panel until they are in place.</p> <p><u>Update for 31/10/2019</u></p> <p>The Partnership Hoarding working group has been meeting for several months. The first Hoarding Panel was held on Monday 23<sup>rd</sup> September. About 25 people attended. Positive meeting. Next Meeting 30<sup>th</sup> October. P3 to bid for funds from the County Council Cultivate and Innovate Fund in August to employ a Coordinator and part time assistant. Helen Brown will chair Panel until they are in place.</p> <p><u>Update for 30/01/2020</u></p> <p>The Hoarding Panel was due to meet on 8<sup>th</sup> January 2020 however this has been rescheduled to 6<sup>th</sup> February 2020 due to a number of key contacts being unavailable. Terms of reference to be signed at this next meeting. Possibility of first few cases being discussed if brought to next panel. Awaiting outcome of P3 bid for coordinator role. Trailblazer currently leading this until hopefully P3 can take over.</p>	

DHR Local Actions							
DHR URN	Action	Outcome	Target	Milestone	Lead Officer	Progress Narrative / Risk	RAG

## **Glossary**

ABCs	Acceptable Behaviour Contract
Acquisitive Crime	Theft from dwellings, vehicles, non dwellings, commercial inc shop lifting
ASB	Anti-Social Behaviour
CAA	Community Action Area – Location that requires a partnership focus to reduce incidents and improve public confidence
CAF	Common Assessment Framework
CASUS	Cambridgeshire Child and Adolescent Substance Use Service
CCTV	Closed Circuit Television
Crime Calendar	Analytical work from 5 years of data produced seasonal crime trends
CSP	Community Safety Partnership
CYPS	Children & Young People Service
DA & HR	Domestic abuse & Healthy relationships
E-CINS	Empowering-Communities Inclusion & Neighbourhood-management System (E-CINS)
FDC	Fenland District Council
'Get Closer' campaign	Police campaign to place the service in the public eye including awareness, targeted and partnership media
'Hidden Groups'	Hard to reach groups or difficult to identify or engage
IDVA	Independent Domestic Abuse Advocate
IOM	Integrated Offender Management
LAC	Looked After Children
LARM	Locality Allocation and Referral Meetings
LCG	Local Commissioning Groups
MASH	Multi Agency Safeguarding Hub
Mosaic Data	Mosaic is a classification system that gives you access to a vast range of demographic data
NCCZs	No Cold Callers' Zone
NHS	National Health Service
NHW	Neighbourhood Watch
NTE	Night Time Economy
Op Titan	Police operation monitoring and enforcing licensing conditions in pub cluster areas
PRP (HMO)	Private Rented Property (House in Multi Occupation)
P&CC	Office of the Police & Crime Commissioner

PSG	ASB Problem Solving Group
PSHE	Personal, social, health and economic education
PST	Local Police Problem Solving Team
RAO Group	Partnership group for licensing monitoring and appropriate action around identified breaches
RONI	Risk Of NEET Indicator
SIRCS	Secure Incident Reporting and Empowering Communities System.
TLS	Traffic Light Model System
UKBA	United Kingdom Border Agency / UK Immigration services

**Safer Fenland CCTV Statistics**

**January – December 2019**

**CCTV service performance overview**

	<b>Total 2018 (Jan – Dec)</b>	<b>Total 2019 (Jan – Dec)</b>	<b>Variance</b>
Incidents	1,572	1,277	<b>-295 incidents</b>
Enforcement Outcomes – arrests, fines and warnings	249	121	<b>-128 outcomes</b>
Camera Patrols	4,423	3,713	<b>-710 patrols</b>
Media reviews	291	277	<b>-14 reviews</b>
Evidential exhibits	138	92	<b>-46 exhibits</b>
Service delivery provided	100%	100%	-
No. of Cameras (Public Space)	77	77	-

**Number of incidents picked up by CCTV and associated arrests & fines 2019**

	Chatteris	March	Whittlesey	Wisbech	Total
Incidents	48	167	25	1,037	<b>1,277</b>
Arrests (CCTV led)	3	14	2	43	<b>62</b>
Assisted Arrests	0	16	2	35	<b>53</b>
Fines & formal warnings	0	1	0	5	<b>6</b>
No. of cameras / % of overall	15 (20%)	14 (19%)	6 (8%)	40(53%)	<b>75 (+2 Doddington)</b>

### Incidents by Category (Top 5) for Chatteris for 2019

	Concern for Person(s)	Disorder/ Nuisance/ Other	Drugs	Missing from home	Suspicious vehicle
Incidents	4	7	5	3	11
Percentage of total incidents recorded	8%	15%	10%	6%	23%

### Incidents by Category (Top 5) for March for 2019

	Affray	Concern for Person(s)	Disorder/ Nuisance/ Other	Street drinking	Violence Against Person(s)
Incidents	15	21	26	16	14
Percentage of total incidents recorded	9%	13%	16%	10%	8%

### Incidents by Category (Top 5) for Whittlesey for 2019

	Affray	Concern for Person(s)	Disorder/ Nuisance/ Other	Missing from home	Suspicious Person(s)
Incidents	2	3	3	4	3
Percentage of total incidents recorded	8%	12%	12%	16%	12%

### Incidents by Category (Top 5) for Wisbech for 2019

	Concern for Person(s)	Disorder/ Nuisance/ Other	Missing from home	Street Drinking	Suspicious Person(s)
Incidents	64	73	37	246	26
Percentage of total incidents recorded	6%	7%	4%	23%	2%

The data provided is based upon incidents recorded by Safer Fenland CCTV and data supplied by Cambridgeshire Constabulary, to provide the most accurate figures possible at the time of publishing.

Other categories of incidents are recorded, however only the top 5 categories are shown.

Some of the incidents successfully captured on CCTV across Fenland during 2019 were...

### **Chatteris**

Police Control requests CCTV observations for a described male who has made off from officers near Larham Way. The CCTV team conducts an area search and locates the male; regular location updates are provided to Police Control and local officers are able to detain the wanted male.

As a result of effective partnership working between Cambridgeshire Police and Fenland CCTV, one male was arrested for drug and weapon offences.

### **March**

The CCTV team observes a fight near the library involving multiple persons. Police Control is informed and live images are provided. Local officers attend and directed to the persons involved.

As a result of excellent CCTV detection and partnership working with Cambridgeshire Police, four persons were arrested for assault offences thereby reducing any violent crime in the town centre.

### **Whittlesey**

The CCTV team observes a known male wanted from Peterborough walking through Whittlesey town centre. The CCTV team then observe the male who is with a female attempting to force entry in to a local business premise. Police Control is informed and live updates are provided.

As a result of excellent CCTV detection and partnership working between Fenland CCTV and Cambridgeshire Police, one male was arrested for burglary offences.

### **Wisbech**

The CCTV team observes four males drinking alcohol whilst sat in a vehicle near the Boathouse. Police Control is informed and advised when the vehicle is moved off by the occupants. Local officers attend and the vehicle is stopped on Russell Street.

As a result of CCTV detection and joint working with Cambridgeshire Police, one male was arrested for excess alcohol thereby helping to make Fenlands roads safer.


The above incidents are brought to the attention of the CCTV operatives by various forms of communication:

- Physical viewing of the cameras by the operatives.
- Direct contact with the Cambridgeshire Constabulary Headquarters.
- Direct contact with the Police Officers using Police Radio.
- ShopWatch and PubWatch radio.





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Agenda Item No:	8	
Committee:	Overview & Scrutiny	
Date:	10 February 2020	
Report Title:	Progress in Delivering the Environment Corporate Objectives 2019-2020	

## Cover sheet:

### 1 Purpose / Summary

This report sets out the Council's progress in delivering the corporate objectives from April 2019 to December 2019. This is to ensure that members have the most up to date information possible.

### 2 Key issues

Particular successes are:

- 54% of our household waste is being diverted from landfill by recycling and composting.
- 31 Recycling Champions and volunteers have organised 84 events and volunteered a total of 1,438 hours
- Over 21,000 households signed up to the Garden Waste Service in its third year
- 95% of all rapid response or village response requests are being actioned either the same or next day
- 99% of inspected streets are meeting our cleansing standards
- St George's Fayre, Chatteris Midsummer Festival, Whittlesey Festival and March and Wisbech Christmas Fairs were all successfully delivered
- The Community Safety Partnership is working with county-wide delivery boards on a variety of workstreams, including mental health, domestic abuse and sexual violence, substance misuse, child criminal exploitation, modern day slavery, organised crime and road safety
- The partnership between FDC and the grounds maintenance contractor is strong and working well

### 3 Key Areas of Focus for 2020

- Progressing the continued commercialisation of the CCTV shared service with Peterborough City Council
- Wisbech High Street scheme project delivery
- Submission of the final business case for March to the Government's Future High Streets Fund
- Government's proposed changes to domestic and business recycling collection over the coming years through the Waste and Resources Strategy
- Environmental enforcement

#### 4 Recommendations

It is recommended that the Panel considers the progress made by the Council in delivering the corporate objectives in the Business Plan.

<b>Wards Affected</b>	All
<b>Forward Plan Reference</b>	
<b>Portfolio Holder(s)</b>	Councillor Peter Murphy, Portfolio Holder for Environment Councillor Steve Tierney, Portfolio Holder for Transformation & Communication Councillor Ian Benney, Portfolio Holder for Economic Growth Councillor Susan Wallwork, Portfolio Holder for Communities Councillor Jan French, Deputy Leader of the Council Councillor Chris Seaton, Portfolio Holder for Social Mobility & Heritage
<b>Report Originator(s) And Contact Officer (s)</b>	Carol Pilson - Corporate Director Mark Mathews - Head of Environmental Services Dan Horn - Head of Housing and Community Support Annabel Tighe - Head of Environmental Health and Compliance Phil Hughes - Head of Leisure and Open Spaces
<b>Background Paper(s)</b>	Business Plan 2019-2022

# Overview & Scrutiny Panel

## Progress Against the Environment Priorities

For performance from  
1<sup>st</sup> April to 31<sup>st</sup> December 2019

# Portfolio Holders



**Councillor  
Ian Benney**  
Portfolio Holder for  
Economic Growth



**Councillor  
Susan Wallwork**  
Portfolio Holder for  
Communities



**Councillor  
Mrs Jan French**  
Deputy Leader of the  
Council



**Councillor  
Peter Murphy**  
Portfolio Holder for  
Environment



**Councillor  
Chris Seaton**  
Portfolio Holder for  
Social Mobility &  
Heritage



**Councillor Steve  
Tierney**  
Portfolio Holder for  
Transformation &  
Communication

## Projects from Business Plan:

### Four Seasons Events (Cllr Peter Murphy)

April saw the 11th annual St George's Fayre, which despite the weather was attended by around 5,000 visitors. Volunteers chose a theme of 'Vikings and Dragons' which did not disappoint. Feedback showed that people were particularly impressed with the introduction of more street performers and the atmosphere that this created; including still walking warriors and juggling jesters, all of which was made possible due to increased financial backing of £5,000 from March Town Council and increased stall takings, which grow year on year.

We were particularly pleased to work in partnership with the arts council to offer interactive arts to a new audience, and also to be supported by March Library who opened for the Fayre. The committee went to great lengths to curate an event that not only benefited the economy but also supported Fenland's cultural offering, we were therefore delighted to hear that March Museum had the highest footfall on a single day ever.

June was a particularly busy month both with the Council's support of Chatteris Festival that took place over 4 days and included a huge variety of food, entertainment and amusements for over 3,000 visitors; and wider event support ranging from safety advice, to waste collection, to closing roads to land use. We supported organisers of Wisbech Rose Fair, Parson Drove Car Show, Wisbech Rock Festival, Whittlesey Music in the Square, March Summer Bands, March Steam and Vintage Show and Wisbech Bandstand Concerts to name a few.

September was an incredible month for events. After much planning and organising Whittlesey Festival took place and was a resounding success. Around 5,000 people visited the town centre to enjoy a spectacular array of live entertainment, food and attractions. Highlights included an acrobatic display from the UK's leading Cossack group and over £7,000 of sponsorship from local organisations and businesses to offer so many activities free of charge, including climbing walls, miniature golf, inflatables and bumper cars. Volunteers added the cherry on top by organising the wonderful opening parade, art exhibition and the largest classic vehicle display to date.

The events team wrapped up the year with two large Christmas events. Starting with March Christmas Market at the beginning of December and followed shortly after by Wisbech Christmas Fayre. A record number of stalls booked to attend March this year which attracted 5,000 shoppers into the town centre. Wisbech committee also expanded their event with a number of new attractions, including a Ferris wheel and £1,000 sponsorship from Vodafone.

We are looking forward to supporting the committees and growing the events even further in 2020. Objectives include attracting external funding and securing headline acts to develop the Council's cultural offering.

## **Open Spaces and Grounds Maintenance Contract Update** (Cllr Peter Murphy)

The 2019 / 20 season has been the most successful grounds maintenance season in the past 7 years. We have had weather with no extremes to support this, but the partnership between FDC and our contractor is strong and working well.

The bulk of work on the contract during the busy spring and summer months was completed on time and to a good standard. A handful of issues arose, but Tivoli, our grounds maintenance contractor, has responded swiftly to issues that are raised.

This year saw a significant change for the Council in terms of spring and summer bedding. The Council took the decision to move to a more sustainable approach to bedding with shrubs being put in place instead of the usual spring bedding and summer bedding. The advantage of this is that FDC does not have to prepare the beds twice, purchase and dispose of bedding plants twice, does not have to put significant effort into watering the bedding throughout the summer and the whole process is far less labour intensive. This has meant that Tivoli have been able to maintain the sustainable bedding to a high level, whilst also giving us excellent service with other aspects of the contract. This approach was a significant change and it is fair to say that our community In Bloom groups were nervous, but understood the rationale and that sustainability is a key focus of In Bloom judging nowadays. The results have been excellent, with the displays being vibrant for a longer period of time than the standard bedding approach – we anticipate more of the same in the 2020 season.

The relationship between the Tivoli manager and FDC officers is working very well. Complaints are very low, and those that do come through are being handled very promptly. Tivoli have been responsive to FDC's requests, with extra works, particularly those regarding tree works have been completed in a timely manner, to a high standard.

Tivoli's contract ends in October 2020 after 5 years. There is a potential 5 year extension period available and officers are currently evaluating this option with the Portfolio Holders for Environment.

## **Shared CCTV Service Update** (Cllr Susan Wallwork)

The CCTV shared service project between FDC and Peterborough City Council (PCC) is now, in the main complete, with some final small works being required on some service connections and processes.

During 2019/20 the following headlines have been achieved including the creation of a new state of the art CCTV control room facility.



- The shared management structure was completed in April 2019 with Fenland District Council's previous Community Safety Manager fulfilling this new role across both organisations. The appointment allowed for the shared service restructure and control room relocation works to commence whilst providing both FDC & PCC with a management cost saving.
- The technical works for the FDC area control room to move to PCC area control room was commissioned (meeting the needs of the CCTV business case approved by Full Council). This created a joint shared service control room.
- The previous Peterborough CCTV Control room, which was located on the Northminster multi-storey car park was identified as condemned in July 2019 from a structural report. This led to new premises being identified and a new control room being developed which was specifically designed to meet both the current and future needs of both FDC & PCC CCTV services. This was at no extra cost to FDC.
- The staffing process to deliver the shared control room was completed on 31<sup>st</sup> December 2019. This saw two members of the FDC CCTV team moving across to PCC under the new shared service team. They have settled well within the team and have adjusted to the new surroundings.
- The Fenland CCTV service has recently placed a camera replacement order, as agreed through the capital programme, with the CCTV contractors Quadrant Security Group. This has seen the Councils existing analogue and beyond end of life cameras being replaced with new digital cameras that will enable full integration with PCC. This has seen a vast improvement in the camera images being displayed and recorded.

The new control room video wall and control stations (pictured below).



During the transition, from closing FDC CCTV area control room and transferring services to PCC, there has been the following achievements:

- No loss in delivery to service commitments based on existing Service Level Agreements with our stakeholders and customers (Town Councils etc). More detail on this is contained in the Community Safety Partnership agenda item.
- Improved the quality of our camera images.

- Updated and improved our recording servers.
- No loss in service for CCTV related services.
- A Peterborough burglar was arrested in late December in Whittlesey after being observed by the new CCTV team forcing entry in to business premises. Clearly highlighting the benefits of shared knowledge across a wider geographical landscape.

The next steps for the CCTV shared service is to complete an official joint launch event between FDC & PCC which will see FDC's Council Leader, Community Safety Portfolio Holder and Chief Executive, join PCC counterparts. This will be held in February 2020 and will include a full media release to promote the new shared service between FDC & PCC.

The service over the next quarter will be to focus on development and normalising of the CCTV team under the new shared service approach and to then focus on commercialisation of services to help reduce costs for CCTV further.

### **Future High Streets Fund** (Cllrs Ian Benney and Chris Seaton)

The draft business case has been submitted to MHCLG.

A Cabinet and March Member workshop was held on 5<sup>th</sup> December to ensure that member views and comments were included in the bid and that they are kept up to date with progress. A further Member workshop will be arranged for March 2020.

A report was also be tabled at the Cabinet meeting on 9<sup>th</sup> January 2020.

Feedback on the draft business case is expected from MHCLG during February/ March 2020, and the full business case will be submitted by the deadline of 30<sup>th</sup> April 2020. Results are expected in the summer.

### **Wisbech High Street Project** (Cllr Chris Seaton)

#### **“High and Medium” Priority Properties**

##### 11-12 High St

Since acquiring the property from the previous owner early last year, FDC Officers and the Wisbech High Street Project TH Officer have been working closely with a developer to ensure that this site is addressed as a priority and to ensure the maximum grant available from the National Lottery Heritage Fund is drawn down. The developer has obtained planning consent for the demolition of the existing façade and remaining structure which should commence in

February. Consent has been granted for 14 new flats and new retail unit/s on the ground floor. Under the project's guidance, together with advice from planning and conservation colleagues, the scheme will see the reinstatement of a sympathetic façade to compliment the historic streetscape. A significant amount of work has been undertaken by FDC Officers and legal advisors to negotiate the terms of a Build Lease which will see the transfer of the ownership of property to the developer on completion.



**Conservation Officer looking at proposed development and Urgent repair works**

In order to allow the scheme to progress we negotiated an agreement with the National Lottery Heritage Fund to allow for the demolition works to commence prior to the formal funding agreement.

Urgent works were required following concerns raised at routine inspections of the site which resulted in some internal demolition works and reduction of the façade. These works were undertaken during July and September 2019 to ensure public safety and that of contractors working for us on the site.

#### 24 High Street (aka Cooks Butchers/The Gap)

Planning consent was granted to remove the derelict structure at the rear of the site which will allow for better access and redevelopment of No 24 which we hope will commence during 2020 once a contractor has been appointed. Due to the way the derelict building is tied into existing structures on two sides (including a listed building) this demolition work needs to be undertaken carefully and is expected to be completed during February 2020.

Incredibly complex legal issues have led to a delay in timescales for the delivery of a scheme on this site. Regardless of this we will look to commence with construction works during 2020.

#### 13-17 High Street (Red brick building, known locally as old Purdys cafe)

A grant has been agreed and we are awaiting a start date from the owners. Delays have been caused by access issues which we hope will be resolved within the next couple of months. With the aid of a significant grant from the NLHF Wisbech High Street Project the work

will see 4 x new residential units created in the empty first floor space and improvements to the shopfronts to be more in keeping with the historic High Street.



13-17 High Street, Wisbech

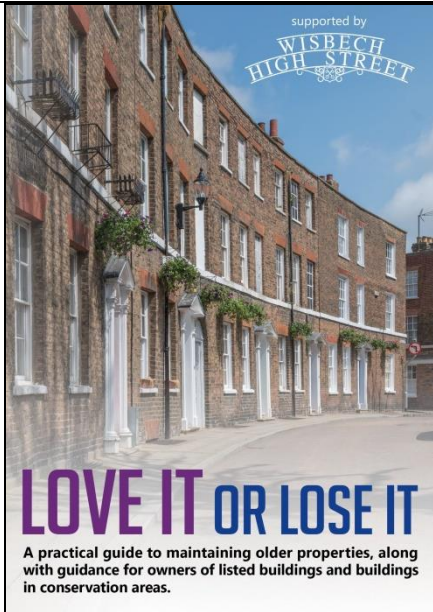
### Other Properties

The project is currently working with owners and tenants of several other properties who are in the process of applying for a grant for building improvements. All of these are historic properties and two are listed buildings. The owners/tenants are in the process of gathering quotes, applying for statutory consents where applicable and completing their applications.

### **Activities**

The project delivered a range of talks, events, activities and training programmes to encourage local residents to gain a better understanding and appreciation of their local built heritage.

Workshops which are targeted at the owners/occupiers of Listed buildings provide sources of information and assistance to help with issues such as property maintenance and damp. The project also offers some guidance notes in the "Love it or Lose It" booklet to help owners identify issues and how to seek advice.



**Guidance Booklet produced for by the project and a workshop on “Living with old Houses” (Sept 2019)**

For our series of talks on the history of interiors and buildings we have welcomed some of the country's leading experts to the Wisbech and Fenland Museum to speak on their topics. During 2019 talks were delivered on wallpaper, tiles and most paint. These talks are incredibly popular and the next one lined up for February 2020 will explore the history of shops and shopping, focussing on the town's retail heritage.



**Popular talks on wallpaper, paint and tiles delivered at the Wisbech & Fenland Museum**

After a great deal of support from a small group of volunteers, the updated Wisbech Merchants Trail was launched in August. The previous version which had not been available for several years was refreshed with updated text, a new booklet and also made available as a mobile App. The project will continue to promote the use of the trail which encourages local residents as well as visitors to the town an opportunity to learn more about its heritage.



The new year will see the commencement of a very exciting activity involving students from the College of West Anglia. Using the disused chapel at Mount Pleasant Road Cemetery, students from the College will be able to work on a listed building genuinely in need of repair and maintenance, starting with the repair of an entrance door damaged during 2019. This is the largest activity to be funded by the Wisbech High Street Project with a budget in excess of £40k. Throughout 2020 students on construction courses will have the opportunity to learn about traditional repairs including stonework, roof repairs and plastering.



**Mount Pleasant Cemetery Chapel and inspection by a stonemason**

The project delivered a number of other projects through 2019 and will continue to deliver more throughout 2020. These include:

- Wisbech Underground – In October a group of students from Thomas Clarkson Academy enjoyed a visit to the vaults at Wisbech Castle followed by session at the museum to learn all about the underground spaces. The next phase will be the 3D survey of the tunnels and cellars around High Street and presentation through talks and exhibition
- Museums at Night – As part of the national event we held a fantastic and popular event around Halloween at the Wisbech and Fenland Museum, welcoming over 300 visitors to enjoy free crafts and activities.



- Heritage Open Day – The project participated in the Heritage Open Days event in September. As with previous years the project had a pop up marquee located on the High Street where visitors could learn about the High Street project, the plans for 11-12 High Street and the Activities and events they could attend. There was also an opportunity to pick up copies of the recently updated Merchants Trail. A tour of the High Street to learn about the history of some of the buildings attracted a number of visitors.
- Historic Building Recording – Led by professional archaeologists from Heritage Lincolnshire, these free workshops gave participants the opportunity to learn the ways in which archaeologists “read” old buildings and how to record, date and analyse them.



- Gutter Cleaning – in November each year the project organises and funds a Gutter Clean of all High Street properties to encourage owners to consider the importance of this essential act of maintenance to avoid issues of damp, especially in older properties



The "Gutter Clean Day" 2019 with Turners Contracting

Coming in to the last year of the funding, the Council has an increased focus, looking at a wide range of powers, on strongly encouraging property owners to engage with the project so additional outcomes in addition to what is demonstrated above can be seen.

### Street Lighting (Cllr Jan French)

This update relates to street lights in FDC ownership. The Council have now entered the second half of the 3 year contract with the chosen street light repairs and maintenance works service provider (Cable Test Ltd). The contract is scheduled to expire in July 2021 but there is an option to extend for a further 2 years subject to party agreement.

So far the contract which now provides street lighting services to Fenland DC, South Cambridgeshire DC, Clarion Housing Association and a number of Parish Councils has worked exceptionally well.

The contract provides emergency out of hour attendance, replacement of columns, pole brackets and luminaires along with bulb replacement, photocells, fuses and such like electrical components. In addition the competitive tendered rates also provide for column painting, tree trimming and street light upgrade and replacement works.

During the period April to December 2019, 218 reported street light faults were attended to in a timely manner on behalf of Fenland District Council, Clarion Housing Association and six of the Parish Councils.



Following completion of the Category One defective street light replacement works in 2018/19 associated with FDC, Clarion Housing and various Parish Councils, the focus is now very much on replacement of the Districts Category Two defective street lights.

275 of the district's 1188 street lighting assets are scheduled for replacement over a 4 month period with works programmed to commence in February. The replacement works shall be carried out in accordance with the FDC street lighting specification utilising some of the latest energy efficient LED luminaires, lamps and component technology.

The replacement works will remove the risk of structural/electrical failure whilst reducing both the future maintenance and energy costs, providing better whole life costing. This will enable better proactive management of the annual revenue maintenance budget to realise future energy and maintenance efficiencies.

### **FDC Car Park Maintenance** (Cllr Jan French)

Throughout 2019 a number of routine repairs and maintenance works were undertaken within several FDC owned Car Parks throughout the District. Works included bollard replacement, tree maintenance, gully cleaning, patching and relining.

Further repairs, maintenance and minor improvement works are scheduled for 2020 to Brewin Chase and Darthill Road Car Park in March, Chapel Road Car Park in Wisbech and Church Lane and Furrowfield Road Car Parks in Chatteris.

Refurbishment and Improvement works were undertaken during September through to December within Church Terrace Car Park in Wisbech. The tendered works were undertaken in three stages and incorporated resurfacing and relining along with drainage and signage improvements in addition to car park lighting upgrade works.

The refurbishment works were delivered within the capital budget allocation and will help reduce FDC's maintenance liability on the annual revenue budget over the coming years. The completed works provides users with a safer and more aesthetically pleasing facility whilst the new LED lighting benefits CCTV camera operators with night time surveillance.

The new LED lighting incorporates the very latest LED blue light filter technology and is the first installation of its type to be installed in the UK. This is likely to generate a great deal of interest within the lighting industry and will help to put Fenland on the map as a forward thinking innovative authority.

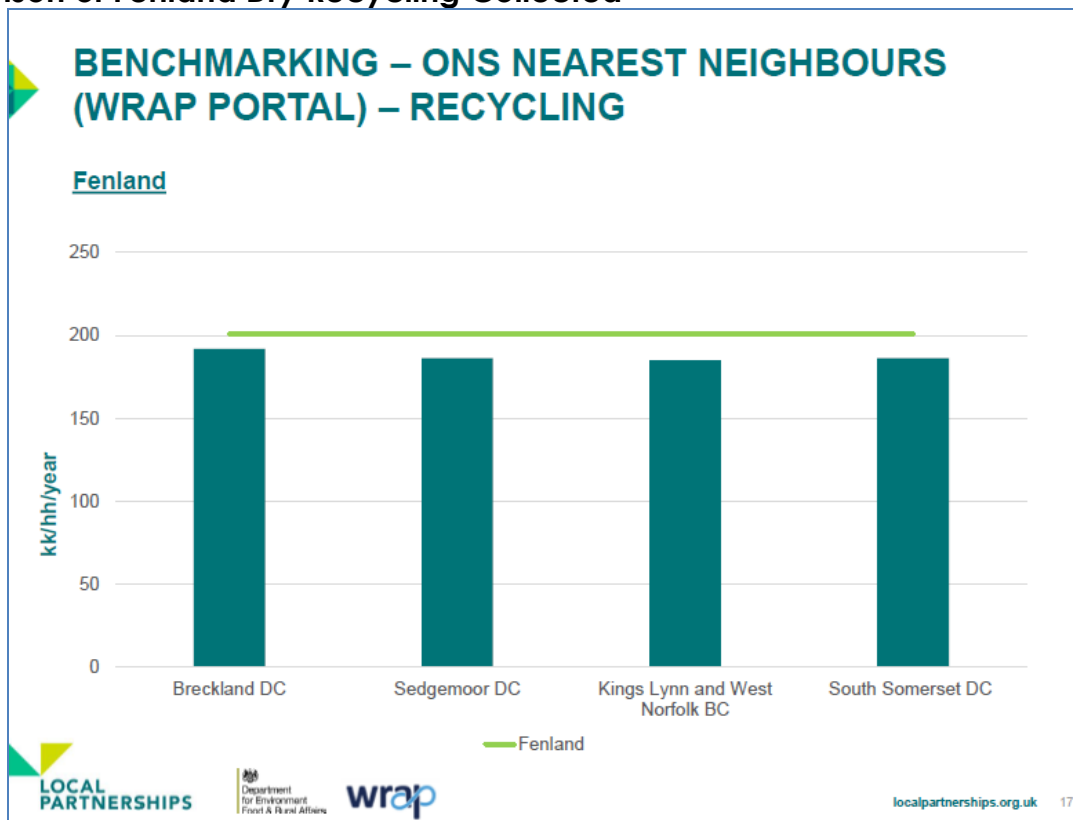
All of the essential improvements ensure that FDC's public parking facilities remain safe and operational for users and visitors alike whilst continually improving the Councils assets.

## Other Projects:

### Recycling Improvement Plan Update (Cllr Peter Murphy)

Overall, Fenland customers have a good track record for recycling and we know that the performance of this service is above that of other similar authorities.

#### Comparison of Fenland Dry Recycling Collected



Using the Office of National Statistic (ONS) information, WRAP ([www.wrap.org.uk](http://www.wrap.org.uk)) has compared Fenland collected dry recycling in kilogrammes per household per year and we exceed that of comparable authorities. Even so, there still remains more that can be done to improve recycling across Fenland.

This year's plan has focussed on reducing contamination; developing community champions through the Getting It Sorted volunteers; delivering a positive education campaign to more than 20,000 households; regular communications to all properties; social media campaigns; links to Recap partnership education work and primary schools education work with WRAP.

Recycling generates income for the Council, and good quality recycling improves this income. The continued improvement of the quality and quantity of recycling across Fenland has been a sustained priority over recent years.

## Collected Household Waste Blue Bin Recycling to December 2019

	April – Dec 2019
Dry Recycling (Blue bin and bring banks)	6,437
Residual Waste (Green bin)	16,958
Dry Recycling % of waste	28%

From initial figures, within the first 3 quarters of the 2019/20 financial year we have had 6,437 tonnes of suitable recycling generated from the materials collected (including 173 tonnes of materials from local bring bank collections).

There have been improvements in the levels of incorrect materials. Since 2017 this has seen some clear improvements; in 2017 (April – December) 6160 tonnes of materials were suitable for recycling from the 6,904 collected (**89.3%**), and in 2019 this has improved to 6,264 tonnes suitable from the 6,947 tonnes collected (**90.2%**).

There remains a focus on food waste which makes up more than half of the incorrect materials. This issue forms a continued focus for the 2020 communications within the developing action plan.

### Waste Analysis

This year, for the first time in many years, a countywide analysis of customer's residual waste bins (as performed by the Recap waste partnership across the Cambridgeshire and Peterborough area) shows that whilst customers are recycling well, there are specific areas where opportunities still exist for all the authorities to increase the amount of recycling.

This information from a sample of Fenland customers allowed us to generate some indicative capture rate information based on what we know is collected through blue bins.

### Summer 2019 Waste Analysis Capture Rate Results for Fenland

Material Type	Yearly Blue Bin (Tonnes)	Yearly Green Bin (Tonnes)	Capture Rate (%)
Paper	3,335	695	83%
Glass bottles and jars	2,188	459	83%
Multi-layer containers (Tetra-pak)	45	14	76%
Cardboard packaging	785	405	66%
Plastic bottles, tubs and trays	1,172	679	63%
Metal cans	591	357	62%
<b>Total</b>	<b>8,115</b>	<b>2,610</b>	<b>76%</b>

Overall, the waste analysis shows that customers are recycling more than three quarters of the materials available.

These results, based on a sample of 150 properties, show that the capture rate for glass and paper are above 80%, although customers could do more to recycle their

cans, cardboard and plastics because the results show customers are presenting around two thirds of these materials for recycling.

This evidence supports plans for work in 2020 with a focus on cans and plastics, and encouraging customers to rinse and recycle them; along with recycling cardboard.

### Overall Fenland Recycling

April – November 2019	Collected Waste	HWRCs in Fenland	Total
Recycling and Composting	11,799	9,410	21,209
Residual Waste	15,057	2,916	17,973
Recycling % of waste	44%	76%	54%

The overall recycling rate for household waste in Fenland from collected waste and household waste recycling sites, from confirmed data to the end of November, was 54% and supports the business plan target to deliver more than 50% for Cambridgeshire.

Fenland customers using their blue bins, along with the materials recycled at Fenland household waste recycling sites (HWRCs) and through the Fenland Garden Waste Service all contribute towards this total.

The developing Fenland Recycling Action Plan for 2020 will include a range of targeted communications focussed on reducing incorrect materials, such as food waste, and recycling more materials such as cans, plastics and cardboard. Members will be kept up to date with details of the developing plan through regular portfolio holder updates.

### Getting it Sorted Volunteers Update (Cllr Peter Murphy)

It's been a good year for the Getting it Sorted Volunteers and since April they have developed **11** new trained recycling champions, created their own Facebook page and website, they have attended events, provided support and training along with promoting recycling and the local environment.

There are currently **31** trained Recycling Champions ready to run their own events and education opportunities with new volunteers coming forward to join in. As a result of finding employment or moving away, 10 Volunteers have left the team during the year. Volunteers have attended and supported **84** events for all ages, including nursery schools, WI meetings, Scouts and Guides, and volunteered a total of **1,438** hours so far this year.

The volunteers have developed a Facebook page and share what they have been up to including recycling tips and information [www.facebook.com/gettingitsortedvolunteers](http://www.facebook.com/gettingitsortedvolunteers). So far posts has a reach of **42,753**

views between April and December. Following the promotion of recycling sacks by the volunteers, **1,206** customers have ordered extra for their recycling so far this year.

Through wind turbine Section 106 funding the volunteers have developed a website ([www.gettingitsorted.org](http://www.gettingitsorted.org)) where customers can see what can be recycled in Fenland. This multi-lingual website shows how to recycle a range of materials and, what to put in your blue bin, what to take to the tip or recycle back at the shop. Launched as a trial site earlier this month, it has already received enthusiastic reviews from customers.

The volunteers also developed their own comprehensive leaflet based on the questions they were being asked at events.

[https://www.fenland.gov.uk/media/9073/What-goes-in-my-blue-bin/pdf/Waste\\_and\\_Recycling\\_Leaflet.pdf](https://www.fenland.gov.uk/media/9073/What-goes-in-my-blue-bin/pdf/Waste_and_Recycling_Leaflet.pdf). This is now in regular use by the volunteers along with the Environmental Services and other teams.

As a result of all their promotions, the team have developed a network of almost **1,000** customers registered as part of the Getting it Sorted Volunteer network who commit to encouraging others to recycle more and receive the Getting it Sorted Volunteers e-newsletter written by the volunteers on a regular basis. Take the pledge online here <https://www.surveymonkey.co.uk/r/GettingitsortedPledge> to receive a pack and the e-newsletter.

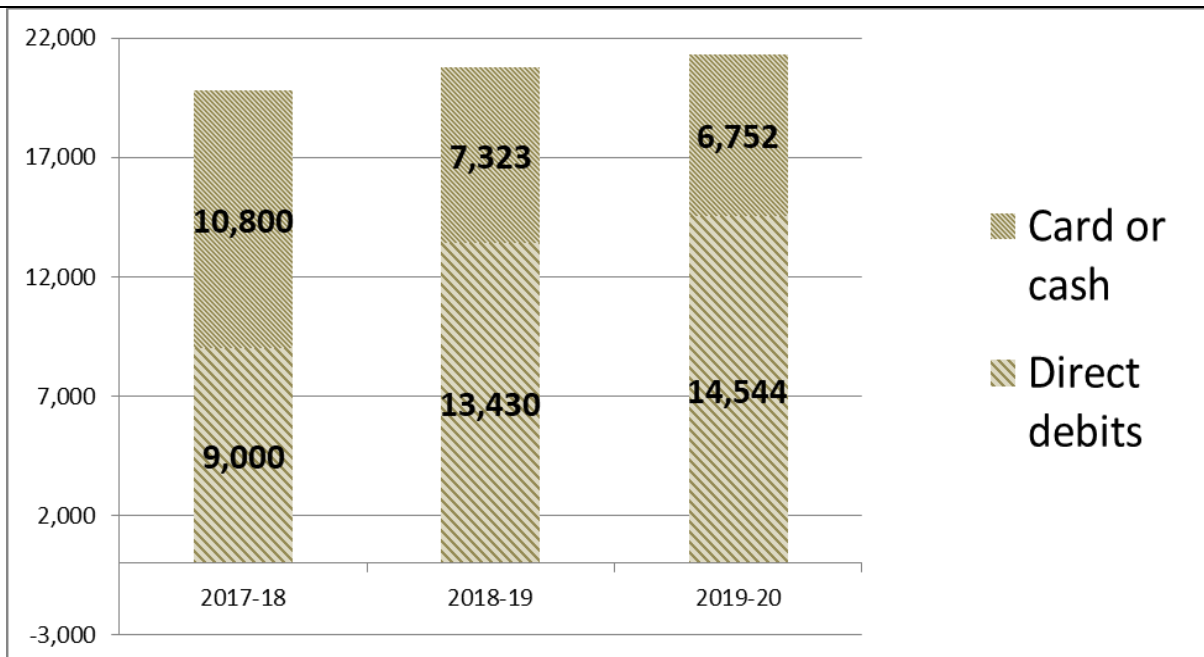
The Fenland recycling webpages including the volunteers page ([www.fenland.gov.uk/volunteers](http://www.fenland.gov.uk/volunteers)) have attracted a lot of attention and has been visited **5,994** times since April and posts on the Fenland District Council Social Media pages have a reach of **104,557** views.

The further development of the Getting it Sorted Volunteers, and this type of community resilience, forms a key element of the Council's business plan and the recycling action plan for 2020.

### **Garden Waste Service Update** (Cllr Peter Murphy)

The Fenland Garden Waste service is about to enter a fourth year from April 2020. Subscription levels continue to increase each year with almost 21,300 subscriptions in this current year.

### **Garden Waste Subscription Levels 2017-2019**



The increasing levels of subscriptions year on year have meant the service remains self-funding and has allowed Cllrs Boden and Murphy to freeze the fee for a further year at £36 for direct debit (in advance) and £40 for cash or card.

Ready for the fourth year, the communications for the 2020 season are in place and progressing well.

The communications follow the successful format of previous years; with bin tags, bespoke webpages, shop leaflets, parish news adverts along with letters directly to existing cash/card subscribers.

New subscriptions will start being dispatched early in 2020 and, if they wish, customers can put their sticker straight on their brown bin.



During March, the Summer Collection Calendar is delivered to all properties across Fenland with details of the Easter and summer collection arrangements, along with a reminder to those that have yet to subscribe.

Whilst our communication are aimed at encouraging customers to sign up early, as in previous years there will be tags placed on any unsubscribed garden waste bins presented from April. The new subscription year starts on Wednesday, 1 April 2020.

**Cambridgeshire & Peterborough Waste Partnership (RECAP)** (Cllrs Peter Murphy & Steve Tierney)

Work funded by Defra and the Recap partnership is evaluating the potential benefits and impacts of the changes proposed by government in the Waste and Resources Strategy. This work will produce reports for the partnership authorities to allow comparison of existing and proposed collection systems. The first stage report is to be presented by the contractor, Local Partnerships, and Defra at the Recap Board meeting in February 2020.

A Recap commissioned waste analysis across Cambridgeshire and Peterborough was reported to the most recent Recap Board meeting and the results will be used to set the communication priorities for the partnership as well as inform future strategy.

The winners of the Recap summer children's competition in cooperation with local libraries were announced and the winner supported to create their own video with their classmates to promote recycling. This engaging video, created by the winning children, can be seen here - <https://www.youtube.com/watch?v=-dZvhZhUN7w>

### **Waste Strategy Update** (Cllrs Peter Murphy & Steve Tierney)

The Government's information on the Resources and Waste Strategy for England proposes changes to domestic and business recycling collections over coming years. We anticipate the second round of consultation from Defra very soon to help to define the nature of future domestic and business waste and recycling collections.

In line with this, the Cambridgeshire and Peterborough waste authorities (Recap) have in place a contract for the sorting, transport and onward sale of blue bin recycling materials until at least November 2022, with 2 further years as options. This will allow time for the required decision making within the Recap partnership, and for implementing any resultant changes required by changes in legislation and government guidance.

### **Environmental Enforcement Update** (Cllr Peter Murphy)

Between 1 April and 31 December 2019, 21 Fixed Penalty Notices (FPNs) were issued by Streetscene officers and all have been paid.

Broken down by town these are:

**Wisbech:** 6 for littering, 2 Section 34 notices (request for evidence of waste agreements) and 1 for trade waste offences

**March:** 6 for littering and 2 for dog fouling

**Whittlesey:** 3 for littering

During this period 84 FPNs have been issued for parking offences at March Market

Place.

The Council has also investigated 291 reported abandoned vehicles across the district. This has resulted in us removing 16 cars via our contractor.

As part of our commitment to tackle fly tipping across Fenland officers have been very proactive in visiting fly tipped sites to look for evidence as to who may be responsible. We have been out to 587 fly tipped sites during this period. Where possible, evidence is removed and followed up via an audit trail. We have carried out 11 Interviews Under Caution to those we believe may have been responsible for dumped waste.

Our investigations have been very successful and have resulted in us issuing 2 £400 Fixed Penalty Notices for small scale fly tipping offences (1 in March and 1 Wisbech). Both of these have been paid.

The Council has also had successes in prosecuting those responsible for fly tipping through the courts.

- In June 2019 a man was found guilty for fly tipping in Coldham and ordered to pay a total fine of £800.
- Also in June a man pleaded guilty to fly tipping in Whittlesey and ordered to pay a total fine of £1342.
- In September a Peterborough business and its sole director was found guilty of 5 offences of fly tipping in Whittlesey. The director was personally fined £7500 & ordered to pay a Victim Surcharge of £120. There was no separate penalty for the company, although it was ordered to pay the Council's costs of £15,446.23 & £1,000 compensation towards clean-up costs. These costs have been paid in full.

Streetscene officers have taken part in 3 multi agency action days in partnership with the Police, DVLA, Trading Standards, HMRC and the Environment Agency. 2 events took place just outside Chatteris and focussed on tackling waste crime and vehicle offences. The other event took place in Wisbech and focused on trade waste offences and illicit tobacco. At both events Streetscene Officers issued formal Notices for waste producer documents, with 1 leading to a trade waste Penalty Notice of £300.

Enforcement Support work carried out by Kingdom (Local Authority Support) has seen approximately 752 additional patrol hours carried out and 265 FPNs served; 217 were smoking related, 10 food related, 26 for spitting and 10 for other types of litter such as food wrappings and containers. 2 FPNs were issued for dog offences (PSPO).

The payment rate of these fines remains at 62% and the service is cost neutral.

Broken down into towns:

Town	April	May	June	July	Aug	Sept	Oct	Nov	Dec	total
------	-------	-----	------	------	-----	------	-----	-----	-----	-------



<b>Wisbech</b>	29	14	24	31	14	8	13	20	2	<b>155</b>
<b>March</b>	1	2	4	16	6	8	12	8	1	<b>58</b>
<b>Whittlesey</b>	6	5	6	4	0	7	5	1	1	<b>35</b>
<b>Chatteris</b>	0	1	1	1	3	3	5	1	2	<b>17</b>

Where a fine has not been paid the Council looks to prosecute for the original offence. During this time the Council has successfully prosecuted 50 individuals through Peterborough Magistrates court. All have been found guilty and been ordered to pay an average of £220 fine plus £226.50 costs.

## Community Safety Partnership Update (Cllr Susan Wallwork)

**\*\*This is subject to a separate agenda item at today's meeting.**

Fenland Community Safety Partnership (CSP) is a statutory body that is responsible for understanding and reducing crime & ASB within their area and reducing the fear of crime & ASB. Statutory members of the CSP are police, local authority, fire, probation, county council and clinical commissioning groups. These are commonly referred to as responsible authorities. Fenland CSP also has non-statutory members which include Clarion Housing Group and Change Grow Live who are commissioned for drug, alcohol and rough sleeper support work in the district.

The CSP meets every quarter usually in the months of January, April, July and October. The priority themes adopted by the CSP are Reducing Offending, Stronger Communities and Supporting Victims. All of which align the CSP work to the priorities of the Police & Crime Commissioner (PCC).

2019/20 has seen the development of linking the work of the CSP to that of 9 Countywide Delivery Boards. Currently the 9 County Delivery Boards lead on a variety of work streams including Mental Health, Domestic Abuse & Sexual Violence, Substance Misuse, Child Criminal Exploitation, Modern Day Slavery, Organised Crime and Road Safety.

In consultation with the respective delivery board the CSP will deliver evidence based preventative work which is specific to Fenland and links with the 3 priorities of the PCC. This work continues to be monitored through the CSP action plan.

### Workforce Development

It is recognised that front line professionals from our partnership members and those from voluntary community networks have a key role in the prevention of crime and ASB. Many have frequent contact with the most vulnerable of our society and who are also those more likely to become victims, a target for criminals or exploited.

Some of the findings from reviews and analysis work by the CSP have identified the need to raise awareness about key areas of crime and ASB. Two such areas have been Cybercrime & Scams and Domestic Abuse.

## Cybercrime & Scams

On the 14<sup>th</sup> May 2019 Fenland Community Safety Partnership hosted a Cyber Crime Training Event at the Boathouse in Wisbech.

The Cybercrime training was delivered by Nigel Sutton the Fraud and Cyber Security Advisor from Cambridgeshire Constabulary to over 30 frontline staff from across Fenland including those from housing providers, Fenland District & Cambridgeshire County Councils, Alzheimer's UK and Mental Health practitioners.

There was also a presentation by Charlotte Homent from Cambridgeshire & Peterborough Partnership Against Scams (CAPASP).

The training improved the awareness of those present on how to prevent cybercrime and scams but also providing them with knowledge on how to signpost potential victims they encounter to appropriate support networks or helplines.

Those who attended also became Friends Against Scams by completing some online learning and we'd encourage everyone to complete the same course which can be found here - <https://www.friendsagainstscams.org.uk/elearning/Cambridgeshire>



## Useful Internet Links

[Cambridgeshire Insight – Cambridgeshire and Peterborough Against Scams Partnership](#)

Internet safety advice from Cambridgeshire Constabulary can be found here - [Internet safety](#)

## Domestic Abuse

A domestic abuse awareness event was held on 28<sup>th</sup> November 2019 at March YPM. This was attended by 48 front line professionals and volunteers who have direct contact with community members. This included housing teams, traveller teams, young people workers, health and children centres, food banks, district elected

members and street pride.

Guest speakers were from Cambridgeshire & Peterborough Domestic Abuse & Sexual Violence Partnership (DASV), Cambridgeshire Independent Domestic Violence Advisor and Refuge. Subjects included recognising different kinds of DA, victim impact, coercive control, risk assessments, referrals processes and Sarah's Law. Positive feedback was received from attendees and another similar event is being planned for late 2020 or early 2021.

All those attending were asked to complete some online training that is available through the DASV website [Welcome to Cambridgeshire DASV Partnership](#)



### **Community Engagement**

The partnership commits to holding at least 4 community engagement sessions each quarter. One at each market town usually located at supermarkets or libraries due their high footfall and also to catch the views of residents who live in villages. Each session will have a community safety theme or themes and over the reporting period these have included Cybercrime & Scams, Hate Crime, Road Safety, Personal Safety and Speedwatch.

Partners from the local policing teams are in attendance at the vast majority of these sessions as on occasions operational commitments may take priority. Other partners that have supported the events include Cambridgeshire Fire & Rescue, Cambridgeshire Constabulary Road Safety Officer, Change Grow Live, Bobbie Scheme and volunteers from Speedwatch and Neighbourhood Watch.

### **Safety Zones**

The 2019 Safety Zone sessions were completed during the months of April, May and June 2019.

During the 3 events held at Fire Stations in March, Whittlesey and Wisbech over 1000 pupils from 30 Primary Schools across Fenland took part in activities delivered by staff from Fire, FDC, Police, County Council and volunteers helping deliver the

environmental safety activity.

New for this year were booklets given to children before and after their attendance. The purpose of the booklets was to help determine the learning outcomes of the children. The booklet was divided into sections aligned with the exercise subjects namely, fire safety, water safety, community safety, product safety and environmental safety.

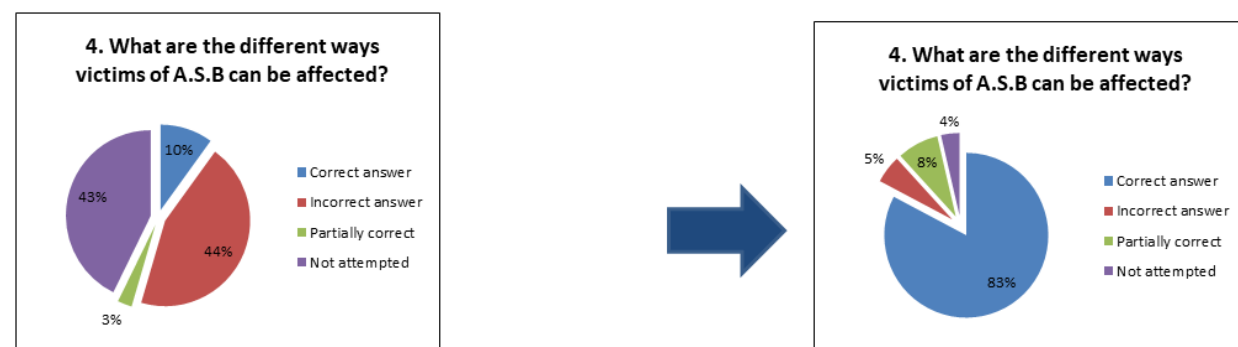
Each child also received a certificate of attendance. Copies of the booklets and certificate are available from Sharon Dove in Community Support.

There were 3 disclosures from children relating to knife crime and these were followed up immediately by the police.

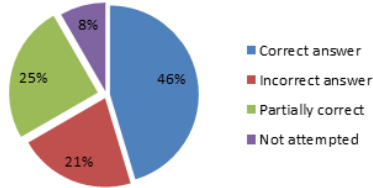
Pupil feedback included:

- o "I enjoyed all of it but Road Safety has to be my absolute favourite"
- o "I learned how to save someone out of the water"
- o "Learning about shoplifting was interesting as we were told how much you will be fined and that is scary and made me not want to do it"
- o "I learnt which bin to put the rubbish in which I didn't know"
- o "I am going to convince my mum to stop smoking immediately"
- o "Do not talk to people online"
- o "Fire safety 10/10 ☺ "

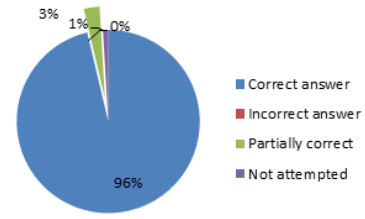
Feedback from teaching staff included - The children from Coates had an amazing morning with you, thank you so much for organizing such great activities. Your organisation was seamless and the activities pitched perfectly for my Year 5 children. The events were promoted through by the Community Safety Partnership with an article being printed within the local newspaper and published on their website. [Article](#) This year also saw the introduction of performance monitoring to ensure the aims and objectives of the Safety Zone have been achieved. The following charts are examples of the learning outcomes.



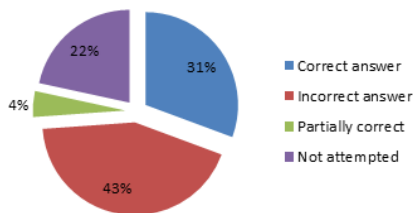
**4. What information should you give the 999 operator if there is a fire?**



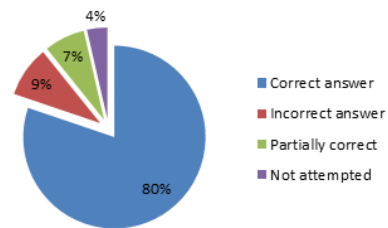
**4. What information should you give the 999 operator if there is a fire?**



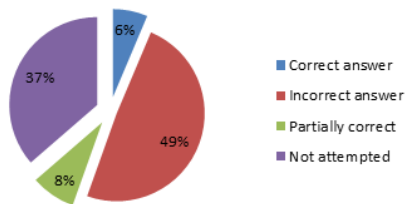
**2. What information is it safe to give out online?**



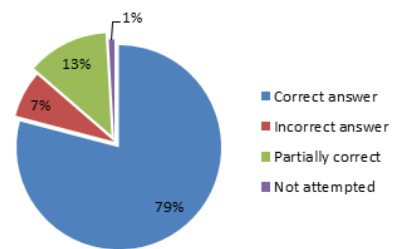
**2. What information is it safe to give out online?**



**4. What quick test can you do to see if something can be recycled?**



**4. What quick test can you do to see if something can be recycled?**



## Essentials By Sue

Essentials by Sue, is a project to protect the dignity and comfort of young people in Fenland. Many take access to sanitary items, toiletries and underwear for granted. However there are some that are struggling to get regular access to these everyday basics. The fear is that a lack of these items not only causes discomfort, lead to embarrassment and being bullied by their peers. This can perpetuate a cycle of low self-esteem and in the worst cases, the police have seen young people resorting to crime in order to try and get hold of these 'essentials'.

The project was first introduced by Cambridgeshire Constabularies Crime Reduction Officer Sue Locker in East Cambs and has been launched in Fenland by Fenland CSP. Donation boxes and information posters and leaflets are now in place at:

- March police station Burrowmoor Road, March PE15 9RB
- March Library City Road, March PE15 9LT
- Fenland Hall, Customer Service Centre County Road, March PE15 8NQ
- Chatteris Community Hub Furrowfields, Chatteris, PE16 6DY
- Whittlesey Community Hub 31 - 35 Market Street, Whittlesey, PE7 1BA
- Wisbech Police station Nene Parade, Wisbech PE13 3BT

- Wisbech Library 5 Ely Place, Wisbech PE13 1EU
- Radiology Dept, North Cambs Hospital The Park, Wisbech PE13 3AB
- Wisbech Customer Service Centre The Boathouse, Harbour Square, Wisbech PE13 3BH

Distribution locations are in place at the four senior Academies in the District. These locations also act as donation points and it is hoped in time they will become self-sufficient.

There is work ongoing with a partner agency to use other public accessible locations as distribution points during the school holiday times.

There has been a full range of promotional activity including student briefings, staff briefings, social media promotion and corporate media release.



For information about Essentials by Sue please contact community safety project officer Rosie Cooke [rooke@fenland.gov.uk](mailto:rooke@fenland.gov.uk)

### **Domestic Homicide Reviews**

The partnership is statutorily responsible for the delivery of Domestic Homicide Reviews. (DHR).

The purpose of a DHR is to:

- establish what lessons are to be learned from the domestic homicide regarding the way in which local professionals and organisations work individually and together to safeguard victims;
- identify clearly what those lessons are both within and between agencies, how

and within what timescales they will be acted on, and what is expected to change as a result;

- apply these lessons to service responses including changes to inform national and local policies and procedures as appropriate;
- prevent domestic violence and homicide and improve service responses for all domestic violence and abuse victims and their children by developing a co-ordinated multi-agency approach to ensure that domestic abuse is identified and responded to effectively at the earliest opportunity;
- contribute to a better understanding of the nature of domestic violence and abuse; and
- highlight good practice

A DHR is not a criminal or disciplinary investigation.

During this reporting period the 2 action plans generated following the 2016 and 2017 DHR's have been satisfactorily completed and closed.

Following an incident in December 2018 the CSP has been overseeing the completion of a DHR during 2019. This particular review is very complex and is unlikely to be completed until the spring of 2020. The Home Office, who quality assures the DHRs, has been consulted all through the process due to the unprecedented time it is taking to complete an effective review whilst maintaining the integrity of the process.

The full action plan for the CSP is attached to the separate agenda item on the CSP.

## Street Drinking Update (Cllr Susan Wallwork)

The Local Alcohol Action Area (LAAA) programme for Wisbech was concluded in January 2019 after successful two year participation. The Wisbech Alcohol Partnership which was delivering the work streams linked to the LAAA highlighted the good work delivered during the two year programme through case study submissions to the Home Office.

It was felt appropriate to rejuvenate the partnership approach and this led to a partnership workshop being held in May 2019. Partners attending the workshop included representatives from FDC teams including Licensing, Street Scene and Housing. Externally, from health, police and support networks.

Following the initial workshop a draft action plan was devised, shared amongst partners and updated following feedback. The focus being street drinking and associated anti-social behaviour.

The main strands of the action plan are Education, Prevention and Enforcement. There was also opportunity to consider what other areas had been doing and information was obtained from Boston and West Midlands.

Education and prevention would be supported through outreach work which will be conducted by non-enforcement partners namely Change Grow Live (CGL) drug and alcohol outreach and CGL Central East European Housing Project (Rough sleeper Outreach) staff.

Enforcement will adopt a tiered approach where first intervention is aimed at education and prevention before increasing the level of intervention for repeat offenders.

Since the workshop in May there have been 3 further partnership meetings which have provided opportunity to understand the available performance data, seek appropriate legal advice, sign off information sharing agreements, develop education/prevention leaflets and determine hotspot locations.

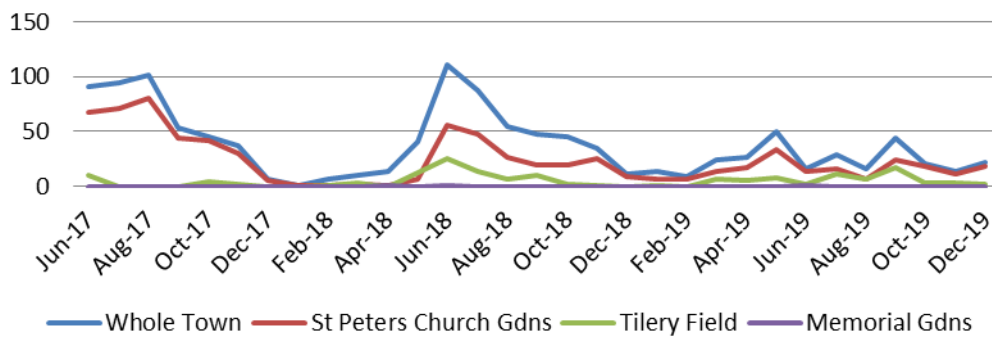
Some of the design and development work continues with the objective of being completed in time for the onset of lighter days and improved weather.

The previous Wisbech Alcohol Partnership, the introduction of the Public Spaces Protection Order and control measures relating to new Off Licenses being opened has led to a continued decrease in instances of street drinking measured by police and CCTV as well as a decline in the numbers engaged with by outreach workers.

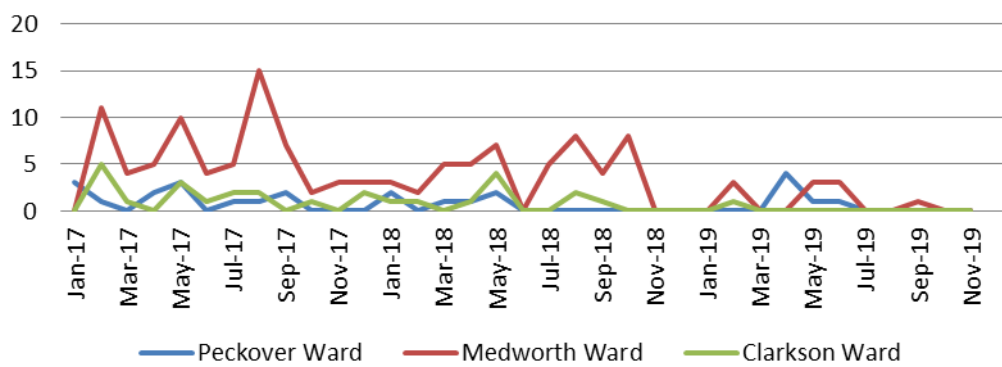
See following charts:



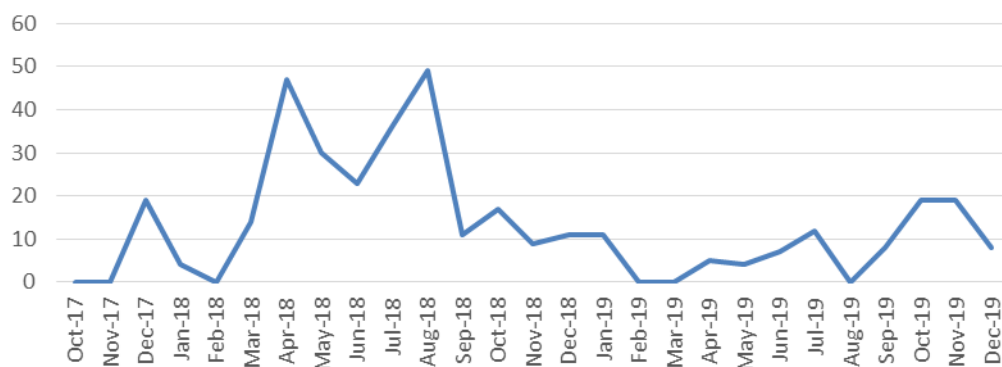
### CCTV Data - Street Drinking



### Police Incident Reports - Street Drinking



### Total client contacts on walks



Using information from street cleansing staff which includes details about alcohol litter deposits and ASB activities the group are identifying potential hot spot locations for patrol activity which is shared with all partners involved.


Despite all evidence corroborating a drop in Street Drinking it is recognised there remains a public perception that it is not. Therefore through the Community Safety Partnership and work of the Responsible Authority Officer group which is a multi-agency team looking at hot spot Licensing issues of concern there will remain a focus on tackling the issue and communicating the progress to all stakeholders and residents.



**Key PIs:**

Key PI	Description	Baseline	Target 19/20	Cumulative Performance	Variance (RAG)
CELP7	Rapid or Village Response requests actioned the same or next day	97%	90%	95%	
CELP8	% of inspected streets meeting our cleansing standards (including graffiti and flyposting)	99%	93%	99%	
CELP9	% of collected household waste – blue bin recycling (1 month in arrears)	28.3%	28%	28%	
CELP10	Customer satisfaction with refuse and recycling services (quarterly)	99%	90%	Surveys to be carried out in February	N/A
CELP11	Customer satisfaction with our garden waste service (quarterly)	99%	85%	Surveys to be carried out in February	N/A
CELP12	Number of Street Pride and Friends Of community environmental events supported	249	204	195	
CELP13	% of those asked who are satisfied with FDC's events (May, July, October, January)	100%	90%	97%	

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Agenda Item No:	<b>9</b>	
Committee:	<b>Overview and Scrutiny</b>	
Date:	<b>10 February 2020</b>	
Report Title:	<b>Call in of Cabinet Decision - Creation of Investment Board and Delegation of Functions</b>	

## 1 Purpose / Summary

To consider the Cabinet decision in relation to the Creation of Investment Board and Delegation of Functions, further to the provisions of the 'call in' process contained within section 18 of the Overview and Scrutiny Procedure Rules.

## 2 Key issues

- On 16 January 2020, the Cabinet met to consider a report in relation to the creation of an investment board and delegation of functions, attached as appendix 1.
- During the meeting on 16 January 2020 Cabinet agreed:
  - To establish a sub-committee of Cabinet to be known as the Investment Board;
  - To delegate to the Investment Board the proposed terms of reference set out at Appendix 1 of the Cabinet report;
  - The membership and substitute membership of the Investment Board as set out at Appendix 2 of the report;
  - That CMT is requested to draw up a schedule of meetings for the Investment Board for the current municipal year.
- The Cabinet decision outlined above, arising as a result of the Investment Board report, has been called in by three members of the Overview and Scrutiny Committee, further to the provisions of 'call in' contained within section 18 of the Overview and Scrutiny Procedure Rules.
- According to the constitution, the Overview and Scrutiny Panel have three options available, regarding how to proceed with this report:
  - Accept the original decision
  - Refer the decision back to Cabinet for reconsideration with comments
  - Refer the decision to Full Council

## 3 Recommendations

- That the panel considers the decision of Cabinet and makes one of the following decisions:
  - Accept the decision, or
  - Refer the matter back to Cabinet for reconsideration with comments from Overview and Scrutiny or

- Refer the matter to full Council and set out the reasons for the referral.

Wards Affected	All
Forward Plan Reference	-
Portfolio Holder(s)	Councillor Chris Boden , Leader of the Council and Finance Portfolio Holder
Report Originator(s)	Peter Catchpole – Corporate Director 01354 622201 <a href="mailto:PeterCatchpole@fenland.gov.uk">PeterCatchpole@fenland.gov.uk</a> Anna Goodall – Head of Legal and Governance 01354 622357 <a href="mailto:agoodall@fenland.gov.uk">agoodall@fenland.gov.uk</a>
Contact Officer(s)	Peter Catchpole – Corporate Director 01354 622201 <a href="mailto:PeterCatchpole@fenland.gov.uk">PeterCatchpole@fenland.gov.uk</a> Anna Goodall – Head of Legal and Governance 01354 622357 <a href="mailto:agoodall@fenland.gov.uk">agoodall@fenland.gov.uk</a>
Background Paper(s)	Cabinet Report 16 January 2020 -Creation of Investment Board and Delegation of Function and associated minutes of the meeting

Agenda Item No:	5	
Committee:	Cabinet	
Date:	16 <sup>th</sup> January 2020	
Report Title:	Creation of Investment Board and Delegation of Functions	

### 1.1. Purpose

- To put in place the governance arrangements necessary to bring the proposed Investment Board into effect.

### 1.2. Key issues

- To establish a sub-committee of Cabinet to be known as the Investment Board;
- To agree and implement the Terms of Reference for the Investment Board; and
- To confirm the proposed appointments to the Investment Board including substitutes.

### 1.3. Recommendations

- It is recommended that Cabinet agrees:
  - To establish a sub-committee of Cabinet to be known as the Investment Board;
  - Delegates to the Investment Board the proposed terms of reference set out at Appendix 1;
  - Agrees the membership and substitute membership of the Investment Board as set out at Appendix 2;
  - That CMT is requested to draw up a schedule of meetings for the Investment Board for the current municipal year.

<b>Wards Affected</b>	All
<b>Portfolio Holder(s)</b>	Cllr Chris Boden, Leader and Portfolio Holder, Finance
<b>Report Originator(s)</b>	Paul Medd, Chief Executive Officer Peter Catchpole, Chief Finance Officer and Corporate Director Carol Pilson, Corporate Director and Monitoring Officer Gary Garford, Corporate Director Amy Brown, Deputy Monitoring Officer

<b>Contact Officer(s)</b>	<p>Paul Medd, Chief Executive Officer  Peter Catchpole, Chief Finance Officer and Corporate Director  Carol Pilson, Corporate Director and Monitoring Officer  Gary Garford, Corporate Director  Amy Brown, Deputy Monitoring Officer</p>
<b>Background Paper(s)</b>	<p>Cabinet Report dated 9<sup>th</sup> January 2020  Council Report dated 9<sup>th</sup> January 2020  Commercial &amp; Investment Strategy  Appendix 1 – Proposed Terms of Reference  Appendix 2 – Proposed Appointments to the Investment Board</p>



## **2.1 Investment Board**

At the time of writing it is anticipated that following its meetings on 9<sup>th</sup> January 2020, Cabinet and Council will recommend and agree the recommendations and governance arrangements necessary to give effect to the (currently draft) Commercial Investment Strategy and the creation of a Local Authority Trading Company.

As part of these arrangements it will be proposed that Cabinet creates a subcommittee delegating to it authority to take the decisions necessary to facilitate delivery of Parts 2 and 3 of the Strategy in accordance with its terms of reference.

The proposed functions of Cabinet and the Investment Board are defined in more detail at paragraph 1.2 of Appendix 1 and have (to the extent that they are applicable to the Council's companies and partnerships) been drawn up with reference to the LLG Code of Practice.

It is recommended, subject to endorsement by Council on 9<sup>th</sup> January 2020 that Cabinet creates a subcommittee to be known as the Investment Board and approves the terms of reference set out in paragraph 1.2 of Appendix 1.

## **2.2 Appointments to the Investment Board**

The Leader's proposed appointments to the Investment Board are set out in Appendix 2 and include substitute members. The terms of reference require that the Investment Board is comprised of the Leader together with 2 Cabinet Members (one of whom must be the finance portfolio holder when these do not comprise part of the Leader's portfolio).

## **3.1 Next Steps**

Following establishment of the Investment Board and approval of the terms of reference and appointments to it, Cabinet is recommended to request that CMT draws up a schedule of meetings for the current municipal year. The terms of reference specify that the Investment Board will meet quarterly however, as per the proposals presented to Cabinet and Council on 9<sup>th</sup> January 2020, it is intended that a LATCo is established to become operational by April 2020 or as soon as practical thereafter. The Investment Board along with Cabinet will play a key role in this process via their respective and specific functions as newly agreed. It is therefore requested that Cabinet request a schedule of meetings for the current municipal year and with reference to the key milestones/governance necessary to bring the LATCo into effect.

## **APPENDIX 1 - PROPOSED TERMS OF REFERENCE**

### **1.1 CABINET**

Cabinet will be responsible for the following specific functions in relation to the Commercial Investment Strategy and the Council's companies and partnerships:

- (a) Conducting a formal review of the Commercial Investment every 2 years and recommending any necessary amendments for approval by Full Council;
- (b) Agreement of process and documentation for approval of Part 2 and 3 proposals;
- (c) The establishment of any new company and/or partnership;
- (d) The decommissioning/winding up of existing companies or partnerships;
- (e) The determination of Articles of Association;
- (f) The determination of the percentage share of ownership;
- (g) The determination of Reserved Matters for example appointment or dismissal of Directors unless delegated to the Investment Board;
- (h) Scheme of delegations to the Investment Board and Officers;
- (i) To delegate to the Investment Board the requisite funding allocated for delivery of the Council's Commercial Investment Strategy and to oversee spending against that budget in accordance with the agreed processes.

### **1.2 INVESTMENT BOARD**

#### **1.2.1 Purpose**

The Investment Board is responsible for implementing Parts 2 and 3 of the Commercial Investment Strategy including oversight of the Council's companies and partnerships.

The Investment Board will act as a decision-making body in relation to the functions delegated to it and will report to Cabinet in relation to the exercise of those functions.

Support and advice will be provided to the Investment Board by the Chief Executive, Section 151 Officer, Monitoring Officer and Director of Growth.

#### **1.2.2 Membership and Operation of the Investment Board**

The Investment Board will comprise a maximum of two Cabinet Members (one of whom should be the portfolio holder for finance if that position is not held by the Leader) in addition to the Leader who will determine their appointment annually.

The Leader will Chair the Investment Board and a Vice Chair will be selected from the elected members of the Investment Board.

The Investment Board shall meet on a basis agreed by itself with a minimum of 3 meetings per year.

The quorum shall be the Leader in the presence of a minimum of;

- one other Cabinet Member;
- one senior advisory officer (or their appointed deputy)

[An invitation to attend must have been provided to the Chair of O&S at least 5 clear days in advance of the meeting taking place. This notice period may be waived if the Chair of O&S or their nominated deputy so agrees.]

An invitation to attend must also have been provided to the section 151 officer and the Monitoring Officer (or their nominated deputies) which will normally be at least 5 clear days in advance of the meeting taking place.

The provisions relating to substitution set out at paragraph 28 of the Standing Orders shall apply to meetings of the Investment Board save that the Leader and Cabinet Members may only be substituted by Cabinet Members [and the Chair of O&S may only be substituted by the Vice Chairman]. Such substitutions to be notified to Council as part of the annual nomination process.

The Cabinet Procedure Rules shall apply to meetings of the Investment Board save in respect of paragraphs 1.6, 1.8, 2.2 (second paragraph), 2.3(g) and (h) and paragraph 2.5(d) which shall be disapplied.

### 1.2.3 Functions of the Investment Board

- (a) To determine investment appraisals submitted under Part 2 of the Council's Commercial Investment Strategy together with the most appropriate means of delivery;
- (b) To determine business cases submitted under Part 3 of the Council's Commercial Investments Strategy by the Council's companies and partnerships;
- (c) To determine the amount and terms of any investments, loans and assets required for the delivery of proposals approved in accordance with paragraphs (a) and (b) above from the agreed budget allocation;
- (d) To produce a report to Cabinet twice a year summarising its activities in accordance with paragraphs (a) to (c) above.
- (e) Approve the business plans of the Council's companies and partnerships;
- (f) To monitor performance and financial delivery in line with the approved business plans;
- (g) To ensure that those companies and partnerships comply with relevant Council policies, strategies and objectives;
- (h) To exercise decisions, where delegated by Cabinet, in relation to a company or partnerships' reserved matters;
- (i) To oversee the relationships between the Council and the Council's companies and partnerships in accordance with the Council's objectives.
- (j) To prepare and present an annual report to the Overview and Scrutiny Committee;

**(k) To determine for each individual company or partnership whether the Investment Board recommends to Cabinet the delegation of any functions to the officers of the Council.**

**All other matters not falling within the remit of the Investment Board functions set out at (a) to (k) above will be referred to Cabinet for decision.**

**APPOINTMENTS TO MEMBERSHIP OF COMMITTEES  
FOR 2019/20**

<b>Investment Board (3)</b>	
Councillor Chris Boden	Councillor Ian Benney
Councillor Steve Tierney	
Substitutes: Councillor Sam Hoy and Councillor Chris Seaton	

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# Overview and Scrutiny – Draft Work Programme 2019 – 2020

All Formal meetings are held in the Council Chamber at Fenland Hall

## Meeting Dates

<u>Agenda Despatch Date</u>	<u>Informal pre-meeting</u>			<u>Formal Overview &amp; Scrutiny Meeting</u>		
	<u>Date</u>	<u>Time</u>	<u>Location</u>	<u>Date</u>	<u>Pre-Brief</u>	<u>Meeting</u>
Thursday 23 May 2019	Tuesday 28 May 2019	2.00pm	Room 38	Monday 3 June 2019	2.00pm	2.30pm
Thursday 4 July 2019	Monday 8 July 2019	2.00pm	Room 38	Monday 15 July 2019	2.00pm	2.30pm
Thursday 22 August 2019	Tuesday 28 August 2019 **please note the amendment to the date	2.00pm	Room 38	Monday 2 September 2019	2.00pm	2.30pm
Thursday 3 October 2019	Monday 7 October 2019	2.00pm	Room 38	Monday 14 October 2019	2.00pm	2.30pm
Thursday 31 October 2019	Monday 4 November 2019	10.00am <b>*Please note the amendment</b>	Room 38	Monday 11 November 2019	2.00pm	2.30pm

		<b>to the time</b>				
Thursday 21 November 2019	Monday 25 November 2019	2.00pm	Room 38	Monday 2 December 2019	2.00pm	2.30pm
Thursday 2 January 2020	Monday 6 January 2020	2.00pm	Room 38	Monday 13 January 2020	1.00pm* <b>Please note the amendment to the time</b>	1.30pm* <b>Please note the amendment to the time</b>
Thursday 30 January 2020	Monday 3 February 2020	2.00pm	Room 38	Monday 10 February 2020	2.00pm	2.30pm
Friday 13 March 2020 **please note the amendment to the date	Monday 16 March 2020 **please note the amendment to the date	2.00pm	Room 38	Tuesday 24 March 2020** <b>Please note the amendment to this date</b>	2.00pm	2.30



**24 March 2020**

<b>Time</b>	<b>Agenda Item</b>	<b>Fenland Corporate Priority</b>	<b>Portfolio Holder/ Officer/ External Witness</b>
14.00 to 14.30 Pre Briefing			
14.30 to 16.30 Meeting			
	Review of Clarion	Communities	Dan Horn Councillor Miss Hoy Councillor S Clark Councillor Mrs Wallwork Carol Pilson Sue Stavers (Clarion)
	Transformation & Communications Portfolio Holder update		Councillor Tierney Carol Pilson David Wright Peter Catchpole
	Update on CPCA Growth Service and impact on Economic Development in Fenland	Economy	Paul Medd Gary Garford Councillor Benney Justin Wingfield John T Hill (CPCA)
	Matters arising – Update on previous actions		Anna Goodall
	***TEP items as required***		
	Future Work Programme 2019/20	Quality Organisation	Councillor Miscandlon Anna Goodall

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